

Report	То:	SPA Board Members													
Meeting	g Date:			Agenda Item:											
Report	Title:	Operati	on Talla Weekly Upo	date											
Sponso	ored by:			Presented by:	DCC Graham										
Append	dix Attach	ed: A	PPENDIX A – Week	ly COVID-19 Bulle	etin										
Report	Classifica	tion													
Police	Scotland:		For Noting	For Noting											
SPA:			For Noting	For Noting											
			EXECUTIVE	SUMMARY											
1.	Purpose														
1.1	This paper provides the Scottish Police Authority (SPA) with a weekly update on policing changes seen during Operation TALLA, Police Scotland's COVID-19 response.														
	within the COVID-19 assisting of This updates	service of responsiour office the will had to the week the week to the week the week to the week the well and we will will be well and we will be well and we will be	entre, incident attende e including our use o rs and staff welfare the ve a reporting period	lance and crime. It f the emergency le nroughout these cha of Thursday to We	data on changing demands will also consider our gislation and how we are allenging times. dnesday. For the purpose of ednesday 6 January 2021 is										
2.	Decision	Request	ed												
2.1	N/A														
3.	Recomm	endation													
3.1	N/A														
4.	Alignmer	nt to Poli	ce Scotland Strateg	ic Outcomes											
4.1			both Police Scotlands s as set out by DCC		mes and the Operation TALLA										
	COVID-19 undertake activity dis SO2). Th	by Policen by Policen by Policensed in Scussed in Exercised in the Scutter in the	es the flexible and adaptable response to the challenges posed by e Scotland (SO1, SO2 and SO5). It further highlights the activities ce Scotland to protect our people (SO4). The levels of intervention in the report serve to protect our communities from COVID-19 (SO1, t, transparent publication of papers, such as this, and those published and website provide engagement with communities, to maintain trust												

5. Main Report

5.1 CURRENT LANDSCAPE

Scotland continues to operate under the level or tiered system approach, which includes enforceable travel regulations for those local authorities subject to level 3 and 4 restrictions.

On 1 January 2021 the First Minister warned that the new variant of Covid-19 is accelerating spread across Scotland and that the next few weeks could be the most dangerous period since March.

On 4 January 2021, mainland Scotland was placed under lockdown until the end of January, with schools remaining closed and people ordered to stay at home except for essential purposes.

Coronavirus is still having an impact on absence levels across the organisation; however, they continue to be internally managed by each local policing division. Absence levels and trends are still monitored closely in order to mitigate risk and address any emerging resourcing demands in early course. Police Scotland's Outbreak Management Team (OMT) remains in place, providing an internal 'track and trace' function and advice to police officers and staff, as well as engaging with divisions to assist in limiting any spread of coronavirus throughout the organisation. Learning opportunities from previous outbreaks are being identified and collated by the team and these will be communicated across all divisions and departments.

Whilst increased restrictions are in place, including travel restrictions between local authority areas, Police Scotland's approach remains unchanged and continues to promote 'Engage, Explain and Encourage' methods prior to 'Enforcement' action being taken against apparent breaches of legislation. It remains the position that officers may move more quickly through the 4E process if they perceive that persons are engaging in a blatant, conscious and inexcusable breach of regulations, involving repeat locations or individuals and whether an absence of enforcement would damage public confidence in policing.

5.2 SERVICE CENTRE DEMAND

This week, the volume of 101 calls answered has increased by 12% from last week's figure, and the volume of 999 calls has increased by 8%. 101 calls answered this year are comparable when compared to the same week last year whilst 999 calls are 13% lower when compared against the same reporting period last year.

5.3 INCIDENT DEMAND

Total incident volume has increased by 12% from last week's figure and has reduced by 6% when compared to the same dates in 2019.

In comparison to last week, public nuisance incidents, disturbance and noise incidents have all increased, by 90%, 2% and 9% respectively.

5.4 CRIME

Crime volume continues to remain lower than seasonal average. Overall crime in the last week is at a lower level than a comparable period last year. Twelve of the thirteen police divisions have experienced lower crime volume than the same period last year, the exception being Forth Valley Division, which experienced a slightly higher volume.

The collective volume of recorded crimes for every crime group is lower when compared to last year, with only Group 5 crimes having risen. The cumulative crime demand in every division is lower when compared to the previous year.

5.5 COVID-19 INTERVENTION ACTIVITY

As stated above, Police Scotland's approach to the use of COVID-19 legislation remains to firstly engage with people, explain the provisions and encourage them to comply with the necessary restrictions, with enforcement action being taken where there are found to be flagrant and blatant breaches of legislation.

Incidents requiring COVID-19 interventions by officers have increased by 58% on the preceding week. 54% of the 2322 interventions recorded on the CVI system this week took place within private dwellings, which is an increase from the 52% last week. This may relate to increased interactions during New Year and the extended holiday weekend.

Since quarantine regulations came into force on travellers entering Scotland from out with the UK on the 15 June, up to and including 3 January 2021, Police Scotland have received 3062 referrals from Public Health Scotland (PHS) relating to potential breaches of quarantine, 646 of which were dealt with by the resolution team and 568 of which have been dealt with by local policing. 1848 referrals were weeded prior to an incident being raised. In respect of resolved referrals, 79% of the foreign travellers were found to be complying with quarantine restrictions. In the majority of the remaining referrals, the travellers have been untraced due to a variety of reasons such as inaccurate data provided to PHS or the expiration of the quarantine period prior to persons being traced.

There have been 16 occasions where enforcement has been used in relation to breaches of quarantine regulations generated from Home Office or Public Health Scotland referrals and one report to the Crown Office and Procurator Fiscal Service (COPFS).

5.6 ABSENCE

General employee absence levels have risen this week with more COVID-19 outbreaks cases recorded, along with the associated absence due to contact / trace requirements. Divisions and departments are mainly coping locally with outbreaks and contact/tracing requirements; however, this is being monitored carefully. Absences related specifically to COVID-19 have increased, with **718** people currently absent, up from 556 last week.

5.7 OUTBREAK MANAGEMENT TEAM

Police Scotland's Outbreak Management Team (OMT) respond to and investigate positive cases amongst officers and staff and work in conjunction with the national NHS Test & Protect network to arrive at proportionate, balanced decisions on the identification of individuals at risk after close contact with a positive case and any requirement for self-isolation. This, following consideration of all operational circumstances, the use of PPE and other safety measures, has enabled the safe retention of officers and staff in the workplace and the self-isolation of those agreed to be at heightened risk. The team's work will continue to capture information and the circumstances in respect of specific outbreaks in order that procedures can be reviewed and additional safety measures cascaded and implemented as required.

From inception until 6 January 2021, the OMT has reviewed 542 cases and, from these, 791 individuals have tested positive for COVID-19. The work of the OMT has led them to trace 858 individuals who have required to isolate, whilst the NHS has traced 237 individuals. On average, each case leads to 3.5 absences. The work of the OMT has also led to the identification of 68 individuals who had initially been required to self-isolate and were able to return to work.

5.8 COVID-19 NEAR MISSES

'Near miss' forms in the context of the pandemic situation may be submitted for a variety of reasons e.g. when officers are potentially exposed to COVID-19 whilst not wearing PPE, where PPE malfunctions, or in any other instance an officer feels a risk to themselves in a specific occurrence relating to COVID-19. This can occur due to the reactive nature of policing, as well as being influenced by training levels and supply of PPE. The most current 'near miss' figures available for the dates 29 December 2020 until 4 January 2021 confirm that **78** forms were submitted. This is a substantial increase from the 48 last week.

5.9 GATHERINGS IN PRIVATE DWELLINGS

Scottish Government commissioned data suggests that spread in and between households continues to drive much of the transmission of COVID-19. This analysis has guided the decision to introduce national measures to prevent persons visiting other households in higher risk areas.

