



## Policing Performance Committee

12 September 2023

Minutes of the Policing Performance Committee held on 12 September 2023 via Live Stream

Board Members present:	Alasdair Hay, CBE, QFSM (Chair) Michelle Miller Katherina Kasper Mary Pitcaithly, OBE Tom Halpin, QPM Cllr Maureen Chalmers
Board Member apologies:	
In attendance:	<u>Scottish Police Authority (SPA)</u> Barry Sillers, Director of Strategy and Performance Amanda Coulthard, Head of Strategy and Performance Scott Ross, Head of Change and Operational Scrutiny Kirsty Scott, Independent Custody Visiting National Manager Karen Morgan, Governance Support Officer  <u>Police Scotland (PS)</u> Deputy Chief Constable, Alan Speirs Assistant Chief Constable Andy Freeburn Assistant Chief Constable Gary Ritchie Assistant Chief Constable Bex Smith Assistant Chief Constable Steve Johnson Chief Supt Gordon McCreadie Chief Supt Conrad Trickett Chief Supt Greg Banks Chief Insp Briony Daye

	<p>Superintendent Emma Croft Tom McMahon, Director of Strategy and Analysis Kirsty-Louise Campbell, Head of Strategy and Innovation Christina MacLucas, Principal Analyst Andrew Hendry, Chief Digital and Information Officer Nicola Hamilton, Senior Planning Performance Officer Veronika Burgess, Committee Services Officer</p> <p><u>HMICS</u> Ray Jones <u>COSLA</u> Elisa Bevaqua</p>
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**1. WELCOME AND STANDING ITEMS**

The Chair welcomed everyone to the meeting being held via MS Teams. There were no apologies.

**1.2 DECLARATIONS OF INTEREST AND CONNECTIONS**

There were no declarations of interest or connections.

**1.3 MINUTE FROM MEETING OF POLICING PERFORMANCE COMMITTEE FOR 15 June 2023, FOR APPROVAL**

Members **AGREED** the public Minute of the Policing Performance Committee held on 15 June 2023 as accurate records of the meeting.

**1.4 PPC COMMITTEE ACTION LOG AND MATTERS ARISING**

Members noted the updates provided and agreed with the proposed recommendations for closure, dependant on the conversations that will take place during the meeting.

The Committee **APPROVED** the action log and noted the updates provided.

## 2. Operational Policing Policy

### 2.1 Cyber Kiosks – Update

Members noted the paper, with ACC Andy Freeburn, providing an overview. The following points were highlighted and discussed:

- Members expressed support for the central networking of the 41 terminals, and asked whether there was a timescale for delivery and whether there was any detail on the financial position to deliver this project.
- ACC Freeburn advised that he hoped that this would be delivered within the financial year and that costs would be offset with savings on travel and fuel.
- Regarding public confidence, members asked whether there were any plans for an independent review. ACC Freeburn advised that the ICO had recently completed an inspection and when the final report is received ACC Freeburn will bring this back to the committee.

**Members noted the report, and the following action was agreed:**

**PPC 20230912-001 - Cyber Kiosks** – Police Scotland to share the final report of the ICO findings with the committee when available.

### 2.2 Naloxone Roll Out – Update

Members noted the paper, with ACC Gary Ritchie, providing an overview. The following points were highlighted and discussed:

- ACC Ritchie confirmed that the Naloxone rollout has now been completed and all operational officers up to the rank of Inspector are now trained and equipped to administer Naloxone.
- Members noted that Naloxone had been administered on 325 occasions and, in all but 8 occasions, the individuals that had received Naloxone had survived.
- ACC Ritchie confirmed that the administration of Naloxone is part of the first aid intervention that officers may need to put in place and an ambulance would still attend the incident.
- Members commended the work undertaken and asked whether the proposed introduction of Safe Consumption Facilities would impact demand on Policing.
- Members were advised that there would be no proactive policing of the Safe Consumption Facilities, however, local policing will assess any threat or risk surrounding the centres and will continue to

monitor the situation and provide support and guidance as necessary.

