



<b>Report To:</b>	<b>SPA Board Members</b>		
<b>Meeting Date:</b>		<b>Agenda Item:</b>	
<b>Report Title:</b>	<b>Operation Talla Weekly Update</b>		
<b>Sponsored by:</b>		<b>Presented by:</b>	<b>DCC Graham</b>
<b>Appendix Attached:</b>	<b>APPENDIX A – Weekly COVID-19 Bulletin</b>		
<b>Report Classification</b>			
<b>Police Scotland:</b>	<b>For Noting</b>		
<b>SPA:</b>	<b>For Noting</b>		
<b>EXECUTIVE SUMMARY</b>			
<b>1.</b>	<b>Purpose</b>		
1.1	<p>This paper provides the Scottish Police Authority (SPA) with a weekly update on policing changes seen during Operation TALLA, Police Scotland’s COVID-19 response.</p> <p>This report contains the preceding week’s information and data on changing demands within the service centre, incident attendance and crime. It will also consider our COVID-19 response including our use of the emergency legislation and how we are assisting our officers and staff welfare throughout these challenging times.</p> <p>This update will have a reporting period, Thursday to Wednesday. For the purpose of this report, the week of Thursday 21<sup>st</sup> May 2020 to Wednesday 27<sup>th</sup> May 2020 is considered.</p>		
<b>2.</b>	<b>Decision Requested</b>		
2.1	N/A		
<b>3.</b>	<b>Recommendation</b>		
3.1	N/A		
<b>4.</b>	<b>Alignment to Police Scotland Strategic Outcomes*</b>		
4.1	<p>This report aligns to both Police Scotland’s Strategic Outcomes and the Operation TALLA Strategic Objectives as set out by DCC Malcolm Graham.</p> <p>This report discusses the flexible and adaptable response to the challenges posed by COVID-19 on Police Scotland (SO1, SO2 and SO5). It further highlights the activities undertaken by Police Scotland to protect our people (SO4). The levels of intervention activity discussed in the report serve to protect our communities from COVID-19 (SO1, SO2). The frequent, transparent publication of papers, such as this, and those published on the Police Scotland website provide engagement with communities, to maintain trust and confidence (SO3)</p>		

5.	Main Report
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**5.1 SERVICE CENTRE DEMAND**

In the last week, the volume of 101 and 999 calls to Police Scotland has remained relatively static and remain at similar levels to previous years. The only notable change is a slight decrease in calls on the 23<sup>rd</sup> and 24<sup>th</sup> May, which coincided with wet and windy weather throughout the country.

**5.2 INCIDENT DEMAND**

When compared to the previous week, incident volumes have remained static. Attended public nuisance incidents again saw a decrease of 7%, this trend has continued for the previous 4 weeks. Attended noise complaints have remained static week-on-week.

Theft incidents are up 6% week-on week. Assault and Missing Person incident types continue to remain at consistent levels when compared to the previous week. In comparison to the previous year, each of these incident types are all trending significantly lower.

**5.3 CRIME**

Crime has continued to trend at levels lower than seasonal averages. Recorded crime has decreased by 6% from the previous week and is down 10% when compared to the same week last year. There has been a decrease of around 13% in the level of Fraud from the previous week, however the volume of Fraud crime remains higher than last year. However, this may in part be due to a change in the reporting standards for Fraud introduced at the beginning of April, making a comparison to last year less appropriate.

**5.4 COVID-19 INTERVENTION ACTIVITY**

Police Scotland’s use of the COVID-19 legislation continues to be to engage with people, explain the provisions and encourage them to comply with the necessary restrictions, with enforcement action being taken only where absolutely necessary. This has been the overall approach and tone of policing in Scotland since the inception of the public health emergency. The recent changes made to legislation and guidance as the country moves into Phase One of the route-map to ending ‘lock-down’, will result in a challenging period for policing as there may be confusion for the public as to what is, and isn’t permitted. What will remain constant is the Police Scotland tone and style, where officers will continue to apply common sense and tolerance when engaging with the public.

The previous ‘4 E’ approach of Engage, Explain, Encourage and finally Enforce, remains the appropriate style of policing that will be utilised by officers. With the change in the regulations, we expect to see more people out in public spaces and that may, in turn, lead

to a rise in other demands on policing. In addition to the first three Es in response to coronavirus, we will also have an increasing role again in areas such as public nuisance and traffic management.

Our enforcement role in relation to coronavirus will reduce substantially and is likely to focus on dealing with large groups of people who are clearly in breach of regulations, such as at house parties or beach barbecues. Enforcement is also now likely to be even more of a last resort. Over the last week, and since the legislation was enacted, the highest proportion of interventions by police result in individuals dispersing on request.