Police Scotland have undertaken an assessment of the demand posed by dwelling house gatherings. It should be noted that the methodology of counting of house gatherings is designed to quantify the number of times officers have had to enter a private dwelling or private garden to investigate suspected breach of legislation or guidance, due to the increased risks of COVID transmission associated with these environments; therefore, if officers do not physically attend, or indeed gain entry to the dwelling or garden, this will not be included as a house gathering as there is no evidence there has been one and no increased risk to officers. Information gathered is indicative and should not be considered police statistics.

Indicative figures from the week of 31 December 2020 until 6 January 2021, suggest that Police Scotland attended over 525 occurrences of house gatherings throughout the force area, an increase of 279 from last week (113%). Enforcement levels have fluctuated from 115 FPNs and 8 arrests last week, to 222 FPNs and 13 arrests this week.

Notable incidents over the past week include:

Tayside

(31/12/20) - Report of house party in Dundee. Videos being uploaded on Facebook. Police attended and were initially refused entry, with persons within threatening to 'defend' themselves. Specialist units attended. Entry was then permitted. 5 FPN issued. 10 other persons dispersed.

(05/01/21) – Reporter anonymously reporting his sister-in-law (without the knowledge of his wife), who is a front line nurse on a COVID ward at local hospital for attending numerous parties in Dundee and Perth with groups of people. Resolution Team informed nurse of the report and her place of work has also been notified.

Lanarkshire

(31/12/20) – Report of ongoing house party. 12 persons within. Householder and 2 adults issued FPN. The rest were under 16, therefore, details noted and dispersed.

Renfrewshire & Inverclyde

(01/01/21) - Apartment owner contacted police regarding concerns his flat had been rented as a party flat under false pretence. Tenant should have been a doctor working at local hospital for a few days but reports were coming in of party. On police attendance, 30 persons within. All dispersed.

(05/01/21) - Officers called to Motel regarding an ongoing disturbance within one of the rooms. On attendance, officers established a group of male and female residents (3 persons) had gathered within one of the resident's rooms, where an altercation ensued. Officers dealt with the altercation and 2 FPN issued for Breach of COVID regulations.

Greater Glasgow

(02/01/21) - Report of loud party. Officers attended and found 9 persons within in breach of regulations. House cleared and householder issued FPN.

(05/01/21) - Report from neighbour of loud music and ongoing party at locus. 4 persons found within. 4 FPN issued. 3 persons dispersed.

Argyll & West Dunbartonshire

(05/01/21) - Police attend and due to the ongoing disturbance within and entry was forced. One female arrested S38 and reported for COVID breach. One male issued COVID ticket for having the female within his property.

Fife

(04/01/21) – Report of on-going party. Four persons from separate households within and under the influence. Householder given RPW for Culpable and Reckless. Others dispersed.

5.10 TRAVEL REGULATIONS

At 1800 hours on Friday 20 November 2020, legislative travel restrictions were introduced across local authorities subject to levels 3 and 4 restrictions. The following data comprises travel regulations interventions from 24 December until 30 December 2020 inclusive.

Police Scotland has carried out 247 interventions and issued 25 FPN in respect of travel regulations within the time frame, which is a decrease from the 385 interventions and 33 FPN recorded last week.

Notable incidents during this period include:

Tayside

(31/12/20) - Report of 3 vehicles arriving at residential property for hire at near Kirriemuir and suspected persons gathering for a party. Police attended. All persons had breached travel regulations and 6 FPN issued (2 from Scotland and 4 from abroad i.e. New Zealand and Russia but had been residing in Edinburgh since August)

Highlands & Islands

(31/12/20) - 2 individuals travelled from the Oban area to Glencoe to go hill climbing. One of the party was injured and Glencoe MRT attended. One member of the MRT was also injured during rescue. 2 FPN issued.

(04/01/21) - Vehicles stopped routine check, driver from Yorkshire, visiting family to deliver Christmas gifts. Accepted warning and returned towards home.

Ayrshire

(31/12/20) - Male travelled by train from Leeds to Cumnock to see his children, whom he is not allowed contact with. Male traced and arrested by officers for S.38 domestic.

Dumfries & Galloway

(31/12/20) - Owner of rural premises had incited/allowed a group of persons from various locations around the UK to gather. Persons were gathering inside and outside, holding a bonfire and party. Owner of premises charged with Culpable & Reckless Conduct. Checks confirmed all persons had left. Persons had travelled from Southport, Liverpool & Derby.

Edinburgh

(02/01/21) – Delivery driver for Deliveroo, who resides in Inverness was stopped in Edinburgh. He stated he was flying to Pakistan with his family on 03/01/21 and was required to take a COVID test which he was still awaiting the results for. Issued FPN and instructed to return to hotel and await flight.

The Lothians & Scottish Borders

(03/01/21) - Subject from Doncaster had arranged purchase of a vehicle, transferring £3000 and expecting it to be delivered. This did not transpire and he found attempts to make contact negative. He travelled up to Galashiels to confront the suspect and locate the vehicle, which was unsuccessful. He attended Galashiels Police Office to report the matter. He was fully advised/warned regarding travel restrictions.

(05/01/21) - Accused travelled to Edinburgh from Doncaster on the 04/01/2021 via train, and was subsequently traced by BTP staff drunk and unresponsive at Waverley Station. Conveyed to ERI, where he informed staff he tested positive for COVID in London one week earlier. Subsequent test came back with negative result. Accused was made aware by Police about the travel restrictions and national lockdown and was issued with an FPN.

Greater Glasgow

(04/01/21) - Vehicle stopped and documents checked. 1 other person in vehicle. Not from same household. Asked purpose of journey and advised dropping presents off. Story continued to change. FPN issued as out with council area.

5.11 SUBMISSION

This report is submitted to the SPA for information and consideration.

Appendix A – COVID-19 Weekly Bulletin contains the information which will be released publically by Police Scotland. This information will continue to be released weekly and will synchronise with the weekly SPA reporting for consistent, single data timelines.

COVID-19 WEEKLY BULLETIN 31st December 2020 – 6th January 2021

SERVING A
CHANGING SCOTLAND



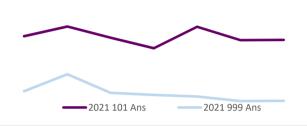
SCOTTISH POLICE AUTHORITY

No figures should be considered as Official Police Statistics. These may not yet have been verified or validated.

OFFICIAL

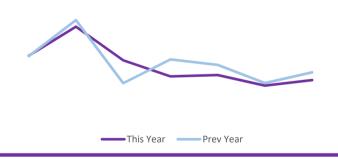
Service Centre Demand

The volume of 101 calls answered increased on the 1st and 4th of January. The volume of 999 answered peaked on the 1st of January and steadily declined over the rest of the week.



Incident Demand

Incident volume throughout the last week was approximately 2% lower when compared to the same time last year.



Gatherings in Private Dwellings

From 28/08/2020 - 06/01/2021

6816 Attended reports of House Party

3982 House Parties Dispersed

Crime

Crime Volume (9 March – Present compared to Previous Year)

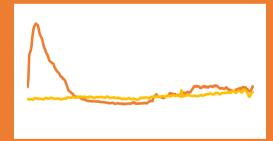
Crime has continued to trend at levels lower than the seasonal average, and total crime volume year to date continues to remain lower (6%) than last year.



9456 Offences under COVID Legislation

Recorded COVID Charges are pulled from Police Scotland CRIME systems rather than CVI. Enforcement activity includes Fixed Penalty Notices and offences recorded on Police Scotland's Crime Recording System

Absence

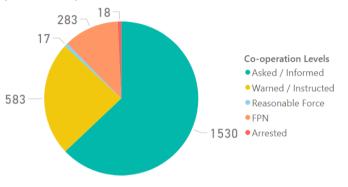


Absences throughout the week continues to trend above levels when compared to 2019 however remain significantly below the peak in April 2020.