- Members asked whether ongoing refresher training would be required. ACC Ritchie advised that the administration of Naloxone is very simple and further training would not be required, but assurance was given that officers do receive ongoing general first-aid training.
- The Chair acknowledged the high levels of drugs deaths in Scotland and welcomed Police Scotland's involvement in the whole system approach to tackle this.
- The Chair recognised the importance of the administration of Naloxone and ACC Ritchie noted that members of the public are also encouraged to carry Naloxone and further information on this can be sought via local chemists.

### **Members noted the report.**

### **2.3 Resource Deployment Unit – Update**

Members noted the paper, with ACC Gary Ritchie, providing an overview and Supt. Emma Croft providing supporting commentary. The following points were highlighted and discussed:

- ACC Ritchie noted that potential solutions, involving investment in staff and a single IT system, are not currently available due to lack of available finance. Police Scotland is therefore considering a hybrid approach to create a national consistent method of delivery.
- Police Scotland is working with the Digital Division, and workshops with the Service Design Team have been arranged. Police Scotland recognised that long term work is necessary to achieve success in this area.
- Members sought clarity on the operating standards of resource deployment and disruption of first line supervisors who are moved outwith their own stations and the impact of continuity of leadership and wellbeing due to this disruption.
- Police Scotland advised that a decision has been made to follow the resource deployment approach in the East divisions, which has historically been more successful and should positively impact disruption on first line supervisors.
- Supt. Croft confirmed that managers should only be moved to a twin sub-division that they are familiar with. And if it's further afield it should still be within a vicinity where they have knowledge of the area and the staff/officers.
- Members noted that acting ranks should ideally be asked to cover for a certain period and not be moved daily.

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- Members requested a report on the analysis on the scale of movement for Sergeants detailing criteria, frequency, and scale.
- Members acknowledged the attempts to try to improve this area of business and asked what the confidence levels are in making the desired improvements, with the planned hybrid approach and considering the current financial restraints.
- Supt. Croft advised this is a critical aspect of service delivery and Police Scotland has confidence the chosen model will allow improvements to be made, but there may be a requirement to shift resources and some functionality. Currently Police Scotland is plotting all the tasks RDU undertake to identify which are business critical and which tasks could potentially be transferred to another area.
- The Chair noted that there are several change reviews underway in Police Scotland, which may have an impact on resourcing and asked for reassurance that this has been considered by the RDU.
- ACC Ritchie confirmed that Police Scotland recognise the interdependencies and they are fully engaged with the other change review programmes.
- The Chair acknowledged the constraints on resources and the criticality of the RDU and he recognised this is a priority for the senior leadership of Police Scotland and the committee would be keen to see the final RDU business case at a future committee.

### **Members noted the report, and the following actions were agreed:**

**PPC 20230912-002 - Resource Deployment Unit** – Police Scotland to provide analysis to a future committee on the movement of supervisors, detailing criteria, frequency, and scale.

**PPC 20230912-003 - Resource Deployment Unit** – Police Scotland to present the business case for RDU at a future committee.

## **3. Performance and Improvement Reporting**

### **3.1 Quarterly Policing Performance Report – Q1 2023/24**

Members noted the paper, with Tom McMahon, providing an overview. The following points were highlighted and discussed:

- Tom McMahon advised Members that Police Scotland will include detail of resource prioritisation decisions, and anticipated impact, from Q2 report onwards.

