

Meeting 7th August 2020 13:00 – 15:00

Members attending:

John Scott QC, Solicitor Advocate (Chair)
Ephraim Borowski, Chair of the National Independent Strategic Advisory Group
Chief Superintendent David Duncan, Police Scotland
Gill Imery, HM Chief Inspector of Constabulary in Scotland (HMICS)
Dr Elizabeth Kelly, NHS Scotland and Associate Carnegie UK Trust
Susan Kemp, Scottish Human Rights Commission
John Logue, Deputy Crown Agent Operational Support, COPFS
Naomi McAuliffe, Programme Director Scotland, Amnesty International
Professor Susan McVie, Edinburgh University
Brian Scott, Glasgow Disability Alliance

Apologies:

Bruce Adamson, CYPCS
Aamer Anwar, Solicitor and Human Rights campaigner
Tressa Burke, CEO Glasgow Disability Alliance
Martyn Evans, Scottish Police Authority
Maria Galli, CYPCS
DCC Will Kerr, Police Scotland
Diego Quiroz, Scottish Human Rights Commission
ACC Gary Ritchie, Police Scotland
Dr Catriona Stewart, SWAN Scotland

In attendance, agenda item 2:

Kirsty-Louise Campbell, Head of Strategy and Innovation Police Scotland
Davina Fereday, Research and Insight Manager, Police Scotland

Secretariat support:

Eleanor Gaw, SPA Community Accountability
Fiona Miller, SPA Community Accountability
Jennifer Blackwood, SPA Communications and Engagement

1. Welcome and introductions

The Chair welcomed members to the meeting.

2. Police Scotland Insights and Engagement during the COVID-19

Pandemic. Presentation by Kirsty-Louise Campbell, Police Scotland Head of Strategy and Innovation and Davina Fereday, Police Scotland Research and Insight Manager

The presentation focused on findings from the two main national public surveys undertaken by Police Scotland, the "Your Police" Survey and the User Experience Survey. Both surveys have remained open during the lockdown period, and "Your Police" was refreshed and launched on 9 April with specific questions on policing the Coronavirus pandemic.

Insights are reviewed on a weekly basis and have helped to inform the service's response to emerging issues and shape approaches to policing in local areas. Some examples of related action included offering access to a BSL survey; making more information publicly available on how to report hate crime; increasing engagement with over 20 organisations representing the interests of disabled people; and including the needs and circumstances of vulnerable people in daily police officer briefings.

"Your Police" survey has to date received over 25,000 responses and is statistically robust, representative in age, gender, region and disability. Responses are used to inform what Police Scotland is doing well, what could be better, and approaches to policing and communications.

Overall the findings show a high level of support for policing. Over a twelve week period, including pre and post Covid-19 temporary measures, public confidence in policing increased overall from 48% to 68%.

Compared to the rest of the UK, there is wide support for Police Scotland's approach, although an increasing number of respondents feel tougher action may be needed. There continues to be significant support for the 4 Es approach, and some increasing support for "encourage" and "enforce" measures.

Findings are very closely aligned to findings from the SPA public survey work.

Further work will be undertaken to examine in more detail responses from approximately 2,000 young people, across rural and urban areas, and to examine any correlation between external events, weather, easing of lockdown measures, levels of confidence and service satisfaction and what can be gleaned in the smaller number of responses from groups who do not usually respond to surveys. A bespoke piece of work will take place around local lockdown measures in Aberdeen.

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Kirsty-Louise and Davina agreed to share more information with the group on related data work around the factors influencing fluctuations in caller and service user satisfaction.

The Chair thanked Kirsty-Louise and Davina for their input. The presentation is available to IAG members via the egress system.

3. Note of the Previous Meeting and Matters Arising

- The Chair's letter to Scottish Government regarding notice of new regulations. This will be shared with IAG members in due course.
- IAG/SPA Webinar. Very positive feedback has been received from SPA members and IAG members to date. The Chair noted the potential for another similar event, perhaps focusing more strongly on data, around September / October 2020. This will be raised in discussions with the SPA Interim Chair.

Action: IAG Members are asked to send in any further feedback or related suggestions to the Secretariat by August 14th.

Action: Eleanor will forward the summary of SPA member and SG officer feedback to the group.

Action: Secretariat to liaise with SPA Chair's office to schedule discussion with IAG Chair.

4. Data Update and preparations for the 19th August SPA board report.

Professor McVie reported that she has been working on two separate batches of the Fixed Penalty Notice data. Some additional information is still required and the data sets require to be linked. She will continue with the analysis of both data sets, and the first set will be ready to form the basis of the data element of the August report to the SPA board. The second will be prepared and ready for inclusion in a more substantial report to SPA Board 30th September, covering both data sets.

Professor McVie is also considering the NPCC report, with regard to the comparability of data used.

The OpTICAL Group will consider Professor McVie's draft report based on the first data set, ahead of the IAG's consideration 14th August.

Other elements for inclusion in the report to the SPA 19th August meeting are–

Chair's introduction and overview
SWAN Scotland Network survey report
Glasgow Disability Alliance survey report
Work Plan update

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5. Citizen Space

A total of 68 responses have been received, with no additional responses this week. It was agreed to extend the deadline for responses until 30th September, and to consider additional promotion opportunities to increase reach and response rates.

6. AOCB

Webinar

Jennifer Blackwood reported that the webinar livestream has now been chunked. She will tweet separate elements of the webinar and share with members, so these can in turn be shared across IAG members' own networks.

The SPA website has been refreshed over the last two days. The digital banner directing users to the IAG section has still to be completed, and a few links may not be live for a few hours, but these issues will very shortly be resolved. The webinar link remains at the top of featured news items.

Changing regulations and local lockdowns

It was noted that the local regulations with regard to Aberdeen were put in place at speed, with late notice for the public and for Police Scotland, and as an emergency response measure.

It was agreed to invite input from Police Scotland and the Divisional Commander in the north east, on the policing of local lock down in Aberdeen.

Action: Secretariat/ Police Scotland

The Chair has been in discussion with a range of national stakeholders on wider issues around the urgency and speed of legislation, the limited opportunity for consultation on emergency legislation, and any potential suggestions to help mainstream contingency planning, review and mitigation arrangements.

7. Date of Next Meeting

Friday 14th August 13:00 – 15:00