Coronavirus Legislation

Co-operation with new Coronavirus Legislation

The below chart is indicative of the co-operation levels experienced by police over the last 7 days. The majority of interactions between police and the public continue to be resolved without enforcement.



Quarantine Referrals to 6th January

Public Health Scotland Travel Regs. Referrals	3066
Investigated by Resolution Team	647
Investigated by Local Policing	569
Investigations Ongoing	1
Weeded prior to investigation	1849

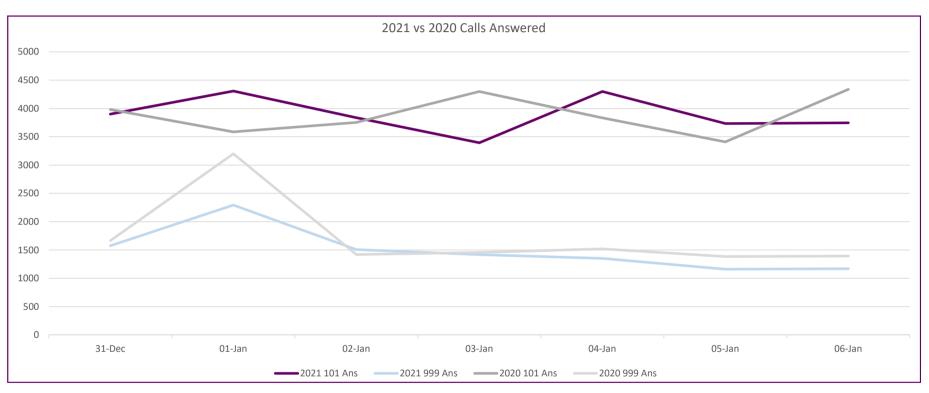
Travel Reg. offences resulting in FPN or SPR	16
Traver Reg. Oriences resulting in 11 14 or 51 K	

Note: The referral figures are a count of reports submitted to Police Scotland. These will therefore vary from counts of the number of individuals.

FPNs may be derived from PHS, Home Office Referrals or from operational incidents.



Weekly Service Centre Demand (31st December 2020–6th January 2021)

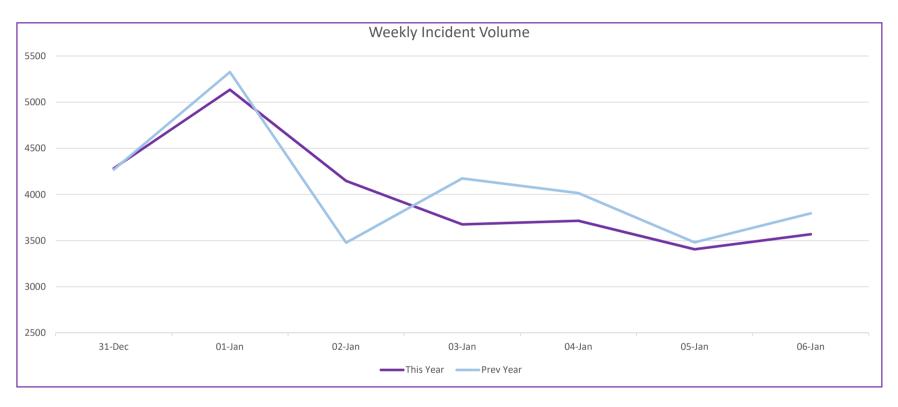


	31-Dec	01-Jan	02-Jan	03-Jan	04-Jan	05-Jan	06-Jan	Total
2021 101 Ans	3900	4308	3837	3394	4300	3734	3746	27,219
2021 999 Ans	1575	2293	1507	1418	1351	1160	1169	10,473
2020 101 Ans	3,981	3586	3753	4299	3834	3410	4337	27,200
2020 999 Ans	1,666	3200	1420	1456	1520	1384	1392	12,038

No figures should be considered as Official Police Statistics. These may not yet have been verified or validated.



Weekly Incident Demand (31st December 2020 – 6th January 2021)



	31-Dec	01-Jan	02-Jan	03-Jan	04-Jan	05-Jan	06-Jan	Total
2021	4255	5135	4147	3676	3715	3406	3569	27903
2020	4234	5327	3477	4174	4015	3481	3796	28504

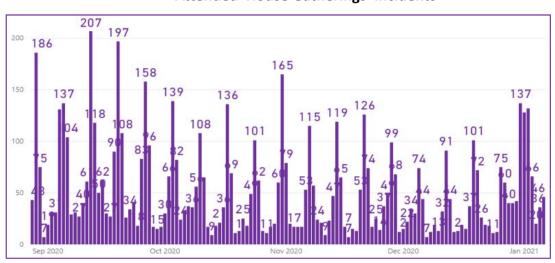


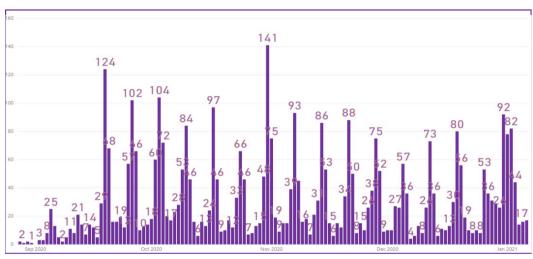
Incident Demand – House Gatherings (31st December 2020–6th January 2021)

From Friday 28th August 2020, additional monitoring of 'house gatherings' incidents has taken place. This will be reported weekly going forward.

Attended 'House Gatherings' Incidents

Attended 'House Gatherings' Breaching Restrictions





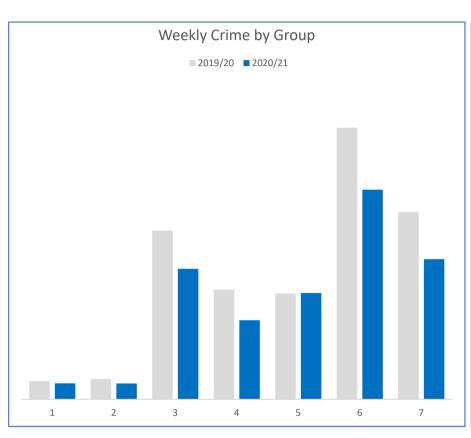
Totals	28 Aug – 6 Jan	31 Dec – 6 Jan
No. of House Gatherings Attended	6816	565
No. of House Gatherings Breaching Restrictions	3982	343
No. of FPNs issued	3149	240
No. of Arrests	223	15

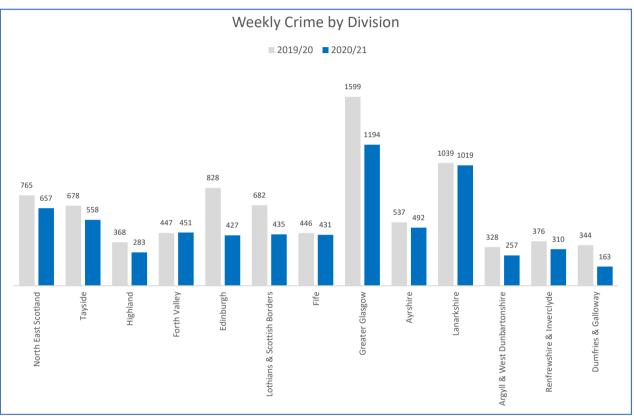
The figures contained within this slide originate from storm incident reviews and free-text local policing returns to provide the most comprehensive view of house gatherings possible.

Note: No figures should be considered as Official Police Statistics. These may not yet have been verified or validated.