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- Cllr Chalmers advised that the agenda is shared with COSLA Police Scrutiny Leads and a question was posed from the North Ayrshire Scrutiny group who asked for detail on the actions Police Scotland is undertaking to encourage other methods of reporting for non-urgent communication.
- Tom McMahon advised that this will be delivered through the modernised contact strategy, which will provide enhanced web access and call back services. DCC Spiers acknowledged the ever-increasing call demand, and that priority is always given to 999 calls. He advised the online portal usage has also increased and Chief Supt Banks advised that further detail on this would be discussed at item 3.4.
- Members expressed concern regarding the notable increase in call demand and with the current budget constraints and asked Police Scotland whether there was a sense of how severe this situation could get.
- DCC Spiers advised that the priority will always be to target the greatest risks including violent crime and vulnerability. He advised that whilst officer numbers have reduced, the level of complexity has increased.
- ACC Johnson explained that he is concerned about the levels of response resource and the impact of lack of availability to provide proactive policing due to reduction in headcount and availability for deployment. To mitigate this Police Scotland has been moving community officers into response and addressing how modified duties officers can be utilised. He advised that officers are being pushed harder to respond to complex calls and he is concerned for the welfare and wellbeing of these colleagues and is pessimistic about managing these risks. Members agreed this was alarming and suggested a further off table discussion regarding this.
- Members stated that the current disaggregated data doesn't currently fulfil the outstanding actions on this subject and requested that these items remain open.
- Tom McMahon advised that Police Scotland is committed to providing meaningful data and will adjust reporting to suit the committee's expectations and will continue to have discussions with the committee on this matter.
- Members recognised that the service cannot continue to ask people to do more with less and with no prospect of budget increase. Members stated there is a requirement for clarity to be provided on the areas that will be prioritised via the performance report and thought should be given to how this will be articulated to the public, considering the recent decrease in public confidence.
- ACC Spiers advised that Police Scotland is looking at resource prioritisation, which includes, officers in modified roles and those working in Corporate Service. With regards to response calls, Police

Scotland will continue to assess threat, risk, and harm via THRIVE in order that officers can attend those calls with the greatest threat first. He confirmed there would be further discussion and activity in the coming months and this can be presented via the performance report.

- Kirsty-Louise Campbell advised there is close monitoring of the levels of confidence and there has been a statistical increase in public confidence moving into this quarter. Regarding impacts on the public and service delivery, Police Scotland have implemented enhanced mechanisms, including bespoke questions in the upcoming trust index, the results of which will be included in the next performance report. This will include impacts on perceptions of policing and confidence in reporting. Bespoke focus groups are also underway in A division regarding the service and potential reductions on service in that area. Police Scotland advised that communications colleagues are involved in this work, sharing understanding and insights on what the public need to gain a better understanding of how Police Scotland will prioritise as a result of budget challenges.
- Members acknowledged the need to assess public confidence as priorities change and hard decisions are taken and recognised the importance of communicating these priorities to the public, partners, and colleagues.
- The Chair shared the concern around the ability to respond to high-risk calls and there is a clear need for resource prioritisation. He stated that more clarity is required on what the priorities will be and what will be the impact of these and how public value will be incorporated.
- The Chair advised that the conversation would continue to develop regarding disaggregated data.
- The Chair recognised that local authorities, health boards, blue light organisations and education services all have a to play a part in successful preventative measures.
- DCC Spiers advised that Police Scotland is very mindful of how important communication will be as decisions are made. He noted that it is vital that Police Scotland continue to engage in partnership work, including forums at local and national levels and in specialist areas to collectively tackle these challenges.
- Police Scotland confirmed that they are also looking at different ways of tackle crime types including child online sexual exploitation and human trafficking and that partnership work plays a key role in this.
- Cllr Chalmers confirmed the need to continue strengthening partnerships across multiple agencies and groups and acknowledged that all services are under pressure.

- Members agreed that the SPA/COSLA/PS Partnership Agreements and supporting delivery plan should be enhanced to include activities focused on prevention and whole system pressures.
- The Chair reiterated the requirement for clarity on resource prioritisation, the reduction of resources, any potential impacts and how performance data will be used in this area.

**Members noted the report, and the following actions were agreed:**

**PPC 20230912-004 - Policing Performance Report** – Police Scotland to include detail of resource prioritisation decisions, and anticipated impact, from Q2 report onwards.

