



## LETTER SENT BY E-MAIL ONLY

5 June 2024

2024/25-035

### Freedom of Information (Scotland) Act 2002

#### Request

Please find below our response to your correspondence dated 4 June, in which you made the following request under the Freedom of Information (Scotland) Act 2002.

“LAN

a1 Which primary LAN hardware do you use (eg Extreme, Juniper, Cisco)

a2 When did you last conduct a major refresh of this infrastructure/how many devices?

a3 Who is the reseller or supplier of this LAN hardware?

a4 Who maintains the LAN?

a5 When is your maintenance renewal/expiry date ?

a6 Have you recently reviewed/when are you next reviewing this infrastructure?

WLAN Wireless LAN

b1 Which primary WLAN hardware do you use (eg Extreme, Juniper, Cisco)

b2 When did you last conduct a major refresh of this infrastructure/how many devices?

b3 Who is the reseller or supplier of this WLAN hardware?

b4 Who maintains the WLAN?

b5 When is your maintenance renewal/expiry date ?

b6 Have you recently reviewed/when are you next reviewing this infrastructure?

Data Centre

c1 Which primary data centre hardware do you use (eg Extreme, Juniper, Cisco)

c2 When did you last conduct a major refresh of this infrastructure/how many devices?

- c3 Who is the reseller or supplier of this data centre hardware?
- c4 Who maintains the data centre equipment?
- c5 When is your contract renewal/expiry date ?
- c6 Have you recently reviewed/when are you next reviewing this infrastructure?
- c7 Which DC compute technology do you use? (eg HP, Lenovo, Supermicro)
- c8 Which DC storage technology do you use? (eg netapp, dell, IBM)

#### WAN/Internet Connectivity

- d1 Who provides your WAN (eg BT, Virgin)
- d2 Who provides your internet connectivity (eg BT, Virgin)
- d3 When is your maintenance renewal/expiry date ?
- d4 Who provides your SD-WAN (eg Palo Alto, Meraki)
- d5 Do you plan to introduce SD-WAN in the future?
- d6 Have you recently reviewed/when are you next reviewing this infrastructure?
- d7 Which hypervisor do you use (eg VMware)

#### SIP

- e1 Which SIP carrier do you use (eg BT, Gamma, Virgin)
- e2 Who provides/resells this SIP?
- e2 How many SIP channels do you have
- e3 When is your contract renewal/expiry date ?
- e4 Have you recently reviewed/when are you next reviewing this service?

#### Mobile

- f1 Which Mobile carrier do you use (eg Vodafone)
- f2 Who provides/resells this service ?
- f2 How many mobile connections do you have
- f3 When is your contract renewal/expiry date ?
- f4 Have you recently reviewed/when are you next reviewing this service?

#### Telephony

- g1 Which phone systems do you use (eg Mitel, Avaya, 8x8)
- g2 When was the current system installed?
- g3 Is this on premise or cloud based?
- g4 How many users?
- g5 When is your contract renewal/expiry date ?
- g6 Have you recently reviewed/when are you next reviewing this service?

#### Teams Phone System

- h1 Do you use Microsoft for PSTN calling?
- h2 Which types of Microsoft telephony do you use (eg Calling plan, Skype, Operator Connect, Direct routing)
- h3 How many users?
- h4 If you don't currently use, are you looking to implement ?

h5 Have you recently reviewed/when are you next reviewing this service?

Contact centre

i1 Which contact centre systems do you use (eg Genesys, Avaya, Enghouse)

i2 When was the current system installed?

i3 Is this on premise or cloud based?

i4 How many agents?

i5 When is your contract renewal/expiry date ?

i6 Have you recently reviewed/when are you next reviewing this service?"

## **Response**

The Scottish Police Authority has considered your request and is able to provide the following.

The Scottish Police Authority does not hold the information requested.<sup>1</sup>

Although the Scottish Police Authority is the named Contracting Authority for all SPA and Police Scotland procurement, the procurement function to put in place such contracts is performed by Police Scotland.

Information may be available by contacting Police Scotland at [foi@scotland.police.uk](mailto:foi@scotland.police.uk)

Also of interest may be the [regulated contract register](#) which is publicly available on Public Contract Scotland. This provides details of live regulated contracts over the value of £50,000.

## **Right to Review**

If you are dissatisfied with the outcome, you can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days. You must specify the reason for your dissatisfaction and submit your request to [foi@spa.police.uk](mailto:foi@spa.police.uk) or by letter to Scottish Police Authority, 1 Pacific Quay, Glasgow, G51 1DZ.

If you remain dissatisfied after review, you can appeal to the Scottish Information Commissioner within six months. You can apply [online](#), by email to [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info) or by letter to Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

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<sup>1</sup> This represents a notice in terms of Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.

Should you wish to appeal against the Commissioner's decision, you can appeal to the Court of Session, only if you think the law has not been applied correctly.

This response will be posted to our [Disclosure Log](#) after seven days.

Yours faithfully

**SPA Corporate Management**

