

Agenda Item 2.2

Meeting	Audit, Risk and Assurance Committee
Date	7 November 2023
Location	Online
Title of Paper	Police Scotland Audit and Improvement Recommendation Tracker – Q2
Presented By	Deputy Chief Constable, Professionalism
Recommendation to Members	For Discussion
Appendix Attached	Yes Appendix A: Audit and Improvement Dashboard Appendix B: Audit and Improvement Tracker

PURPOSE

The purpose of this paper is to provide the Audit, Risk and Assurance Committee with an update of current open recommendations from all audit and improvement activity.

Members are invited to discuss the progress detailed within the report.

1 BACKGROUND

- 1.1 A report on Police Scotland's management of recommendations made by external scrutiny bodies. The report is produced on a quarterly basis for Members review. A copy of the Dashboard is available at **Appendix A**.
- 1.2 The Tracker is provided at **Appendix B.** This provides a breakdown of all publications, risk and a summary of progress.
- 1.3 All recommendations are assessed in terms of the risk they present to Police Scotland so that we can prioritise activity. Internal Audit use the following risk grading structure and this has been applied to all recommendations within Police Scotland, regardless of whether they have been made by Internal Audit. This ensures a consistent approach is taken, allows for prioritisation and enables comparisons to be made.



2 FURTHER DETAIL ON THE REPORT

2.1 Refer to Appendix A – Audit and Inspection Recommendations Dashboard.

OFFICIAL

3. FINANCIAL IMPLICATIONS

3.1 There <u>are no</u> financial implications in this report.

4. **PERSONNEL IMPLICATIONS**

4.1 There <u>are no</u> personnel implications in this report.

5. LEGAL IMPLICATIONS

5.1 There <u>are no</u> legal implications in this report.

6. **REPUTATIONAL IMPLICATIONS**

6.1 There <u>are no</u> reputational implications in this report.

7. SOCIAL IMPLICATIONS

7.1 There <u>are no</u> social implications in this report.

8. COMMUNITY IMPACT

8.1 There <u>are no</u> community implications in this report.

9. EQUALITIES IMPLICATIONS

9.1 There <u>are no</u> equality implications in this report.

10. ENVIRONMENT IMPLICATIONS

10.1 There are no environmental implications in this report.

RECOMMENDATIONS

Members are invited to discuss the progress detailed within the report.

Appendix A



Audit and Inspection Recommendations Dashboard

Reporting Period: Q2 June to September 2023

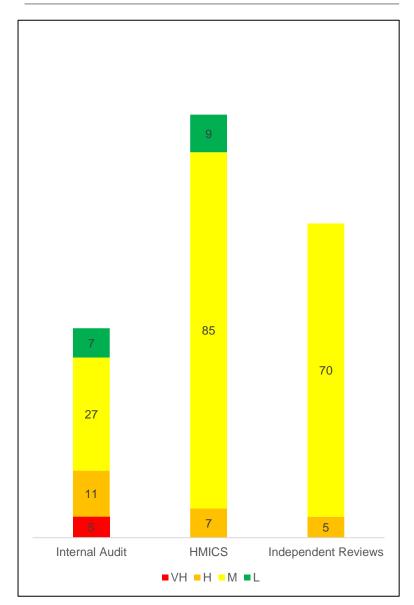
Police Scotland Recommendations Dashboard

Total	Ongoing	Delayed	Pending	Very High Risk	Closed to date
226	170	50	6	5	26

Recommendations Management – Highlights

- 26 recommendations closed.
- 77 new recommendations were added since the last meeting. 11 Internal Audit, 29 HMICS and 37 Independent Reviews.
- 6 recommendations are pending which means the action is complete but requires evidence of implementation/impact or they have been put on hold as they will be addressed by a dependency. Shown on Slide 5.
- 12% (28) of recommendations have a Very/High Risk status. 5 recommendations are classified as Very High Risk. They relate to Compliance PAVA/Airwave x 3 and RDU Project x 2.
- Overall 78% of ongoing recommendations are on track.