**PPC 20230912-005 - Policing Performance Report** – Police Scotland to provide clarity in future performance reporting on how resource prioritisation decisions are being communicated internally and externally.

**PPC 20230912-006 - Policing Performance Report** – the SPA/COSLA/PS Partnership Agreements and supporting delivery plan will be enhanced to include activities focused on prevention and whole system pressures.

**PPC 20230912 – 016 - Policing Performance Report** - SPA and Police Scotland to explore concerns regarding Response resource, including welfare, productivity, and budget. (This action was added 8 November)

### **3.2 Chief Constable's Year End Assessment of Policing 2022/23**

Members noted the paper, no overview was provided as this assessment has already been presented to the Authority. The following points were highlighted and discussed:

- Cllr Chalmers noted the increase in crimes of dishonesty and asked for more details on the drivers behind this.
- Police Scotland advised there continues to be a significant increase in online fraud crime. He noted that currently Police Scotland is not part of Action Fraud, but this position is under review, as is the service's target operating model, under the leadership of Chief Supt Trickett. He advised that based on current data, it would require 218 FT officers per year to tackle these specific crimes which is not an option. He added that Police Scotland is part of a highly successful fraud hub that include members from policing and financial institutions that meet fortnightly to share information and ways to tackle these crimes.



**Members noted the report.**

**3.3 ICVS Quarterly Performance Report – Q1 2023/24**

Members noted the paper, with Scott Ross, providing an overview. The following points were highlighted and discussed:

- Members welcomed the report and the closure of the action to provide new anti-ligature suits. The correct size suits have now been delivered and Chief Supt McCreadie confirmed that there had been no extra cost to Police Scotland in resolving this.
- The ICVS National Manager Kirsty Scott acknowledged that this service could not be delivered without its volunteers and took the opportunity to encourage more volunteers to join, particularly in the north and east of Scotland.
- Chief Supt McCreadie acknowledged the increasing demands on policing and the pressure on custody staff deliver and there will be careful monitoring of the criminal justice changes.

**Members noted the report.**

**3.4 Modernised Contact & Engagement Programme Update**

Members noted the paper, with Chief Superintendent Greg Banks, providing an overview. The following points were highlighted and discussed:

- Members welcomed the report, and the update provided by Chief Supt. Banks on the training in progress in C3 Division and the update on the Proportionate Response to Crime pilot in in A division.
- Chief Supt. Banks advised members that the C3 training will continue over the next 7 months and 1700 colleagues will be trained. Early indications show that the training has been positively received but this will be monitored, and a review of the training will be undertaken on completion.
- Chief Supt. Banks confirmed that a full analysis of the Proportionate Response to Crime pilot will be completed before any activity in this area is rolled out.
- Chief Supt. Banks provided an update on Public Digital Contact and estimated that 39% of demand coming via 999 and 101 calls do not require an immediate police response, and many of those calls

include individuals seeking advice and guidance that is not police related and could be resolved elsewhere.

- Members noted that Police Scotland is focussed on three areas of improvement - Information, Transactions, and Sign posting, and welcomed the detail provided by Chief Supt. Banks in each of these areas.
- Cllr Chalmers stated that the Police Scrutiny Conveners meet in December and invited Police Scotland provide an update to that group which would provide a wider local authority attendance and input.
- The Chair sought further detail on the new timelines and requests for additional funding detailed under 'Financial Implications' in the report. Police Scotland advised that the majority of the extra costs are linked to maintaining legacy ICCS systems during the interim period and the ability for C3 to operate successfully is highly dependent on technology. Members were advised that the resources within these costs are essential and will be presented to the next change board.
- The Chair advised that he remains concerned about slippage, increasing costs and prioritisation activity within policing, and the committee is keen to see improved effectiveness and efficiencies, cashable or otherwise.

**Members noted the report, and the following action was agreed:**

**PPC 20230912-007 - Modernised Contact and Engagement (MCE) Programme** – Police Scotland will provide an update on MCE to the next Police Scrutiny Conveners Forum.