Weekly Crime Demand (28th December 2020 – 3rd January 2021)





Crime Group	1	2	3	4	5	6	7	Total
2019/20	174	193	1615	1050	1012	2601	1792	8437
2020/21	153	151	1249	757	1018	2007	1342	6677

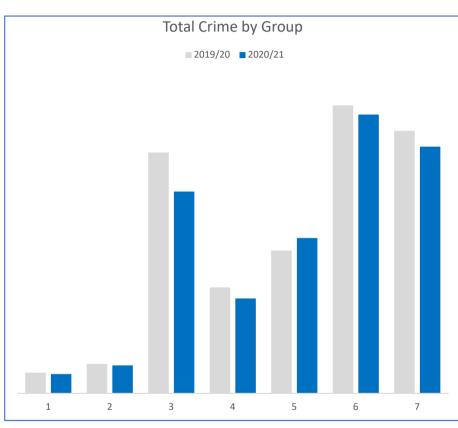
More information regarding Crime Groups can be found via this link

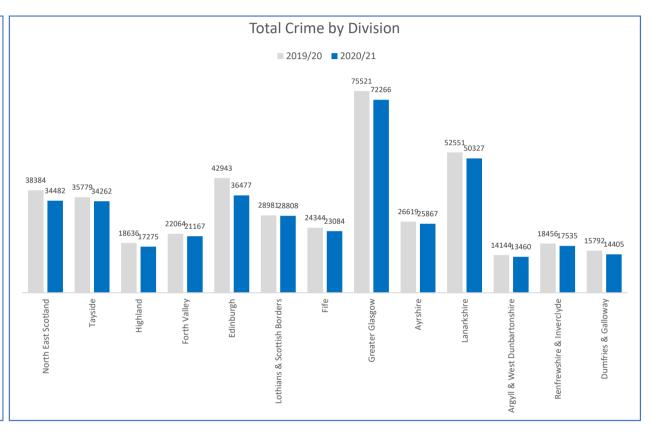
All Crime Groups show a decrease in volume when the preceding weeks volume is compared to the same period in 2019.

All divisions this week have noted a decrease in crime volumes with the exception of Forth Valley, which shows a slight increase



Cumulative Crime Demand (16th March 2020 – 3rd January 2021)





Crime Group	1	2	3	4	5	6	7	Total
2019/20	7824	11151	91519	40238	54287	109439	99756	414214
2020/21	7318	10600	76684	36044	59028	105972	93769	389415

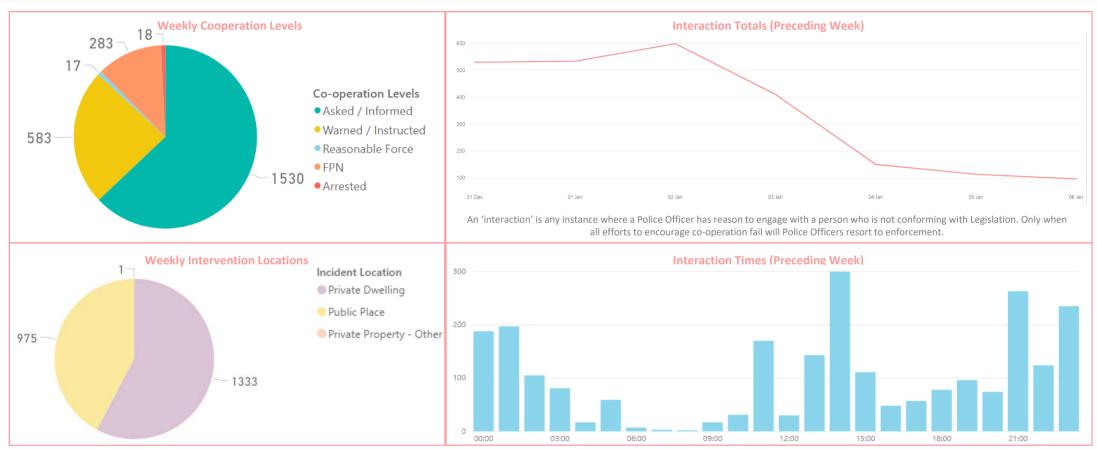
More information regarding Crime Groups can be found $\underline{\text{via this link}}$

All Crime Groups (with the exception of Group 5) show a decrease in volume when compared to the same period in 2019.

All Divisions continue to show a cumulative decrease in volume when compared to the same time period in 2019.



Weekly Legislation Co-operation (31st December 2020 – 6th January 2021)



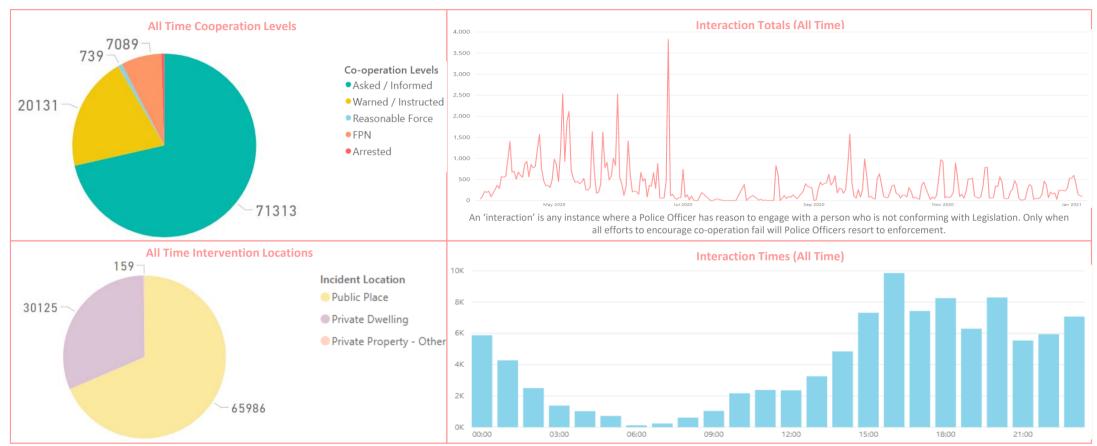
In response to the introduction of The Health Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 and Coronavirus Act 2020, Police Scotland developed a 'Coronavirus Interventions' (CVI) recording system. This system allowed Police Scotland to begin gathering data in relation to the public co-operation levels with the new legislation. This system relies on Police Officers manually updating the system with the co-operation level when they encounter an individual in contravention of the new legislation. This slide includes all offence types

— Face-Coverings, Quarantine, Travel Restrictions and Gatherings.

Due to the manual input required to form this data set, the contents of this slide are indicative only. Actual figures will differ from those recorded on Crime Systems (please see slide 11), may be subject to change, and cannot be considered Official Police Statistics. They do provide an indication of the public co-operation levels across Scotland.



Coronavirus Legislation Co-operation (27th March 2020 – 6th January 2021)



In response to the introduction of The Health Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 and Coronavirus Act 2020, Police Scotland developed a 'Coronavirus Interventions' (CVI) recording system. This system allowed Police Scotland to begin gathering data in relation to the public co-operation levels with the new legislation. This system relies on Police Officers manually updating the system with the co-operation level when they encounter an individual in contravention of the new legislation. This slide includes all offence types

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Weekly Travel Regulation Co-operation (31st December 2020 – 6th January 2021)



In order to report upon policing interventions in respect of the newly introduced Travel Regulations regarding travel to or from tiers 3 and 4, the CVI system has been updated. The above data is a sub-set of the wider CVI interventions reported on the previous slides and should not be considered as 'in addition to' the previous overall CVI activity slides.