Open by Body & Risk

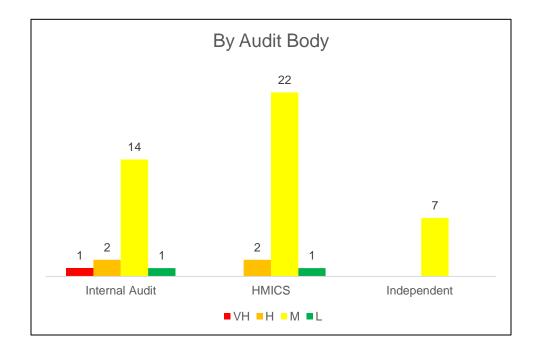


Delayed – Overview

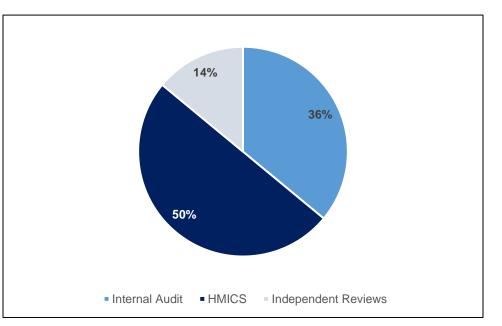
Overview

- 50 recommendations have incurred delays. This is an increase since the last report. 20 new recommendations were reported as delayed this quarter and further detail is provided within slides 6-11. 7 of these new delays are short term and will be addressed within the next 6 months.
- 10% of all delays have a Very High/High Risk status.
- Half of the delays relate to HMICS recommendations.
- Complexity, re-prioritisation, decision-making linked to budget, dependencies with other work and the movement of staff are some of the main reasons why recommendations are delayed.
- When recommendations relate to growth areas or developing new approaches, these tend to take longer to resolve and often require to be re-planned. 19 of the 50 delays are in this category requiring new approaches to be developed.
- When delays occur, we scrutinise the work undertaken to understand the barriers to completion and report these through our Management Board structures for additional governance.

Risk Profile of Delays by Audit Body

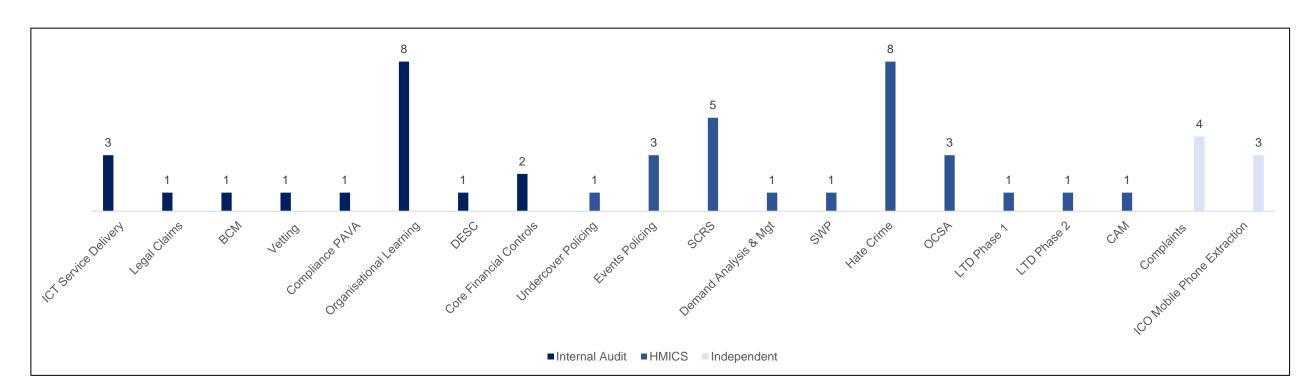


% of Delays by Audit Body



Delayed – By Audit Body

Summary of Delays by Publication



Pending

Recommendations where we have taken all the action we set out to but we cannot yet evidence the impact or there might be a dependency that is delaying this work.

Report / Date	Recommendation	Risk	Date	Owner	Status
Benefits Realisation Internal Audit October 2020	3.2 Performance Impact of Realised Benefits	High	Dec 21 Mar 23	Digital	Meeting scheduled for 10 October with BDO to discuss. Agree to put on hold pending the availability of evidence or the next audit.
Benefits Realisation Internal Audit October 2020	5.1 Organisational Performance Reporting	High	Dec 21 Mar 23	Digital	Meeting scheduled for 10 October with BDO to discuss. Agree to put on hold pending the availability of evidence or the next audit.
Demand Analysis & Mgmt June 2021	R05 Leadership of Scrutiny Processes	М	Feb 22 Apr 23	TBD	Strategy and Analysis have completed the action that HMICS requested but some further changes to our structures means more evidence is required. This requires to be tasked out wider in the organisation to address the residual points raised by HMICS.
ICT Service Delivery April 22	3.1 Demand Planning and Prioritisation	Н	Dec 22 Unknow n	Digital	Will be delivered or superseded by the revised Target Operating Model and Digital Strategy. A milestone date of August 2023 was been applied to these actions when the TOM/Strategy will have gone through governance but there has been no further clarity on full funding to set out next steps and deliverables.
ICT Service Delivery April 22	4.1 Resource Planning	Н	Dec 22 Unknow n	Digital	Will be delivered or superseded by the revised Target Operating Model and Digital Strategy. A milestone date of August 2023 was been applied to these actions when the TOM/Strategy will have gone through governance but there has been no further clarity on full funding to set out next steps and deliverables.
ICT Service Delivery April 22	2.2 Service Catalogue	Μ	Dec 22 Unknow n	Digital	Will be delivered or superseded by the revised Target Operating Model and Digital Strategy. A milestone date of August 2023 was been applied to these actions when the TOM/Strategy will have gone through governance but there has been no further clarity on full funding to set out next steps and deliverables.