### **3.5 HMICS Assurance Review of Contact Assessment Model (9/22) – Police Scotland Improvement Update**

Members noted the paper, with Chief Superintendent Paul Wilson, providing an overview. The following points were highlighted and discussed:

- Chief Supt Wilson confirmed that Police have are implementing 45 workstreams to address the 8 HMICS recommendations and the 5 areas of development.
- Members welcomed the comprehensive detail provided by Police Scotland on the progress being made against the recommendations.
- The Chair noted the interdependencies involved in these recommendations and sought reassurance regarding the timescales provided.
- Chief Supt Wilson confirmed that regular updates will continue to be provided to the committee and assured members that if any longer-

term actions are delayed, these will most likely, relate to those interdependencies and not to C3's own ability to carry out the recommendation.

### **Members noted the report**

#### **3.6 HMICS Assurance Review of Hate Crime (6/21) – Police Scotland Improvement Update**

Members noted the paper, with ACC Gary Ritchie, providing an overview. The following points were highlighted and discussed:

- ACC Ritchie advised members that revised timelines have been agreed with HMICS in order that Police Scotland can achieve the recommendations.
- Under the PPCW umbrella, Members were advised that the Hate Crime team are focussing on the implementation of the new Hate Crime Act and the rollout of this at the start of 2024. ACC Ritchie advised that this is wholly dependent on the next COS implementation phase remaining on track.
- Members welcomed confirmation that a steering group has been put in place to organise the training required and this will take the form of online training via Moodle. ACC Ritchie advised that training will be delivered to a critically required audience in the first instance.
- ACC Ritchie advised members that the training materials have been developed by Police Scotland's Training Learning and Development team and they have sought input from an external delivery group.
- Members noted that training is expected to launch in November and completion rates will be monitored.
- With regards to Members questions on the effectiveness of the training and how this would be evaluated, ACC Ritchie committed to confirm back to the Committee whether the 'Moodle' Training package will include any evaluation of the impact of this training on officers confidence.

### **Members noted the report, and the following action was agreed:**

**PPC 20230912-008 - Hate Crime** – Police Scotland to confirm back to the Committee whether the 'Moodle' Training package will include evaluation of impact of training on officer confidence.

#### **3.7 HMICS Assurance Review of Domestic Abuse (2/23) – Police Scotland Improvement Update**

Members noted the paper, with ACC Bex Smith, providing an overview. The following points were highlighted and discussed:

- ACC Smith confirmed that the finalised improvement plan has been agreed with HMICS. Members welcomed the update and acknowledged the complexity and interdependencies of the crucial work that is in progress.
- Members noted that Phase 2 of this audit will commence in August 2024 and asked whether Police Scotland is confident that the actions in the implementation plan will have been taken forward and any impact from these actions can be evidenced before the next phase of the audit.
- ACC Smith advised that Phase 2 focusses on Police Scotland's internal response to domestic abuse. Police Scotland have re-written the internal domestic abuse policy to address concerns including; encouraging reporting, wellbeing, and support of officers and staff. This is currently going through the governance process and will be in place before Phase 2 commences.
- ACC Smith advised that HMICS will be provided with progress reports on the recommendations in Phase 1.
- ACC Smith acknowledged the importance of identifying impact from the actions and advised that a performance framework is being developed for VAWG which will include data on detections, individuals experiences and UK benchmarking.
- Members acknowledged the effort involved to produce these implementation plans and requested that implementation and improvement plans include clear articulation on what the work will achieve and how this will be measured.
- ACC Smith recognised the importance of measuring progress and recording impact and advised that an update on the proposed performance framework will be brought back to committee for consideration.

**Members noted the report, and the following action was agreed:**

**PPC 20230912-009 - Domestic Abuse** – Police Scotland to provide an update to a future committee on progress of this work which includes clear articulation on what this work will achieve and how this will be measured.