In the last seven days, Police Scotland officers attended 18, 172 incidents. This provides some context to the fact that the new intervention powers have been used on 3682 occasions, the vast majority non-punitive. It is recognised that due to the manual nature of data recording for these lower level interventions, Police Scotland may not capture every occurrence of intervention activity. The result is that the percentage of intervention activity which results in enforcement will actually be smaller than reported.

Officers have only had to resort to enforcement action on 297 occasions throughout the week.

## **5.5 PERSONAL PROTECTIVE EQUIPMENT (PPE)**

The procurement and supply of PPE to officers and staff continues to be a priority, with significant ongoing efforts to ensure our officers and staff are provided with the protection, training and guidance they require. The Operation TALLA Logistics Cell continues to provide this 24 hours a day.

Up to and including the 27<sup>th</sup> May, over 12500 frontline police officers and staff have been trained in, and supplied, appropriate PPE. This is in conjunction with significant measures to introduce physical distancing within the workplace wherever possible. A more detailed report on PPE has been prepared for the Scottish Police Authority.

## **5.6 ABSENCE**

It is worthy of note that employee absence continues to reduce. Every day during the past week the absence level has been below the same day last year. This trend, whilst welcome, will not be sustainable as the organisation reaches a level in-line with pre-COVID absence rates. The Scottish approach to 'test, trace, isolate and support' in order to limit the spread of the virus moving forwards, may see pockets of absence across teams or shifts as a precautionary measure. This may lead to a rise in absence rates again, and so this continues to be closely monitored, with appropriate mitigation processes in place if required.

## **5.7 OFFICER AND STAFF COVID-19 SCREENING**

People & Development continue to support our workforce and to provide reassurance to officers and staff who are **symptomatic**. To assist with returning them to work as soon as possible, a formal COVID-19 testing regime continues. Over the weekly reporting period, 30 officers and staff had tests arranged. This brings the total number of arranged tests, as of 27<sup>th</sup> May, to 1116. Of these tests, 199 have returned as positive for COVID-19. These figures do not include arranged tests and positive tests that have been coordinated locally outwith People & Development process.

Testing of **asymptomatic** officers and staff based on risk commenced on 14<sup>th</sup> May and 65 tests were conducted up to and including 20<sup>th</sup> May. Further work continues to establish if such testing could become more available as the Scottish Government Trace, Test, Isolate and Support strategy is implemented.

Police Scotland continues to be engaged in discussions about the opportunities to introduce workplace antibody testing, if a valid test becomes available in Scotland.

## **5.8 COVID-19 NEAR MISSES**

‘Near-miss’ forms in the context of the pandemic situation may be submitted for a variety of reasons i.e. when officers are potentially exposed to COVID-19 whilst not wearing PPE, where PPE malfunctions, or in any other instance an officer feels a risk to themselves in a specific occurrence relating to COVID-19. This can occur due to the reactive nature of policing, as well as being influenced by training levels and supply of PPE.

In the last week we have seen 96 of these forms submitted, which is the highest number of any week thus far. This rise continues to be attributable to the process for requesting an asymptomatic COVID-19 screening test (as noted as 65 this week in the section above) due to an occupational risk, requiring the submission of a ‘near miss’ form. Many of the reports would not have been submitted without this requirement. The number of incidents where a lack of PPE is identified has not risen.

## **5.9 CUSTODY**

‘Custody volume’ refers to the amount of individuals held in Police Scotland custody facilities at a given time. The number of custodies fell on the approach to ‘lockdown’, reaching their lowest level on 29<sup>th</sup> March. Since that date custody volumes have steadily increased and, as with recent weeks, continue to be comparable to business as usual levels.

## **5.10 SUBMISSION**

This report is submitted to the SPA for information and consideration.

**Appendix A – COVID-19 Weekly Bulletin** contains the information which will be released publically by Police Scotland. This information will continue to be released weekly and will synchronise with the weekly SPA reporting for consistent, single data timelines.

# COVID-19 WEEKLY BULLETIN

## 21 May – 27 May 2020

SERVING A  
CHANGING SCOTLAND



SCOTTISH POLICE  
**AUTHORITY**

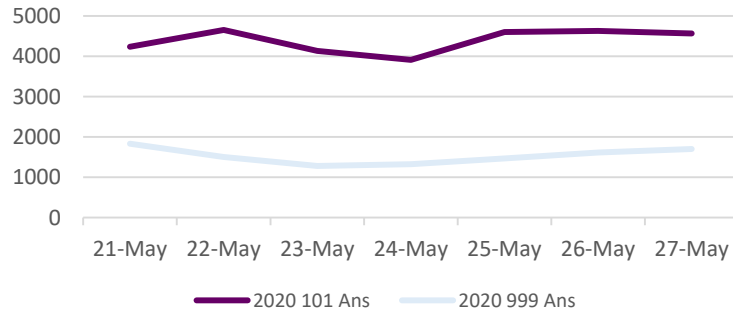
No figures should be considered as Official Police Statistics. These may not yet have been verified or validated.