New Delays – HMICS

Report / Date	Recommendation Summary	Risk	Date	Delays	Reason
OCSA Aug 21	R11 - Wellbeing Support Police Scotland should review the current arrangements around staff welfare and develop a wellbeing policy that involves appropriate support and monitoring for police officers and staff who have a dedicated role the response to online child sexual abuse.	Μ	May 23 Imminent	4 months	This has been a thorough piece of work to develop the policy for wellbeing support across the roles impacted by this recommendation. There has been significant consultation in order to get to a final position. The document is going through final governance.
Online Child Sexual Abuse (February 2020) HMICS Thematic	R6 – IIU Staff Structure Police Scotland should review the resources and structure of the Internet Investigation Unit and Telecommunications Investigation Unit to ensure that the force is able to meet current and future demand in relation to initial risk assessment, triage and intelligence development.	Η	March 2023 TBA	7 Months	R6 – Whist we have addressed the first part of the recommendation by reviewing the structure of IIU, there has been no significant change to deliver the impact that HMICS seeks. A decision to progress with the recommendations from the SERR would need to be progressed before this can be considered closed.
	R8 – Digital Forensics Police Scotland should work with the Crown Office and Procurator Fiscal Service to establish a pragmatic and realistic approach to digital forensic examination requests.	Μ	Imminent		R8 – awaiting briefing paper finalisation on new process for approval then can be submitted for closure

New Delays – HMICS Cont

Report / Date	Recommendation Summary	Risk	Date	Delays	Reason
SWP HMICS Assurance Review Aug 2022	R03 Target Operating Model Police Scotland should establish a clear model and plan for producing a Target Operating Model and set out a route map for its delivery through business planning and change activity.	Μ	Sept 23 Dec 23	3 months	We have a plan for the continued development of the agreed PSoS operating framework (which in includes the TOM and a priority area dashboard). Whilst this work was due to complete in line with the strategic refresh, we are now working with the Executive Team to agree when the key activity for the TOM and dashboard can take place . A presentation to the previous Chief Constable on the operating framework gave us the green light to continue the work with his Executive, with the view that the timeline would change to accommodate the new Chief coming into position. The latest position on the budget work is also affecting the content and direction. The deadline for the end of September is likely to push out to the end of the calendar year. Work is continuing across the force to complete sections that can be populated. A meeting with HMICS is planned in for Sept and the latest position and product will be shared.
CAM HMICS Assurance Review Sept 22	R01 - LP Appointments Police Scotland should demonstrate that the management of Local Policing Appointments ensures the public receives a consistent level of service across Scotland.	М	Nov 23 May 24	6 months	Assessed to be a more realistic timescale

New Delays – Internal Audit Cont

Report / Date	Recommendation Summary	Risk	Date	Delays	Reason
Compliance Audit PAVA / Airwave	 4.1 We recommend that a central compliance monitoring regime is established to provide assurance over the issue, storage and use of PAVA. The findings identified within the report should be used to inform development of this process as a means of ensuring that the control weaknesses identified are appropriately addressed. We also recommend that a formal governance route is established both to oversee PAVA generally, and also oversee the results of compliance monitoring activities. Reporting to this group should provide a clear summary of identified issues and corresponding action plans to address identified weaknesses. 	VH	Jul 23 Jan 24	6 months	We have in place compliance monitoring as part of our interim procedures along with governance arrangements. The full evidence to address this finding will not be available until all component parts of the recommendations are in place – January 2024.
Core Financial Controls	1.1 One-Off Suppliers We recommend that management review the outputs provided as part of this audit and consider whether potentially inactive suppliers identified are genuine one-off suppliers and whether these can be removed from supplier master data. We also recommend that, going forward, SPA complete an annual review of supplier data to identify one-off suppliers.	Μ	Sept 23 Feb 23	5 months	The review of outputs is complete. The automatic deactivation of dormant suppliers has been configured and incorporated to the LIVE system. We anticipate this will be completed week commencing 09/10/23 and then quarterly in an ongoing basis. We will not be able to provide the evidence to demonstrate this until after Q3.

New Delays – Internal Audit

Report / Date	Recommendation Summary	Risk	Date	Delays	Reason
Vetting Internal Audit	 1.1 Designated Post Review Police Scotland should update the Designated Post list to accurately reflect those posts requiring access to sensitive information, intelligence, financial or operational assets and the associated level of vetting required. Once complete, the list should be subject to a regular review cycle to ensure vetting levels remain appropriate. The FVU should facilitate this exercise to provide support and information to the decision makers in each business area. To improve efficiency, the Force Vetting Unit may also wish to consider implementing data input standards to be used when entering data into the system. This will allow checks to be carried out more easily in future. 	Η	Jul 23 Jan 24	6 months	Review started in July 2023 and with the designated post list expected by Jan 2024. Decision to delay this review to complete as part of a wider National review. Following this annual reviews will begin in January 2025.
DESC Readiness Internal Audit	 We recommend that as Lead Delivery Partner, PSoS ensures that the terms of reference for the Programme Board are reviewed and kept up to date as part of the TAF recommend governance structure review. It is also recommended that all terms of reference relating to the programme are reviewed annually to ensure still appropriate for the needs of the DESC Project. 	Μ	Jun 23 Oct 23	4 months	The Project Board meeting that will review the output from this recommendation was due to take place on 17 October which was outwith the deadline for completing our follow up review and therefore this could not be included for closure this quarter. Minor delay to progress evidence through governance.