### **3.8 HMICS Assurance Review of Online Child Sexual Abuse and Exploitation (8/21) – Police Scotland Improvement Update**

Members noted the paper, with ACC Bex Smith, providing an overview. The following points were highlighted and discussed:

- Members welcomed the update from ACC Smith on the 4 outstanding recommendations and noted that 7 recommendations had been discharged.
- The Chair asked how the impact of colleague welfare support is measured. ACC Smith advised that part of the welfare process includes the option to take up voluntary referrals, which some colleagues will do, whilst others prefer not to. The key point for ACC Smith is to understand why people may not take up this offer and look to improve any perceived concerns that colleagues may have about revealing that the work may be impacting them. Members were advised that absence rates are monitored (which remain low in this area) and colleagues have a 121 every month which incorporates welfare checks.
- ACC Smith advised that the newly formed SCD Postings Panel will consider an option to rotate in and out of the unit if that would benefit colleagues.
- Members acknowledged the dedication of the colleagues who work in this area and the need to recognise and commend the work they undertake. ACC Smith agreed that this is very important and recently 2 Victim Identification Officers were recognised at the recent SCD awards ceremony, and she has written to the team recently to commend them on the number of successful identifications.

**Members noted the report.**

**3.9 HMICS Crime Audit (3/21) – Police Scotland Improvement Update**

Members noted the paper, with ACC Bex Smith, providing an overview. The following points were highlighted and discussed:

- Members welcomed the update on the progress of the implementation plan and revised timelines, which HMICS have accepted.
- The Chair recognised the interdependencies with the rollout of COS and acknowledged the revised dates for the implementation plan.

**Members noted the report.**

**4. Public Confidence & Partnership Activity**

#### 4.1 Update on Public Protection Development Programme

Members noted the paper, with ACC Bex Smith, providing an overview. The following points were highlighted and discussed:

- ACC Smith provided the update, focussing on three areas: Partners, Demand and Colleagues.
- ACC Smith advised that a PPC Committee workshop will be arranged to discuss the findings of the PPDP Discovery Report after publication.
- Cllr Chalmers recognised the importance of partnership engagement and welcomed a deep dive into those findings and ACC Smith advised that Police Scotland is keen to present these to the Police Scrutiny Conveners Forum.
- The Chair acknowledged the approach taken and the timeliness of this work.

**Members noted the report, and the following actions were agreed:**

**PPC 20230912-010 - Public Protection Development Programme (PPDP)**– Police Scotland and SPA officers to arrange a PPC Committee workshop on findings once the PPDP Discovery Report has been completed after 31 October.

**PPC 20230912-011 - Public Protection Development Programme (PPDP)**– Police Scotland to provide an update on the PPDP to the Police Scrutiny Conveners Forum.

#### 4.2 COSLA Update

Members noted the paper, with Councillor Maureen Chalmers, providing an overview. The following points were highlighted and discussed:

- The Chair recognised the importance of the introduction of these updates from COSLA and Cllr Chalmers advised that these updates would provide updates on the key areas of work undertaken by COSLA in relation to policing.

**Members noted the report.**

#### 4.3 SPA Public Polling Phase 3

Members noted the paper, with Amanda Coulthard, SPA providing an overview. The following points were highlighted and discussed:

- Amanda Coulthard highlighted that this is the 3<sup>rd</sup> wave of polling commissioned by the Authority and she provided members with details about levels of trust and confidence, anti-social behaviour, and institutional discrimination.
- Members were advised that the information from this polling had been shared with Police Scotland and the findings will be delivered to the next Public Confidence Board.
- Members asked whether there is work in progress to reach excluded communities that may feel excluded or marginalised and wouldn't normally engage in public polling.
- Amanda Coulthard confirmed that reaching seldom heard communities is a challenge and this continues to be an area of focus and work is in progress with the Diffley Partnership to commence focus groups with these communities.
- Mark Diffley, from the Diffley partnership advised that there is a panel of 50 thousand people made up from individuals across different communities, both geographic and socio-economic. A representative sample of this panel are invited to take part in the polling. He noted that some but not all hard-to-reach groups will respond to the surveys.
- Kirsty Louise Campbell advised that Police Scotland have various surveys and initiatives underway and noted that funding had been received to set up a listening forum in Dundee to enable seldom heard communities to join the conversation. Based on the findings from these sessions, the intention is to roll these out nationally.
- Members asked whether it would be possible for comparisons to be undertaken and the Diffley partnership agreed they would undertake some research. Police Scotland advised that insights from YouGov polling could be shared, and this would be included in future quarterly performance reports.