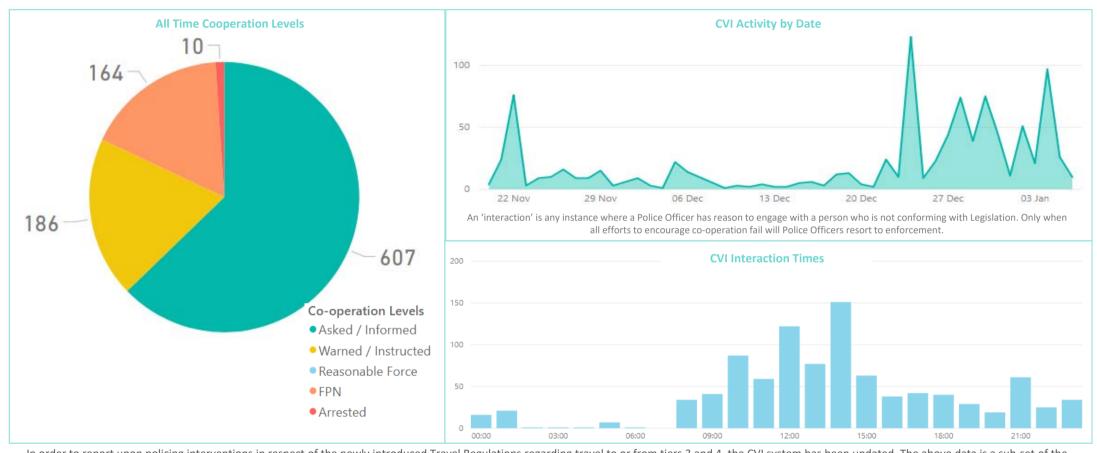
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Travel Regulation Co-operation (20th November – 6th January 2021)



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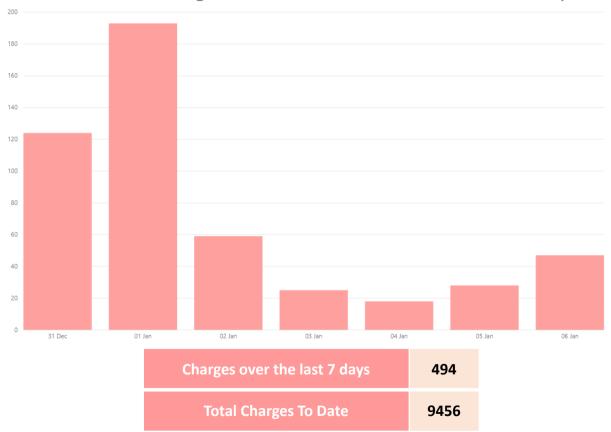
'Enforcement' of Coronavirus specific legislation

The following is a summary of all 'enforcement' action in relation to both The Health Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 and Coronavirus Act 2020.

This includes all Fixed Penalty Notices issued and processed by Police Scotland. It also includes all occasions that a charge was libelled and recorded on Police Scotland's Crime Recording System against a person in relation to the aforementioned legislation. This is a true value of the volume of recorded 'enforcement' activity, but does not provide the granularity of the Coronavirus Intervention (CVI) recording system and does not capture the earlier phases of the '4 E's' approach.

These values remain subject to change as offences are retrospectively added or amended and do not match the indicative 'enforcement' values from the CVI recording system.

Volume of Covid-19 Charges from 31st December 2020 to 6th January 2021





ABSENCE

Police Scotland Absences (31st Dec – 6th Jan)													
6 January 2021	No.	Change from same day previous week	Change from same day previous week (%)										
COVID-19	718	+162	+29%										
Total Absences	1643	+202	+14%										

Active Covid-19 Absence Reason												
Precautionary Isolation	216											
Symptoms	60											
Tracing	158											
Positive Test	237											

Weekly Absence Levels Line Graph – Comparison of last year to this year

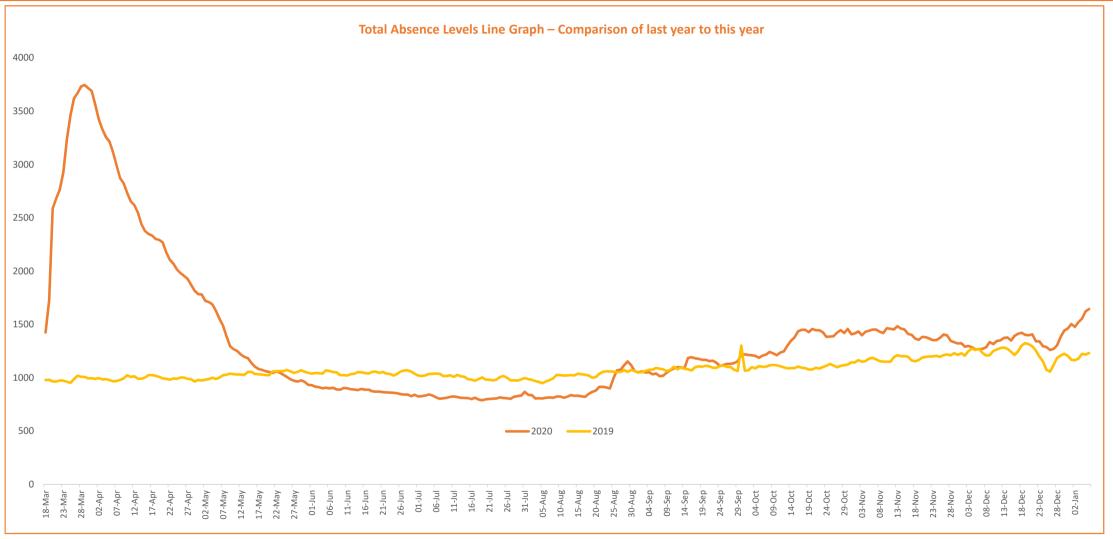


Absences continue to trend above 2019 levels.

Date	31-Dec	01-Jan	02-Jan	03-Jan	04-Jan	05-Jan	06-Jan
2020	1460	1502	1475	1520	1553	1621	1643
2019	1205	1166	1163	1178	1223	1216	1230

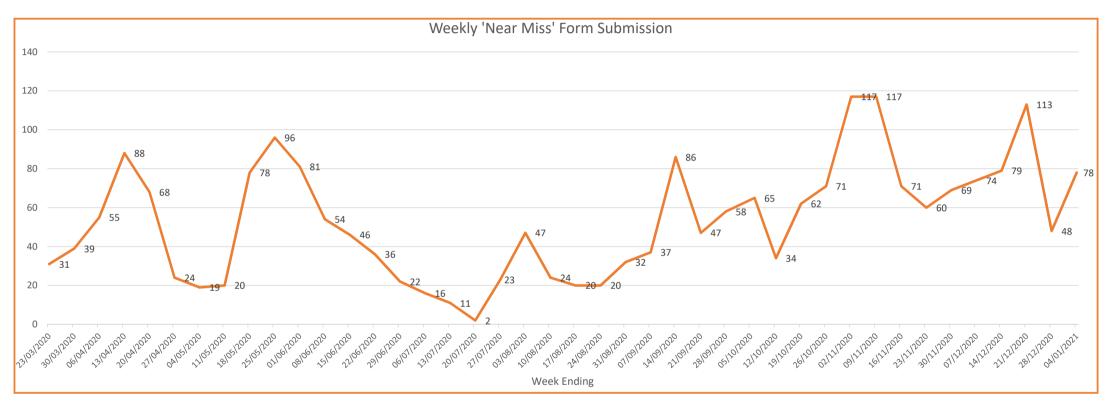


Total Absence (18th March – 6th January 2021)





Near Miss and Testing Data (w/e 23rd March – 4th January 2021)



'Near miss' forms in the context of the pandemic situation may be submitted for a variety of reasons. i.e. when officers are potentially exposed to: COVID-19 whilst not wearing PPE, where PPE malfunctions, or in any other instance an officer feels a risk to themselves in a specific occurrence relating to COVID-19.