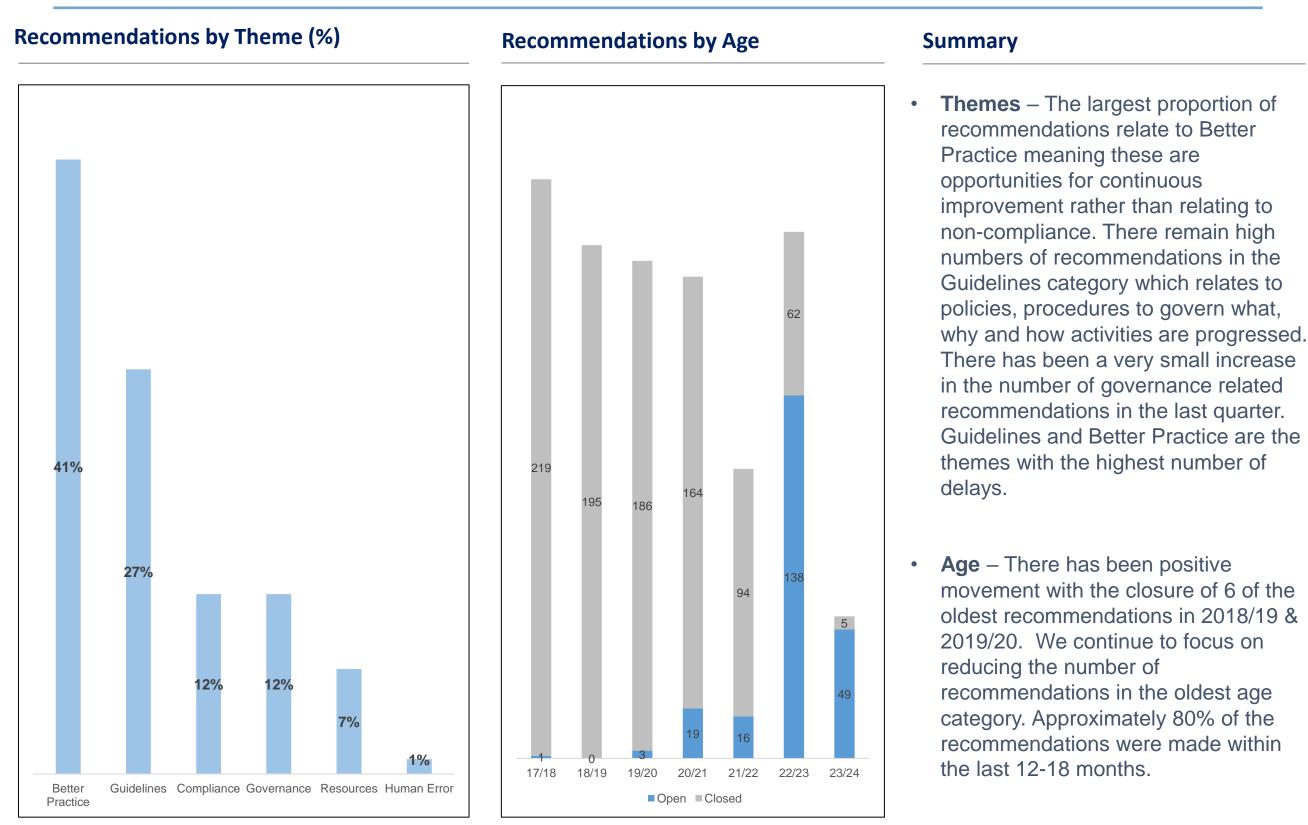
New Delays – Internal Audit Cont

Report / Date	Recommendation Summary	Risk	Date	Delays	Reason
Organisational Learning September 2002	8 x Recommendations covering Definition, implementation of an approach and appropriate resourcing to deliver. Recommendations also cover more practical processes for recording, storing and assessing learning.	Μ	Sept 23 Sept 24	12 months	Extensive work undertaken to assess the requirements but not yet approved or implemented. There are dependencies with the Training & People Strategies before the definition and framework can be finalised. Resourcing is also a factor which is impacted by current financial situation.

New Delays – Independent Reviews

Report / Date	Recommendation Summary	Risk	Date	Delays	Reason
ICO Mobile Phone Data Extraction June 2021	R04 Privacy Information R05 Data Management R06 Consistency of Approach	М	June 2022 February 2023 DUE	16 months	Following a national review of Mobile Phone examinations, a review was undertaken in relation to Cyber Kiosks.The recommendations are dependent on the finalisation of the DPIA. The DPIA is now in place but requires some residual actions to be finalised.