**Members noted the report, and the following actions were agreed:**

**PPC 20230912-012 - SPA Public Polling** - Police Scotland to share insights from YouGov polling and include this in future quarterly performance reports.

**PPC 20230912-013 - SPA Public Polling** –work with Diffley Partnership to explore the comparison of trust and confidence metrics across public services.

#### **4.4 Mental Health, Vulnerability & Policing – Update**

Members noted the paper, with Amanda Coulthard, SPA, providing an overview. The following points were highlighted and discussed:

- Members welcomed the update and noted that the HMICS thematic review of Policing Mental Health is expected to be published by end of September 2023 and an improvement plan will be developed in response to recommendations from the review and will be linked to a single delivery plan including the commitments made after the December 22 event.
- Amanda Coulthard advised that reports will be provided to a future committee on the activity undertaken in this area.
- Cllr Chalmers asked whether extended partners will be included in the activity of the Prevention Hub and Amanda Coulthard confirmed that partners are integral to this and will be included.
- The Chair acknowledged the importance of continuing the momentum of this work and looked forward to seeing a detailed action plan, with deliverable outcomes at a future meeting.

**Members noted the report, and the following actions were agreed:**

**PPC 20230912-014 - Mental Health, Vulnerability and Policing** – A report will be provided to a future committee on the activity undertaken in this area.

**PPC 20230912-015 - Mental Health, Vulnerability and Policing** – A report will be provided to a future committee on the involvement of wider partners in the prevention hub.

#### **4.5 HMICS Custody Inspection – North Lanarkshire April 2023**

**and**

#### **4.6 HMICS Custody Inspection – Tayside July 2023**

Members noted the papers, with Ray Jones HMICS providing an overview of both inspections. The following points were highlighted and discussed:

- Members welcomed the update and noted that there have been 15 recommendations provided in relation to Lanarkshire division (8 for Police Scotland and 7 for NHS Lanarkshire) and 8 recommendations for Tayside (4 for Police Scotland and 4 for Angus Health and Social Care Partnership).
- Ray Jones advised that HMICS have undertaken an annual programme of custody inspections which will take place 3 times per year.



- The Chair acknowledged the value of the joint inspections and the commitment for these inspections to be ongoing.
- Chief Supt McCreadie provided assurance that testing of evacuation procedures at Lanarkshire will be completed by the end of September.

**Members noted the report.**

#### **4.7 National Law Enforcement Database (NLED)**

Members noted the paper, with Andrew Hendry providing an overview. The following points were highlighted and discussed:

- Members acknowledge that the business case for NLED had been approved and noted that all costs for the implementation of this system will be offset by grant funding from the Home Office. He confirmed that there will be ongoing costs to maintain the system but these are expected to be less than PNC.
- The Chair asked whether there are any risks or concerns relating to the delivery of this system. Andrew Hendry advised there were no concerns to be reported at this stage.

**Members noted the report.**

The Chair requested that the following actions remain open

**PPC – 20230615 - Performance Framework** - Members asked that a series of deep dives on key themes and priority areas are planned in over the course of the performance year.

**PPC 20230615-004 - Diversion against Prosecution** – Members requested that further research be undertaken to review whether there are further opportunities for Police Scotland to implement specific activities to divert individuals from prosecution

**PPC 20230615-007 - Policing Performance Report** – Members requested that the report should include insights on the impact of resourcing decisions on performance

*Meeting ended.*