OFFICIAL

## Service Centre Demand

### Service Centre Demand

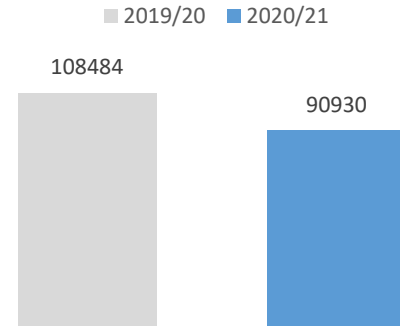
The volume of 101 calls and 999 calls to Police Scotland this week has remained relatively static. The only significant change is a small slump on 23<sup>rd</sup> and 24th May which coincided with wet weather.



## Crime Levels

### Crime Volume (19 March – Present compared to Previous Year)

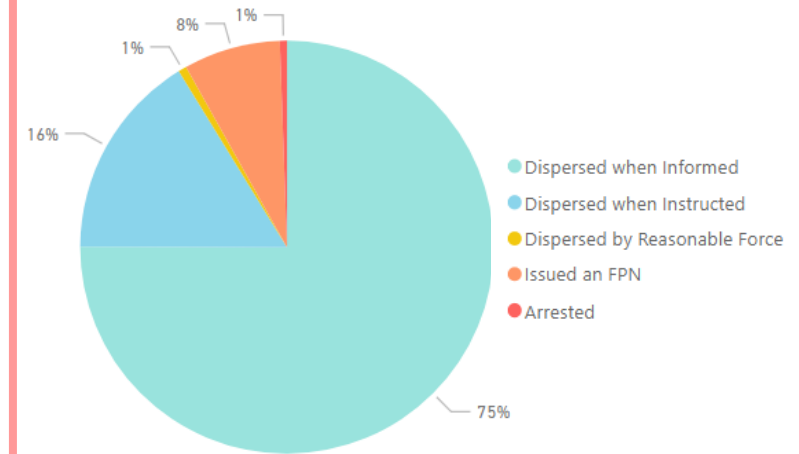
Crime has continued to trend at levels lower than the seasonal average, and total volume year to date is still considerably lower than last year. Further data is available in the Crime slide.



## Coronavirus Legislation

### Co-operation with new Coronavirus Legislation

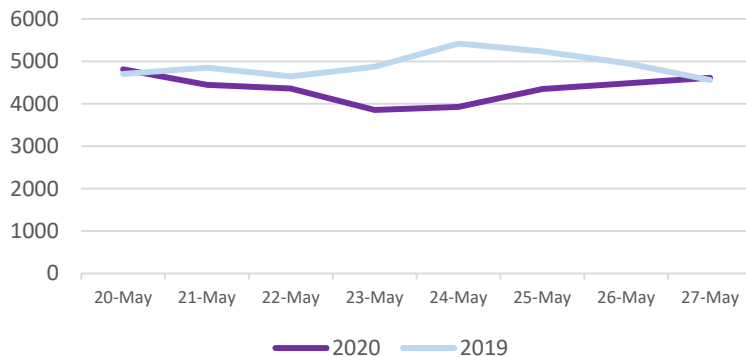
The below chart is indicative of the co-operation levels experienced by Police. The majority of interactions between Police and the public continue to be resolved without enforcement.



## Incident Demand

### Incident Demand

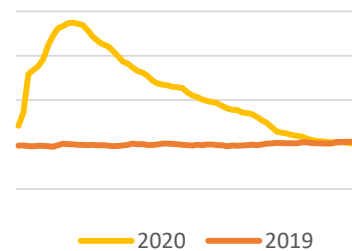
Incident volume this week shows similar levels compared to the same time last year. There has been no significant shift in demand over the last 7 days.



## Staff Absence and Welfare

### Absences

From mid-March, Police Scotland's absence levels rose to higher than normal rates until the end of March. Since this date, they have steadily reduced and are now trending slightly lower than those seen in 2019.