Police Scotland Recommendations Trends



Internal Audit Recon	nmenda	atior	ns Pr	ogre	ss T	rack	er - September 2023					
Risk Grading Key 4	Very Hig	h Risk	Exposi	ure			3 High Risk Exposure	2	Moderate Risk Exposure	1	Limited Risk Expos	ure
Title & Date of Publication	Risk		No. (Open 8	RAG	1	Comments				Owner(s)	Completion
Benefits Realisation	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	ON HOLD PENDING AVAILABILITY OF EVIDENCE				Change / Strategy	100%
October 2020	1	1					These remaining recommendations are complex to				& Analysis	
	4	2	2				We have documented the process within procedur projects which have demonstrated realignment of	esource. ARAC	rejected our efforts to complete on adv			
11 recommendations	3	3					We are exploring other options but none of which	will see these a	addressed in the short term.			
	3	3										
	3	3										
Title & Date of Publication	Risk			Open 8			Comments				Owner(s)	Completion
Legal Claims Handling	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Has a dependency with wider OL Framework but e	vidence submit	ted which outlines improvements to ET	and motor	Head of Legal	88%
August 2021							claims learning. Organisational Learning scoping complete and requ	iros dosision o	n nut stors and implementation but is		Services / ACC Professionalism	
8 recommendations	2	2					dependent on Learning and People Strategies.	ines decision o	in next steps and implementation but is	1150	and Assurance	
	5	4			1	1						
	1	1										
Title & Date of Publication	Risk Rating	Total	No. C	Open 8 Closed	RAG	On track	Comments				Owner(s)	Completion
Estates Management	nuting	Closed	Feriding	Sept	Delayed	on track	Change of approach with a focus on savings is supe	rseding this re	commendation.		CFO	100%
December 2022												
7 recommendations	4	3		1								
	3	3										
Title & Date of Publication	Risk Rating	Total Closed	No. (Open 8 Closed Sept	Delayed	On track	Comments				Owner(s)	Completion
ICT Service Delivery							3 of the delays are impacted by the development of address or supersede these actions when implement	nted. Revised r	milestone dates of August have been ap	olied to these	CDIO	25%
April 2022	3						actions once the TOM and Digital Strategy has been Catalogue, R3.1 Demand Plan & Prioritisation, R4.1			ice		
8 recommendations	3		2		1		3 other recommendations are experiencing delays R1.1 - Service Requests - in order to future proof th					
	5	2	1		2		R1.2 - Performance Reporting - This is progressing updating the Intranet.	ia the product	ion of a newsletter but has a dependenc			
							R2.1 - Performance Indicators - KPIs do exist but th consultation has taken place to confirm the KPIs ar					
	Diala		No.(Open 8	PAG							_
Title & Date of Publication	Risk Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments				Owner(s)	Completion
Business Continuity Planning							Recommendation regarding incorporating the poli- given more time to enable consultation to take pla		ider guidance document is underway bu	t has been	ACC Professionalism	83%
June 2022	2	1		1							and Assurance	
6 recommendations												
	3	2			1							
	1	1										
	Risk		No. (Open 8	RAG		C					
Title & Date of Publication Vetting	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments A substantial amount of progress made in addressi	ng these recom	nmendations. One recommendation is re	quiring more	Owner(s) ACC	Completion
-							time to co-ordinate with national approaches.	5			Professionalism	
June 2022	9	8			1						and Assurance / CFO / CDIO	
17 recommendations	7	6		1								
		Ű		-								
	1	1										

Internal Audit Recom	nmenda	ation	ns Pro	ogre	ss Ti	rack	er - September 2023		
Risk Grading Key 4	Very Hig	h Risk	Exposu	ire			3 High Risk Exposure 2 Moderate Risk Exposure 1	Limited Risk Expos	ure
Title & Date of Publication	Risk Rating	Total	No. C	Open 8 Closed	RAG Delayed	On track	Comments	Owner(s)	Completion
Organisational Learning September 2022	huting	Closed	Pending	Seot	Delayed	on track	Recommendations delayed. Significant scoping undertaken and decision on implementation awaited.	ACC Professionalism and Assurance	0%
8 recommendations									
	8				8				
	Risk		No. C	Open 8	RAG				_
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments 1 closed this quarter	Owner(s)	23%
Cyber Resilience January 2023							Remaining actions not due until: 2 x Dec 23, 1 x Sept 24, 3 x Mar 25, 1 x Dec 25 Deep dive of progress and review of achievability ongoing	DCIO	23/6
9 recommendations	2					2			
	7	1		1		5			
Title & Date of Publication	Risk Rating	Total Closed	No. C	Closed Sept	Delayed	On track	Comments	Owner(s)	Completion
Compliance PAVA / Airwave January 2023	3				1	2	1 Very High Risk recommendation partially complete but will need to wait on full implementation to demonstrate the compliance monitoring arrangements in place.	ACC Professionalism and Assurance	11%
9 recommendations	4					4			
	2			1		1			
Title & Date of Publication	Risk Rating	Total	No. C	Open 8 Closed	RAG	On track	Comments	Owner(s)	Completion
Staff Absence and Modified Duties		Closed		Sept	,		All actions now complete	Director of People and Development	100%
February 2023	1			1					
11 recommendations	10	4		6					
Title & Date of Publication	Risk Rating	Total		Open 8			Comments	Owner(s)	Completion
DESC Readiness	Naung	Closed	Pending	Sept	Delayed	On track	4 proposed for closure at this review. 1 closed pending evidence which will not be available until after the review period.	Chief Digital	75%
June 2023	2	1				1	1 not yet due	Information Officer	
8 recommendations	5	1		4					
	1				1				
Title & Date of Publication	Risk	Total		Open 8			Comments	Owner(s)	Completion
RDU Redesign	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Actions not due in Q	ACC Operational	0%
June 2023	2					2		Support	
10 recommendations	1					1			
	4					4			
	,					3			