This can occur due to the reactive nature of policing, as well as being influenced by training levels and supply of PPE. This number of 'Near Miss' weekly submissions is down from last week.

The amount of forms submitted continues to be attributable to the process for requesting an asymptomatic COVID-19 screening test due to an occupational risk, requiring the submission of a 'near miss' form. Many of the reports would not have been submitted without this requirement. The number of incidents where a lack of PPE is identified has not risen.

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OFFICIAL



Cumulative Service Centre Demand (19th March 2020 – 6th January 2021)

Volume of Calls Answered by Date

Total	Total																Mai	rch	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar
2020 101 Ans	1159019																2020 1	01 Ans	3029	3362	3484	2852	4196	4755	4499	4510	4784	4169	3115	4977	4866
2020 999 Ans	479706																2020 9	99 Ans	1904	2038	1929	1558	1311	1447	1336	1299	1471	1391	1302	1314	1259
April	01-Apr	02-Apr	03-Apr	04-Apr	05-Apr	06-Apr	07-Apr	08-Apr	09-Apr	10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	16-Apr	17-Apr	18-Apr	19-Apr	20-Apr	21-Apr	22-Apr	23-Apr	24-Apr	25-Apr	26-Apr	27-Apr	28-Apr	29-Apr	30-Apr	
2020 101 Ans	4579	4550	4506	3753	3618	4935	4873	4663	4332	4954	4654	4394	4881	4846	4780	4861	4793	4874	4303	4856	4647	4728	4530	4910	5101	4311	4739	4647	4295	4494	
2020 999 Ans	1204	1145	1333	1440	1355	1272	1432	1312	1426	1545	1739	1386	1182	1232	1403	1238	1391	1406	1354	1248	1348	1408	1353	1752	1808	1231	1137	1090	1106	1082	
May	01-May	02-May	03-May	04-May	05-May	06-May	07-May	08-May	09-May	10-May	11-May	12-May	13-May	14-May	15-May	16-May	17-May	18-May	19-May	20-May	21-May	22-May	23-May	24-May	25-May	26-May	27-May	28-May	29-May	30-May	31-May
2020 101 Ans	4884	5017	4069	4630	4340	4751	4665	5008	4865	3974	4764	4701	5205	4668	5080	4412	3898	4754	4576	4302	4235	4652	4131	3911	4600	4629	4563	4264	4260	3935	3626
2020 999 Ans	1369	1509	1353	1257	1461	1761	1644	1670	1666	1240	1257	1135	1244	1344	1322	1510	1271	1295	1407	2185	1831	1500	1278	1325	1467	1613	1702	1961	2741	2936	2342
June	01-Jun	02-Jun	03-Jun	04-Jun	05-Jun	06-Jun	07-Jun	08-Jun	09-Jun	10-Jun	11-Jun	12-Jun	13-Jun	14-Jun	15-Jun	16-Jun	17-Jun	18-Jun	19-Jun	20-Jun	21-Jun	22-Jun	23-Jun	24-Jun	25-Jun	26-Jun	27-Jun	28-Jun	29-Jun	30-Jun	
2020 101 Ans	4086	4376	4403	4289	4657	4411	3899	4568	4029	4315	4896	4974	4443	4086	4608	4947	5045	4538	4139	4441	3994	4691	4877	5084	4316	4677	4831	4033	4706	4569	
2020 999 Ans	2356	1791	1465	1470	1448	1819	1690	1637	1467	1070	1452	1629	1757	1902	1564	1646	1628	1805	2041	2493	1786	1321	1429	1720	2392	2085	2010	1593	1332	1518	
July	01-Jul	02-Jul	03-Jul	04-Jul	05-Jul	06-Jul	07-Jul	08-Jul	09-Jul	10-Jul	11-Jul	12-Jul	13-Jul	14-Jul	15-Jul	16-Jul	17-Jul	18-Jul	19-Jul	20-Jul	21-Jul	22-Jul	23-Jul	24-Jul	25-Jul	26-Jul	27-Jul	28-Jul	29-Jul	30-Jul	31-Jul
2020 101 Ans	4357	4642	4623	4769	3902	4570	4099	4073	4323	4099	4313	3852	4237	3768	4000	4136	3941	3376	3242	4169	3879	3954	3971	4121	4013	3085	4384	3658	4309	3788	3760
2020 999 Ans	1371	1502	1651	1764	1499	1662	1952	1666	1502	1907	2338	2128	1656	1631	1680	1856	2039	2696	2225	1751	1784	1613	1694	2064	2274	2434	1465	1860	1662	1664	2429
August	01-Aug		03-Aug	04-Aug		06-Aug					11-Aug			14-Aug				18-Aug		20-Aug			23-Aug	24-Aug	25-Aug	26-Aug	27-Aug	28-Aug	29-Aug		31-Aug
2020 101 Ans	2725	3005	3778	3637	4217	3821	3560	3656	3432	4204	4202	4428	3640	3996				3921	3729		4242	3524	3210	4130	4005	3461	3670	3722	3162	3291	3953
2020 999 Ans	3060	2447	1922	1722	1516	2002	2423	2862	2641	1894	1899	2361	2280	2491		2233	1654	1704	1903	1737	1959	2612	2151	1785	1491	1484	1552	1843	2360	2107	1476
September	01-Sep	02-Sep	03-Sep		05-Sep		07-Sep	08-Sep	09-Sep	10-Sep	11-Sep	12-Sep	13-Sep	14-Sep	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	20-Sep	21-Sep	22-Sep	23-Sep			26-Sep	27-Sep	28-Sep	29-Sep	30-Sep	
2020 101 Ans	4117	3859	3763	3472	2921	2879	3579	4154	3883	3555	3419	3456	3335	3528	3506		3515	3641	4134	3473		3998	4198			4087	4065		3622	4277	
2020 999 Ans	1414	1461	1527	2016	2317	2241	1701	1527	1634	1555	1923	1946	1937	1820	1919	1746		2277	2353	1976		1448	1496			2012			1628	1368	
October	01-Oct	02-Oct	03-Oct		05-Oct	06-Oct	07-Oct	08-Oct	09-Oct	10-Oct		12-Oct	13-Oct	14-Oct	15-Oct	16-Oct		18-Oct	19-Oct	20-Oct	21-Oct	22-Oct	23-Oct	24-Oct					29-Oct	30-Oct	31-Oct
2020 101 Ans	3644	3815	4209	3706	4281	4160	3875	3256	3659	3634	2962	3553	3790	3480	3295	2820	3185	3012	3634	3577	3958	3787	4151	4215		4019			3759	4101	3512
2020 999 Ans	1500	2094	1727	1673	1606	1523	1484	1628	1831	2066	1817	1487	1547	1632	1672	2138	2531	2017	1473	1467	1536	1559	1733			1399			1398	1845	2317
November	01-Nov	02-Nov	03-Nov	04-Nov	05-Nov	06-Nov		08-Nov		10-Nov	11-Nov	12-Nov	13-Nov	14-Nov	15-Nov	16-Nov	17-Nov	18-Nov	19-Nov			22-Nov				26-Nov		28-Nov		30-Nov	
2020 101 Ans	3592	3734	3670	4043	3411	3934	4120	3475	4607	4308	4156	3671	3908	3959	3574	3852	3628	3783	3783	4147	4326	3702	3858	3528	4103	3857	3949	3848	3167	3755	
2020 999 Ans	1659	1592	1460	1606	2414	2096	1793	1444	1384	1314	1296	1512	1879	1745	1563	1505	1240	1457	1549	1690	1636	1314	1273	1380	1450	1330	1647	1790	1552	1367	
December		02-Dec							09-Dec			12-Dec								20-Dec					25-Dec						31-Dec
2020 101 Ans	3933	3847	3705	3977	3735	3432	3962	3840	2853	3462	3400	4260	3356	3835	3630	4254	3529	4305	3781	3546	3904	3459	4067	3972	2266	3242	3112	3848	3828	4036	3900
2020 999 Ans	1456	1421	1369	1666	1801	1367	1293	1212	1255	1412	1802	1718	1396	1399	1376	1334	1506	1805	1806	1715	1661	1589	1536	1364	1451	1765	1254	1261	1366	1275	1575
January	01-Jan				05-Jan	06-Jan																									
2021 101 Ans	4308	3837	3394	4300	3734	3746																									
2021 999 Ans	2293	1507	1418	1351	1160	1169																									