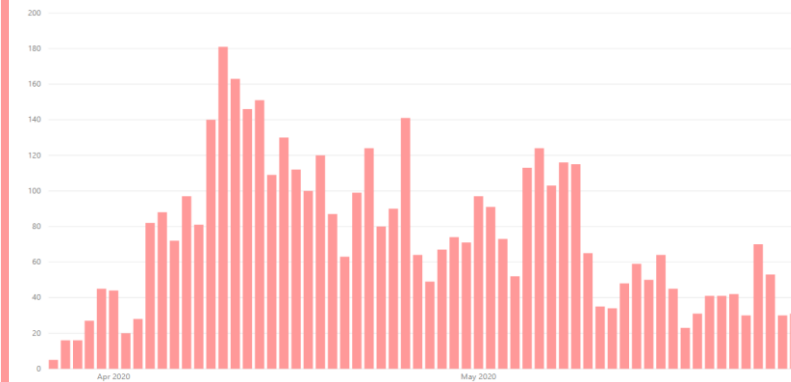


### Staff COVID Screening

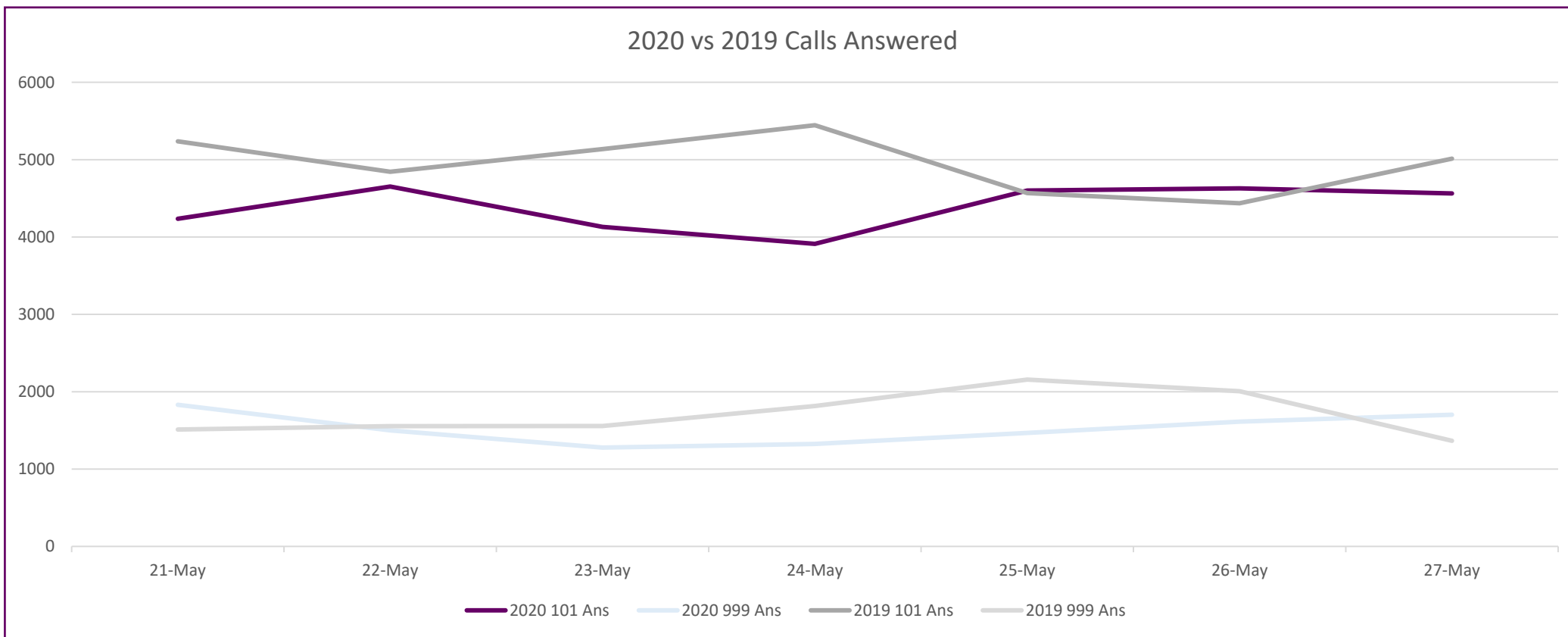
Testing of key workers for COVID-19 continues and the number of tests arranged for Police Scotland employees is broken down later in this report.

### Total Number of Interactions Relating to Coronavirus Legislation

The below chart is indicative of the total number of FPNs issued and charges labelled since the introduction of the new legislation.