Internal Audit Recommendations Progress Tracker - September 2023													
Risk Grading Key 4	Very Hig	gh Risk	Exposi	ure			3	High Risk Exposure	2	Moderate Risk Exposure	1	Limited Risk Expos	ure
Title & Date of Publication	Risk Rating	Total	No. C	Open &	A RAG	On track	Commen	nts		Owner(s)	Completion		
Core Financial Controls July 2023	Kating	Closed		Sent				very minor delays to the collection of evide ng completed at the end of Q3.	ence for two o	of these recommendations. We will pro	vide examples	Chief Financial Officer	63%
8 recommendations													
	6			4	2								
	2			1		1							
	Risk	1	Na	Open 8									
Title & Date of Publication	Rating	Total	Pending	Closed	Delayed	On track	Commen	nts				Owner(s)	Completion
Decision Making (Governance)							Actions not	t due in Q				ACC Professionalism	0%
October 2023												and Assurance	
4 recommendations	2					2							
	2					2							
		_											

Audit Scotlan	d / Exte	ernal A	udit	Reco	omm	enda	tion	s Prog	ress	Tracker - Septeml	ber 202	3		-	
Risk Grading Key	4	Very Hig	h Risk	Exposu	ire			3	High	Risk Exposure	2	Moderate Risk Exposure	1	Limited Risk Expos	ure
					r	1			_		_		_		
Awaiting publication	<u> </u>						_								
	-														

Risk Grading Key	4	Very Hig	h Risk	Exposu	ıre			3 High Risk Exposure 2 Mi	loderate Risk Exposure	1	Limited Risk Exposi	ure
itle & Date of Publica	tion	Risk		No. C	Open 8	k RAG		Comments			Owner(s)	Completio
Indercover Policing		Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Delays			ACC OCCTI	95%
-								116 - Integrated Record Management System airly testing of the new system revealed that it did not meet our need:	ts.		ACCOCCII	
ebruary 2018		6	6					lew updated version awaited. Then full testing to take place thereaft				
9 recommendations			Ľ									
		4	4									
		9	8			1						
itle & Date of Publica	tion	Risk Rating	Total	No. C	Closed	RAG	On track	Comments			Owner(s)	Completic
P+ Events Inspection			Closed	-	Sept			tecommendations remain ongoing. Briefing paper being prepared for e resourcing. We have completed Evidence Submission Forms and av			ACC Operational	80%
May 2019										inites:	Support	
L5 recommendations												
		15	12			3	1					
					-							
itle & Date of Publica	tion	Risk		No. C	Open 8	k RAG		Comments			Owner(s)	Completio
Online Child Sexual At		Rating	Total Closed	Pending	Closed Sept	Delayed	On track	updated and re-submitted for closure relating to the significant uplif	ft in staff Forensic examinations.		ACC Crime and	73%
								subject to ongoing discussion regarding closure based on work to da			Public Protection	
ebruary 2020 & Augu	st 2021	5	3			2					/ ACC OCCTI	
1 recommendations			-			_						
		6	4		1	1						
		Risk		No. () Open 8	PAC						
Title & Date of Publica	tion	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments			Owner(s)	Completio
Training and Developr Phase 1	nent-							ignificant progress has been made in the development of an overarch he core organisational needs. However, the strategy has not yet been	n delivered and the earliest indication		DoPD	94%
December 2020								pperating model is 2024. This recommendation to stay open till the str	rategy is in implementation.		ACC Partnerships and Prevention	
17 recommendations											und revention	
		17	16			1						
Title & Date of Publica	tion	Risk Rating	Total	No. C	Closed	RAG	On track	Comments			Owner(s)	Completio
cottish Crime Record	ng		Closed		Sept			recommendation approved for discharge. /lajor dependency with new Crime Application (COS) which is delayed	d from original September 2022 date.		ACC Major Crime	17%
Audit								comprehensive updates provided to SPA Policing and Performance Co hese actions are undergoing a comprehensive review to consider action	ommittee. In light of some of the deve	lopments,	and Public Protection	
March 2021 5 recommendations								2 SCRS Compliance - strategy revised but more evidence required on		dence over		
		6	1			5		ime and supported by COS. 13 QA processes - a process for health checks and integrity audits is in		rther		
								nhanced when COS is fully implemented and processes are standardi 44 Crime Management Units Structure (FMOR dependent) - requires si				
								15 OL & Training Approaches - is COS dependent 16 Implementation of Single Crime System				
	tion	Risk		1	Open 8	1		Comments			Owner(s)	Completio
Title & Date of Publica		Rating	Total Closed	Pending	Closed Sept	Delayed	On track	2 National Policy and Local Delivery Coordination - COS dependency			ACC Preventions,	47%
						L		13 Dedicated Hate Crime Unit - re-prioritised due to staffing 15 Partnership Relationships and Knowledge Sharing - awaiting SG act	tion to progress		Partnerships and	
late Crime							1	6 Third Party Reporting Improvements - awaiting SG action to progres			Community	
Hate Crime								8 Hate Crime National Document Review - is ongoing but has a deper			Wellbeing	
Hate Crime								t10 IT Systems Data Review - HC Knowledge and Trends - subject to a l t12 Hate Crime Training Review - a prioritisation exercise is ongoing - l	business case for new TOM Evidence submission prepared.		Wellbeing	
Fitle & Date of Publica Hate Crime June 2021 L5 recommendations		15	7			8		10 IT Systems Data Review - HC Knowledge and Trends - subject to a	business case for new TOM Evidence submission prepared.		Wellbeing	