Cumulative Incident Demand (19th March 2020 – 6th January 2021)

Total	Total																	March	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar
2020	1215664																	2020	3752	4293	4117	3455	3443	3207	3659	3631	4023	3819	3169	4109	4014
2019	1361106																	2019	4549	4606	4618	5217	5082	4351	4695	4507	4564	4544	5270	5176	5152
April	01-Apr	02-Apr	03-Apr	04-Apr	05-Apr	06-Apr	07-Apr	08-Apr	09-Apr	10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	16-Apr	17-Apr	18-Apr	19-Apr	20-Apr	21-Apr	22-Apr	23-Apr	24-Apr	25-Apr	26-Apr	27-Apr	28-Apr	29-Apr	30-Apr	
2020	3837	3806	4130	3874	3666	4242	4458	4298	4117	4844	4974	4319	4408	4277	4462	4276	4444	4771	4296	4312	4258	4395	4296	5067	5366	4150	4042	3937	3719	3738	
2019	4482	4368	4209	4436	5134	4738	4321	4668	4676	4818	4863	5202	5340	4457	4651	4470	4668	5079	6157	6080	5611	5292	5004	4617	4622	5063	5002	4701	4915	4747	
May	01-May	02-May	03-May	04-May	05-May	06-May	07-May	08-May	09-May	10-May	11-May	12-May	13-May	14-May	15-May	16-May	17-May	18-May	19-May	20-May	21-May	22-May	23-May	24-May	25-May	26-May	27-May	28-May	29-May	30-May	31-May
2020	4568	4932	4056	4042	4324	5033	4631	5122	4986	3746	4155	3995	4363	4164	4492	4458	3697	4104	4237	4814	4447	4360	3854	3927	4350	4481	4613	4787	5520	5547	4706
2019	4921	4539	4896	5130	4749	4458	4474	4144	4516	5012	5361	5445	5189	4946	5213	5083	5637	5037	4707	4701	4851	4647	4873	5420	5236	4957	4559	4708	4482	4473	5074
June	01-Jun	02-Jun	03-Jun	04-Jun	05-Jun	06-Jun	07-Jun	08-Jun	09-Jun	10-Jun	11-Jun	12-Jun	13-Jun	14-Jun	15-Jun	16-Jun	17-Jun	18-Jun	19-Jun	20-Jun	21-Jun	22-Jun	23-Jun	24-Jun	25-Jun	26-Jun	27-Jun	28-Jun	29-Jun	30-Jun	
2020	4854	4383	4197	4021	4321	4747	4130	43//	3922	3658	4421	4754	4599	4651	4311	4593	4632	4542	4540	5462	4252	4057	4232	4849	5182	5094	5051	4058	3936	4345	
2019	5632 01-Jul	5002 02-Jul	4626 03-Jul	4689 04-Jul	4469 05-Jul	4882 06-Jul	5515 07-Jul	5233 08-Jul	4847 09-Jul	5051 10-Jul	4801 11-Jul	4464 12-Jul	4312 13-Jul	5186 14-Jul	5438 15-Jul	4746 16-Jul	4759 17-Jul	4603 18-Jul	4895 19-Jul	4650 20-Jul	5317 21-Jul	5594 22-Jul	4766 23-Jul	4647 24-Jul	4690 25-Jul	5180 26-Jul	5071 27-Jul	5889 28-Jul	5759 29-Jul	4996 30-Jul	31-Jul
July	3924	4388	4430	4765	3956	4557	4228	4148	4148	4464	5082	4537	4174	3895	3995	4292	4509	4815	4197	4225	4192	3985	4041	4706	4904	4276	3937	3948	4240	3915	5005
2020 2019	4918	4618	4819	4668	4995	5388	4988	4980	4432	4831	4877	5511	5565					4801	5032	5076	4591	4922			5489	5853		5368		4979	4902
August	01-Aug	02-Aug	03-Aug	4008 04-Aug	05-Aug	06-Aug	07-Aug	08-Aug	09-Aug	10-Aug	4877 11-Aug	12-Aug	13-Aug	5067 14-Aug	5332 15-Aug	5061 16-Aug	4581 17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	5203 23-Aug	5235 24-Aug	25-Aug	26-Aua	5519 27-Aug	28-Aug	5052 29-Aug	30-Aug	31-Aug
2020	4804	4342	4167	3934	4019	4388	4630	5412	4783	4344	4417	5099	4554	5087	5331	4348	4091	4171	4258	4382	4848	5127	4264	4244	3888	3858	3958	4347	4677	4246	4059
2019	4917	5761	5847	5195	4855	4674	4946	5020	5314	5673	4774	4872	4490	4505	4812	5165	5245	4660	4748	4590	4428	4507	5350	5821	5265	4712	4542	4692	4541	4998	5281
September	01-Sep	02-Sep	03-Sep	04-Sep	05-Sep	06-Sep	07-Sep	08-Sep	09-Sep	10-Sep	11-Sep	12-Sep	13-Sep	14-Sep	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	20-Sep	21-Sep	22-Sep	23-Sep	24-Sep	25-Sep	26-Sep	27-Sep	28-Sep	29-Sep	30-Sep	5201
2020	4055	3766	3877	4451	4505	4135	4029	4123	4125	3959	4287	4450	4139	4076	4194	4202	4211	4868	5180	4253	4235	3871	4172	4027	4573	4792	4183	3937	4023	3942	
2019	5235	4408	4189	4177	4381	4858	5054	4626	4385	4232	4352	4424	4880	4984	4532	4475	4516	4709	4556	5200	5440	4422	4702	4509	4352	4367	4805	5319	4717	4625	
October	01-Oct	02-Oct	03-Oct	04-Oct	05-Oct	06-Oct	07-Oct	08-Oct	09-Oct	10-Oct	11-Oct	12-Oct	13-Oct	14-Oct	15-Oct	16-Oct	17-Oct	18-Oct	19-Oct	20-Oct	21-Oct	22-Oct	23-Oct	24-Oct	25-Oct	26-Oct	27-Oct	28-Oct	29-Oct	30-Oct	31-Oct
2020	3921	4555	4363	4097	4180	4138	3953	3815	4396	4543	3939	3711	3889	3802	3942	4126	5004	3948	3717	3826	4145	3991	4473	4549	3994	4018	3520	3871	3692	4611	4898
2019	4191	4392	4020	4670	4728	4125	4362	4193	4344	4454	5111	5030	4325	4702	4475	4495	4420	4846	4947	4566	4548	4185	4443	4298	4845	4631	4622	4435	4230	4225	4821
November	01-Nov	02-Nov	03-Nov	04-Nov	05-Nov	06-Nov	07-Nov	08-Nov	09-Nov	10-Nov	11-Nov	12-Nov	13-Nov	14-Nov	15-Nov	16-Nov	17-Nov	18-Nov	19-Nov	20-Nov	21-Nov	22-Nov	23-Nov	24-Nov	25-Nov	26-Nov	27-Nov	28-Nov	29-Nov	30-Nov	
2020	4067	3916	3829	4096	4716	4762	4658	3718	4111	4000	3774	3889	4523	4427	3849	3847	3813	3773	3828	4426	4359	3563	3629	3613	3980	3786	4267	4345	3615	3719	
2019	4893	4796	4521	4548	5246	4461	4219	4785	4729	4207	4207	4125	4256	4203	4561	4615	4072	4123	3980	3956	4224	4499	4577	4113	4191	3984	4279	3984	4607	4438	
December	01-Dec	02-Dec	03-Dec	04-Dec	05-Dec	06-Dec	07-Dec	08-Dec	09-Dec	10-Dec	11-Dec	12-Dec	13-Dec	14-Dec	15-Dec	16-Dec	17-Dec	18-Dec	19-Dec	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec
2020	3887	3666	3597	4341	4331	3606	3644	3498	3604	3567	4104	4677	3508	3731	3647	3815	3754	4590	4237	3799	3841	3760	4024	3729	2863	3792	3277	3559	3829	3860	4255
2019	4115	3958	4144	4025	4157	4458	4692	4480	4349	4056	3980	4068	4285	4329	3957	4174	4047	3983	4188	5037	4638	4116	4073	3789	3113	4019	4390	4213	4478	4330	4234
January	01-Jan	02-Jan	03-Jan	04-Jan	05-Jan	06-Jan																									
2021	5135	4147	3676	3715	3406	3569																									
2020	5327	3477	4174	4015	3481	3796																									