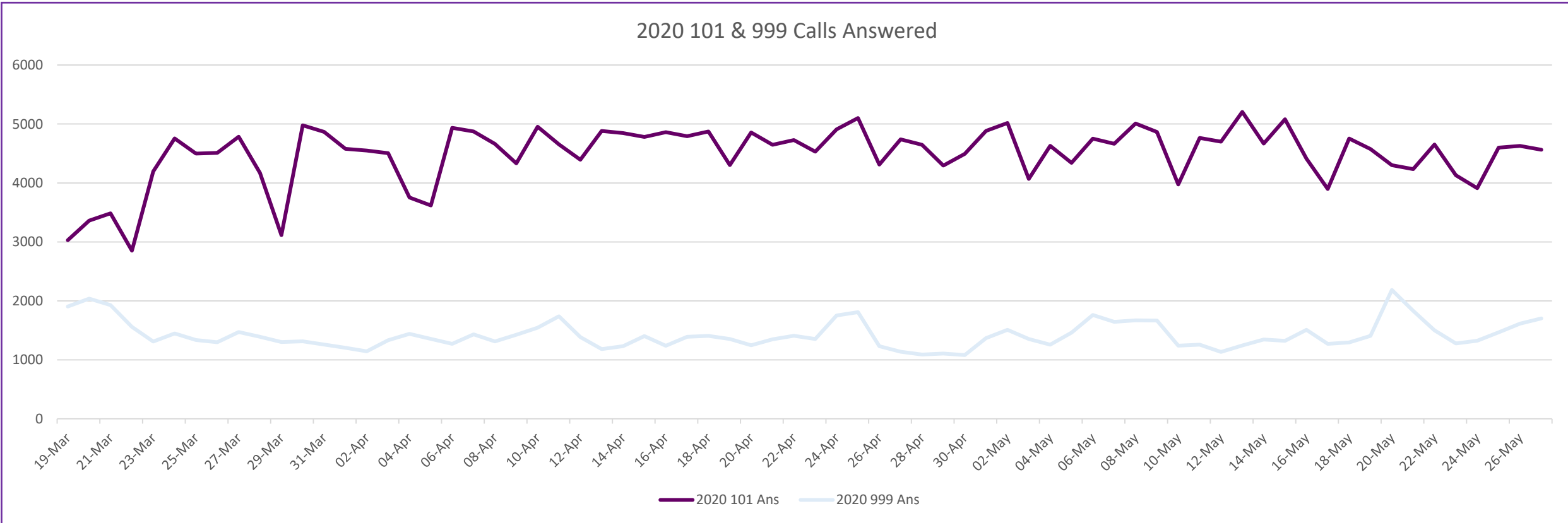


# Weekly Service Centre Demand (21 - 27 May 2020)



	21-May	22-May	23-May	24-May	25-May	26-May	27-May	Total
<b>2020 101 Ans</b>	4235	4652	4131	3911	4600	4629	4563	<b>30721</b>
<b>2020 999 Ans</b>	1831	1500	1278	1325	1467	1613	1702	<b>10716</b>
<b>2019 101 Ans</b>	5236	4844	5137	5445	4568	4436	5012	<b>34678</b>
<b>2019 999 Ans</b>	1512	1555	1557	1815	2157	2006	1365	<b>11967</b>

# Cumulative Service Centre Demand (19 March – 27 May 2020)



	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar
<b>101</b>	3029	3362	3484	2852	4196	4755	4499	4510	4784	4169	3115	4977	4866
<b>999</b>	1904	2038	1929	1558	1311	1447	1336	1299	1471	1391	1302	1314	1259