Risk Grading Key 4	Very Hig	h Risk	Exposu	ıre			3 High Risk Exposure 2 Moderate Risk Exposure	1	Limited Risk Expos	ure
Title & Date of Publication	Risk Rating	Total	No. (Closed Sent	RAG Delayed	On track	Comments		Owner(s)	Completio
Demand, Analysis and Management							05 Leadership of Scrutiny Processes - requires evidence of transformation implementation - proposed fo ending evidence 07 - Organisational Design ongoing	r closure or	DoSA	83%
luly 2021	1	1					R3 we are monitoring along with SWP action R5)			
12 recommendations	11	9	1		1					
	Risk	1	No. 0	Open 8	RAG					
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments		Owner(s)	Completio
Training and Development Phase 2							he remaining recommendation is partially complete but requires us to present further evidence of how ata and insights is being used to inform strategies. We anticipate being able to demonstrate full impler when we finalise the People Strategy.		DoPD	90%
September 2021										
10 recommendations	10	8		1	1					
										1
			No. 0	Open 8 Closed		r —	Comments		Owner(s)	Completio
Fitle & Date of Publication	Risk	Tatal			Delayed	On track				-
	Rating	Total Closed	Pending	Sept	,					
	Rating	Total Closed	Pending	Sept			recommendation to be closed in due course ome replanning is required Ve are currently working to present Evidence submissions to the November Committee.		DOSA CDIO	10%
Title & Date of Publication Strategic Workforce Planning August 2022	Rating	Total Closed	Pending	Sept			ome replanning is required			10%

August 2022									
10 recommendations	10			1	1	8			
Title & Date of Publication	Risk		No. C	Open 8	RAG		Comments	Owner(s)	Completion
	Rating	Total Closed	Pending	Closed Sept	Delayed	On track			13%
Contact Assessment Model							The action presented for closure relates to developing a mechanism to dealing with Areas for Development. There was an administrative error in applying the timescales to 3 recommendations - R3, R4 & R6. This has been corrected and reported to Policing Performance Committee.	ACC North	13%
January 2023	1					1	1 recommendation has been delayed - following review it was assessed that the original timescale was unrealistic.		
8 recommendations	7			1	1	5			
Title & Date of Publication	Risk		No. C	Open 8	RAG		Comments	Owner(s)	Completion.
	Rating	Total	Pending	Closed	Delayed	On track	Actions in progress. First milestones to be met end of December 2023.		Completion 0%
Domestic Abuse							Actions in progress. First milestones to be met end of becember 2025.	ACC Major Crime & PP	076
January 2023									
14 recommendations									
	14					14			
Title & Date of Publication	Risk Rating	Total	No. C	Open 8	RAG Delayed	On track	Comments	Owner(s)	Completion
Joint Inspection of Custody (Health Improvement	Kating	Closed		Sent			Action plan to be developed and risk assessment applied/confirmed	ACC Criminal Justice	0%
Scotland)									
January 2023									
1 recommendations (Police Only)	1					1			