Total Absence (18th March 2020 — 6th January 2021)

Total Absence Levels - Comparison of 2019 to 2020

1																	March	10 Mar	10 Mar	20 Mar	21 Mar	22 Mar	22 Mar	24 8425	OF Mar	26-Mar	27 Mar	20 Mar	20 Mar	20 Mar	21 Mar
																	2020	1424	1725	2587	2681		2926	3238		3619		3731	3745		3688
																	2019	977	979	964	963	973	971	961	951	985	1018	1007	1006	993	994
April	01-Apr	02-Apr	03-Apr	04-Apr	05-Apr	06-Apr	07-Apr	08-Apr	09-Apr	10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	16-Anr										26-Apr					334
2020		3421	_	3258	3214		2992	2871	2823	2730	2653	2619	2548	2440	2376	2347	_	2301	2292		2175		2069	2015	1981	1954	1926	1870		1783	
2019	987	995	983	985	976	965	968	978	993	1022	1006	1012	989	989	1000	1024	1024	1017	1006	993	988	981	992	988	1000	1000	988	984	963	978	
	01-Mav		03-May				07-Mav	08-Mav	09-May	10-May	11-May	12-May	13-May	14-Mav	15-Mav											26-May		28-May	29-Mav	30-Mav	31-Mav
2020	1779	1720	1709	1686	1626	1550	1486	1385	1293	1266	1249	1217	1194	1182	1137		1081			1053	1043		1046	_	1006		970	963	974	960	931
2019	973	981	986	999	987	1000	1022	1027	1037	1032	1030	1029	1025	1052	1054	1034	1031	1028	1023	1023			1062			1058	1044	1053	1069	1055	1044
June	01-Jun	02-Jun	03-Jun	04-Jun	05-Jun	06-Jun	07-Jun	08-Jun	09-Jun	10-Jun	11-Jun	12-Jun	13-Jun	14-Jun	15-Jun	16-Jun	17-Jun	18-Jun	19-Jun	20-Jun	21-Jun			24-Jun	25-Jun	26-Jun	27-Jun	28-Jun	29-Jun	30-Jun	
2020	929	915	910	900	905	899	904	889	887	903	900	891	888	883	894	886	887	872	868	869	864	861	861	857	853	845	840	841	825	839	
2019	1037	1043	1041	1038	1067	1062	1052	1049	1023	1023	1020	1032	1036	1052	1049	1043	1038	1054	1056	1044	1053	1038	1035	1019	1033	1057	1066	1069	1056	1036	
July	01-Jul	02-Jul	03-Jul	04-Jul	05-Jul	06-Jul	07-Jul	08-Jul	09-Jul	10-Jul	11-Jul	12-Jul	13-Jul	14-Jul	15-Jul	16-Jul	17-Jul	18-Jul	19-Jul	20-Jul	21-Jul	22-Jul	23-Jul	24-Jul	25-Jul	26-Jul	27-Jul	28-Jul	29-Jul	30-Jul	31-Jul
2020	823	826	831	842	832	815	801	806	810	819	823	818	810	809	808	798	811	794	787	796	800	802	804	814	809	806	801	821	826	831	867
2019	1019	1015	1021	1034	1035	1038	1036	1015	1015	1022	1006	1025	1012	1007	985	981	970	987	1001	981	980	974	981	1005	1015	999	974	975	972	983	996
August	01-Aug	02-Aug	03-Aug	04-Aug	05-Aug	06-Aug	07-Aug	08-Aug	09-Aug	10-Aug	11-Aug	12-Aug	13-Aug	14-Aug	15-Aug	16-Aug	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	26-Aug	27-Aug	28-Aug	29-Aug	30-Aug	31-Aug
2020	838	835	804	806	804	811	814	810	822	822	811	821	836	829	830	824	819	846	866	878	913	913	908	898	994	1067	1074	1116	1151	1115	1059
2019	985	979	967	959	948	964	976	993	1025	1023	1019	1021	1023	1021	1037	1031	1027	1020	999	1004	1036	1054	1059	1058	1055	1051	1052	1072		1072	1061
September			03-Sep				07-Sep	08-Sep	09-Sep	10-Sep	11-Sep	12-5ep	13-Sep	14-Sep												26-Sep					
2020	1050		1048	1051	1031	1038	1013	1018	1046	1068	1085	1097	1097	1088	1184	1191		1176			1155			1108	1119	1129	1129	1136	1153	1214	
2019	1047		1063	1073		1090	1083	1078	1061	1073	1102	1078	1095	1082	1078	1067			1102							1100			1062		
October			03-0ct					08-0ct	09-0ct	10-0ct	11-0ct	12-0ct	13-0ct	14-0ct												26-0ct					
2020	1218					1206		1241	1227	1210	1235	1246	1299	1345	1377	1434	1448	1449	1426	1456	1444	1444	1425	1382	1385		1422			1457	1407
2019	1066	1068		1087		1102		1115	1118	1115	1106	1096	1087	1089	1089	1103	1093	1089	1076	1076	1092	1084	1099	1111	1128	1113	1097		1116		1142
November			03-Nov 1397			1450		1431	09-Nov 1418	10-Nov 1463	11-Nov 1458	12-Nov 1452	13-Nov 1482	14-Nov	15-Nov								1351			26-Nov 1404					
2020														1459			1401														
2019 December			1149 03-Dec			1186	1171 07 Dec	1155 08-Dec	1149 09-Dec	1150 10-Dec	1148 11-Dec	1191 12-Dec	1211 13-Dec	1200 14-Dec	1202	1195	1160	1152	1165			1198	1199	1204	1194	1211 26-Dec	1217	1209		1212 30 Dec	21 Dec
2020			1296			1267		1284	1333	1314	1344	1349	13-Dec 1372	1376	1348	1392	1411	1420	1401	1397		1341		1294	1286	1259	1269	1303		1441	1460
2019			1248			1269	1230	1207	1210	1250	1264	1277	1282	1270	1242	1212	1247							1152	1072		1119			1223	1205
January			03-Jan						09-Jan	10-Jan	11-Jan	12-Jan	13-Jan	14-Jan												26-Jan					
2020			1520			1643			03 3011	20 2071			20 3071	217271	22 3311	20 3211	27 7211	20 2011		20 2011				21.3011		20 3011	2. 2311	-00 2011		20 3011	22 2311
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