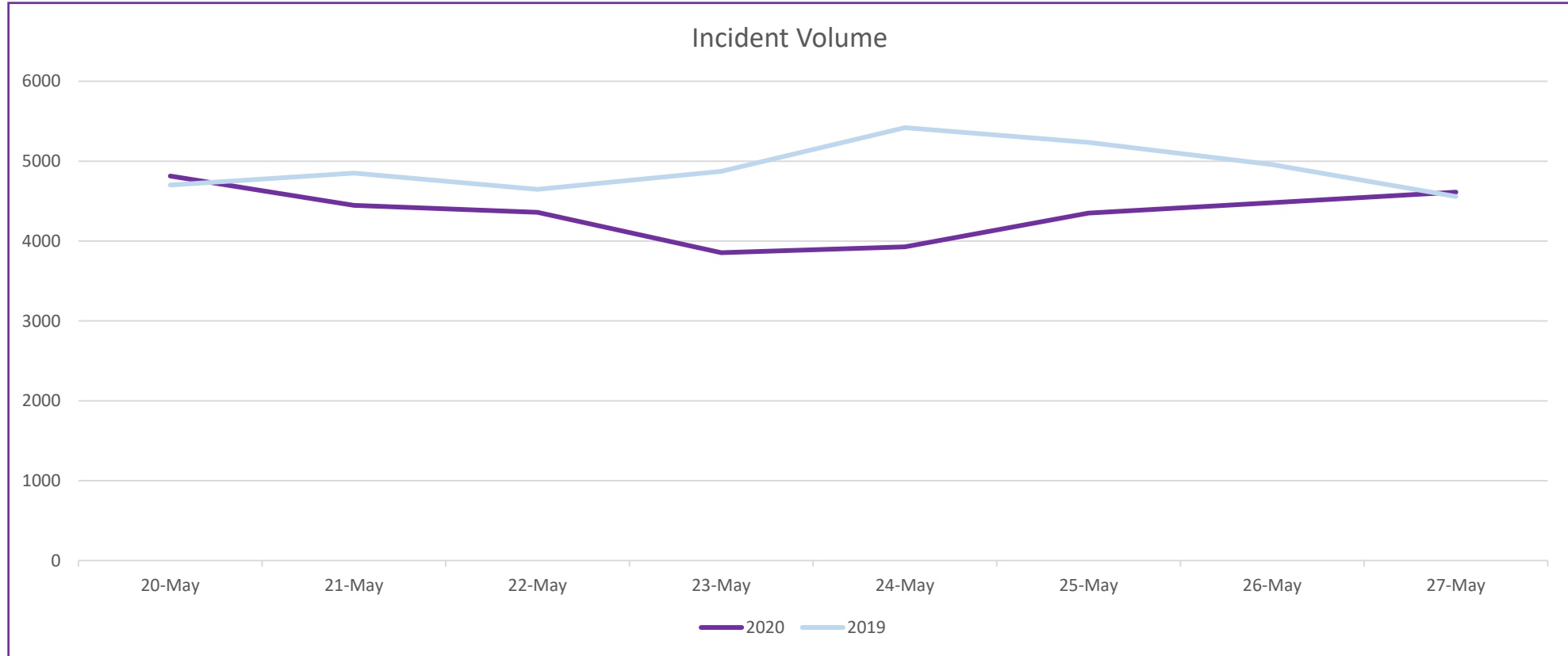
	1-Apr	2-Apr	3-Apr	4-Apr	5-Apr	6-Apr	7-Apr	8-Apr	9-Apr	10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	16-Apr	17-Apr	18-Apr	19-Apr	20-Apr	21-Apr	22-Apr	23-Apr	24-Apr	25-Apr	26-Apr	27-Apr	28-Apr	29-Apr	30-Apr
<b>101</b>	4579	4550	4506	3753	3618	4935	4873	4663	4332	4954	4654	4394	4881	4846	4780	4861	4793	4874	4303	4856	4647	4728	4530	4910	5101	4311	4739	4647	4295	4494
<b>999</b>	1204	1145	1333	1440	1355	1272	1432	1312	1426	1545	1739	1386	1182	1232	1403	1238	1391	1406	1354	1248	1348	1408	1353	1752	1808	1231	1137	1090	1106	1082

	1-May	2-May	3-May	4-May	5-May	6-May	7-May	8-May	9-May	10-May	11-May	12-May	13-May	14-May	15-May	16-May	17-May	18-May	19-May	20-May	21-May	22-May	23-May	24-May	25-May	26-May	27-May	<b>Total</b>
<b>101</b>	4884	5017	4069	4630	4340	4751	4665	5008	4865	3974	4764	4701	5205	4668	5080	4412	3898	4754	4576	4302	4235	4652	4131	3911	4600	4629	4563	<b>314289</b>
<b>999</b>	1369	1509	1353	1257	1461	1761	1644	1670	1666	1240	1257	1135	1244	1344	1322	1510	1271	1295	1407	2185	1831	1500	1278	1325	1467	1613	1702	<b>99533</b>

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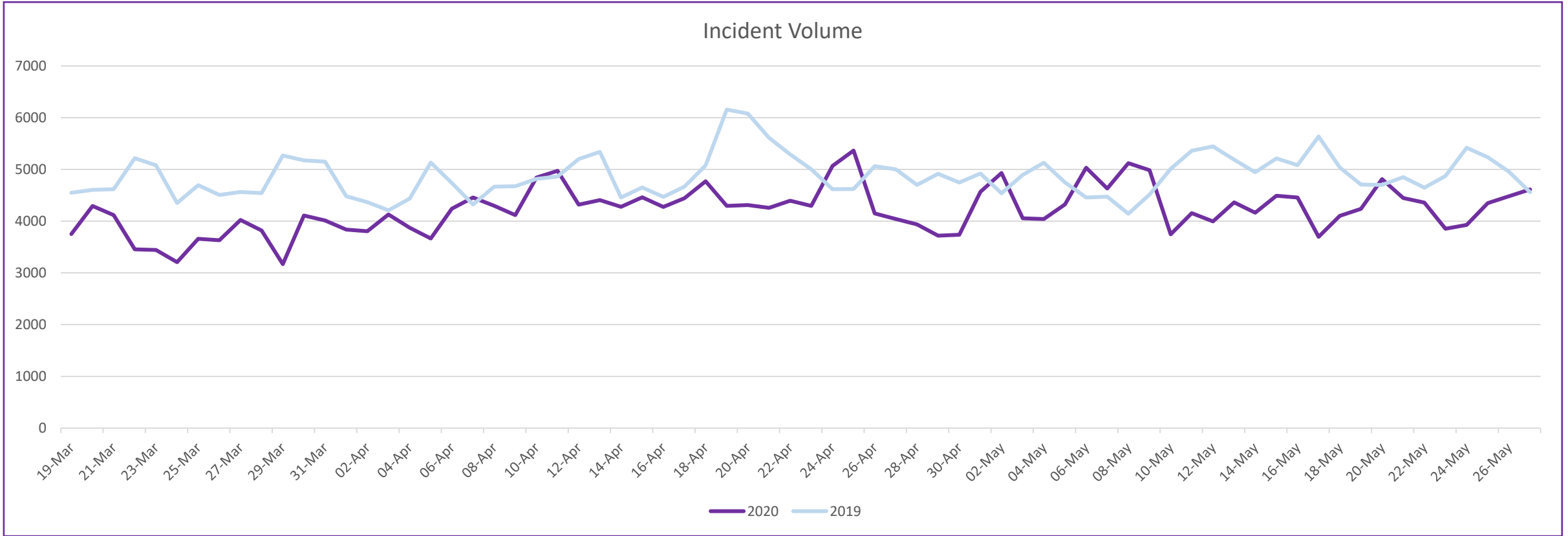