Risk Grading Key 4	Very Hig	h Risk	Exposi	ure			3 High Risk Exposure	2	Moderate Risk Exposure	1	Limited Risk Expos	ure
Title & Date of Publication	Risk Rating	Total	No. (Pending	Open 8	RAG Delayed	On track	Comments				Owner(s)	Completio
Joint Inspection of Alternatives to Prosecution	nating	Clocod	-	Sont			Action plan in place				ACC Criminal Justice	0%
February 2023												
4 recommendations (Police Only)	4					4						
Title & Date of Publication	Risk			Open 8			Comments				Owner(s)	Completio
Joint Inspection of Custody	Rating	Closed	Pending	Closed	Delayed	On track	Action Plan in place and will be reported to Policin	Performance	Committee December 2023.		ACC Criminal	0%
(Health Improvement Scotland) - LANARKSHIRE											Justice	
April 2023												
10 recommendations (Police Only)	10					10						
Title & Date of Publication	Risk Rating	Total	No. (Pending	Open 8	RAG Delayed	On track	Comments				Owner(s)	Completio
Forensic Toxicology	Rating	Closed		Cont			Action plan to be developed and risk assessment a	plied/confirm	ned		ACC Crime &	0%
April 2023											ACC Operational Support	
14 recommendations												
	14					14						
Title & Date of Publication	Risk			Open 8			Comments				Owner(s)	Completic
Joint Inspection of Custody	Rating	Closed	Pending	Sent	Delayed	On track	Action Plan in place and will be reported to Policin	Performance	Committee December 2023.		ACC Criminal	0%
(Health Improvement Scotland) - TAYSIDE											Justice	
July 2023												
5 recommendations (Police Only)	5					5						
Title & Date of Publication	Risk	Total	No. (Open 8	RAG		Comments				Owner(s)	Completio
Vetting Assurance Review	Rating	Clocod	Pending	Sont	Delayed	On track	Action Plan underway. Still to be risk assessed				ACC	0%
October 2023				-							Professionalism and Assurance	
14 recommendations												
					l I						1	
	14					14						

Other Recommendations Progress Tracker - September 2023

Title & Date of Publication	Risk		No. C	0pen 8	RAG		Comments	Owner(s)	Completion
	Rating	Total Closed	Pending	Closed Sept	Delayed	On track		Owner(s)	Completion
Independent Complaints Handling Review							3 of the delays relate to changes to Centurion is partially complete relating to rank ratios and sergeant workload s pending - it is complete in that an Independent Review of Equality is underway but has yet to report findings. Not 	ACC Professionalism	81%
November 2020							within Police Scotland control	and Assurance	
26 Police Scotland only recommendations (+10 recommendations where we work in	26	21	1		4				
partnership with other organisations but do not have the lead)									

Title & Date of Publication	Risk		No. C	Open 8	RAG	Commente	0	Completion.
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	Comments	Owner(s)	Completion
ICO Mobile Phone Data							ACC OCCTI	33%
Extraction by Police in								
Scotland								
June 2021								
6 recommendations	6	2		1	3			

Title & Date of Publication	Risk		No. C	Open 8	RAG		Comments	Owner(s)	Completion
The & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments	Owner(s)	completion
PSNI Independent Review of ET & Grievance							6 proposed for closure A number of others at an advanced stage with closing updates to be provided for another 3. Significant number of dependencies with existing and new workstreams.	Force wide actions ACC	71%
17 learning points / recommendations								Professionalism and Assurance	
	17	12				5		(Chair, SOG)	

Title & Date of Publication	Risk		No. C	Open 8	RAG		Commente	Owner(s)	Commission .
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments	Owner(s)	Completion
ICO - The processing of							New actions added	ACC Crime	0%
victims personal data in rape									
and sexual crime offences									
January 2023									
4 recommendations	4					4			
					I				

Title & Date of Bublication	Risk		No. C)pen 8	RAG		Commente	Our and a)	Completion.
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments	Owner(s)	Completion
Biometric Data - Vulnerable							New actions added	ACC Crime	0%
Adults in Police Custody									
March 2023									
3 recommendations	3					3			

	Risk		No. C	Open 8	RAG		Commente	Our and a)	Completion
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments	Owner(s)	Completion
Biometric Data - Children in							New actions added	ACC Crime	0%
Police Custody									
March 2023									
4 recommendations	4					4			

Title & Date of Publication	Risk		No. 0	Open 8	k RAG		Community	() ()	6
Title & Date of Publication	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	Comments	Owner(s)	Completion
PIRC Triage of Complaints							New actions added	ACC	0%
about the Police								Professionalism	
March 2023									
3 recommendations	8					8			

Title & Date of Publication	Risk	No. Open & RAG					Comments	Owner(s)	Completion
	Rating	Total Closed	Pending	Closed Sept	Delayed	On track	comments	Owner(s)	Completion
Records Management 2022							New actions added	ACC	0%
Assessment - Keeper of								Professionalism	
Records Scotland									
June 2023									
8 recommendations	8					8			