# Weekly Incident Demand (21 May - 27 May 2020)



	21-May	22-May	23-May	24-May	25-May	26-May	27-May	Total
2020	4447	4360	3854	3927	4350	4481	4613	<b>30032</b>
2019	4851	4647	4873	5420	5236	4957	4559	<b>34543</b>

# Cumulative Incident Demand (19 March – 27 May 2020)



	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar
<b>2020</b>	3752	4293	4117	3455	3443	3207	3659	3631	4023	3819	3169	4109	4014
<b>2019</b>	4549	4606	4618	5217	5082	4351	4695	4507	4564	4544	5270	5176	5152

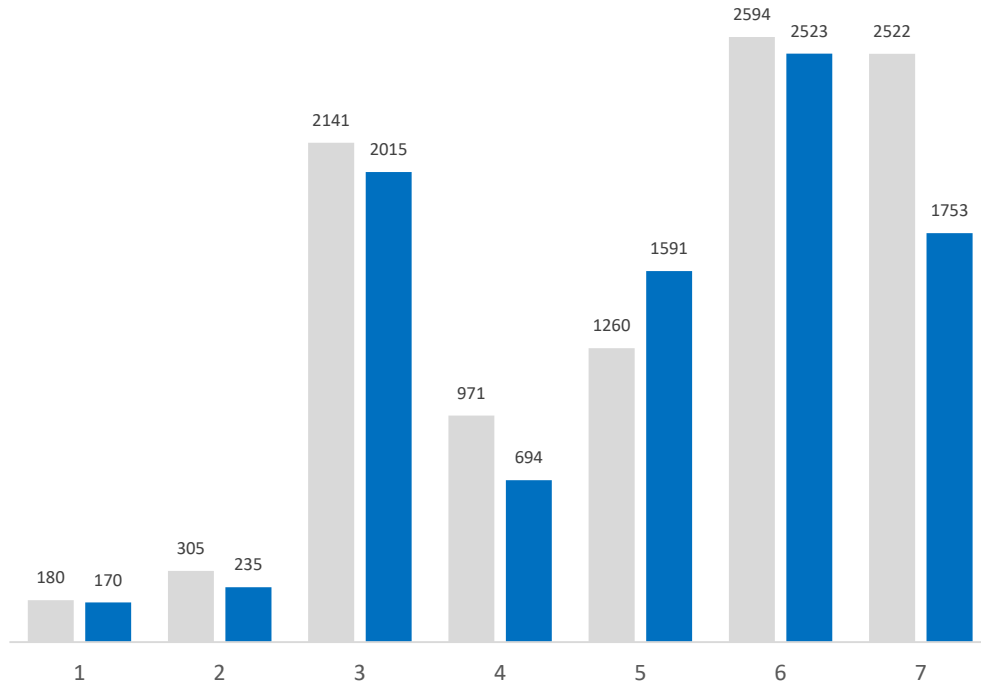
	1-Apr	2-Apr	3-Apr	4-Apr	5-Apr	6-Apr	7-Apr	8-Apr	9-Apr	10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	16-Apr	17-Apr	18-Apr	19-Apr	20-Apr	21-Apr	22-Apr	23-Apr	24-Apr	25-Apr	26-Apr	27-Apr	28-Apr	29-Apr	30-Apr
<b>2020</b>	3837	3806	4130	3874	3666	4242	4458	4298	4117	4844	4974	4319	4408	4277	4462	4276	4444	4771	4296	4312	4258	4395	4296	5067	5366	4150	4042	3937	3719	3738
<b>2019</b>	4482	4368	4209	4436	5134	4738	4321	4668	4676	4818	4863	5202	5340	4457	4651	4470	4668	5079	6157	6080	5611	5292	5004	4617	4622	5063	5002	4701	4915	4747

	01-May	02-May	03-May	04-May	05-May	06-May	07-May	08-May	09-May	10-May	11-May	12-May	13-May	14-May	15-May	16-May	17-May	18-May	19-May	20-May	21-May	22-May	23-May	24-May	25-May	26-May	27-May	<b>Total</b>
<b>2020</b>	4568	4932	4056	4042	4324	5033	4631	5122	4986	3746	4155	3995	4363	4164	4492	4458	3697	4104	4237	4814	4447	4360	3854	3927	4350	4481	4613	<b>295421</b>
<b>2019</b>	4921	4539	4896	5130	4749	4458	4474	4144	4516	5012	5361	5445	5189	4946	5213	5083	5637	5037	4707	4701	4851	4647	4873	5420	5236	4957	4559	<b>341423</b>

# Weekly Crime Demand (18 - 24 May 2020)

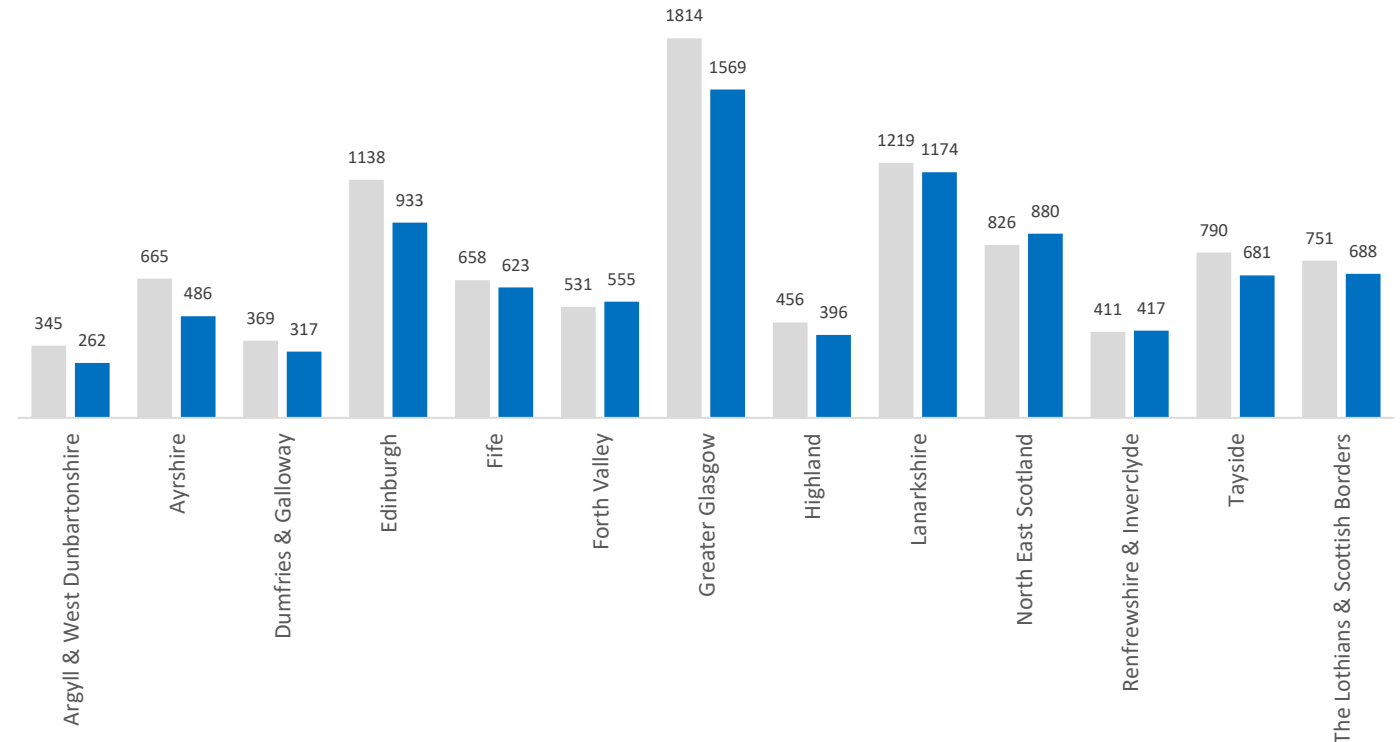
### Weekly Crime by Group

■ 2019/20 ■ 2020/21



### Weekly Crime by Division

■ 2019/20 ■ 2020/21



Crime Group	1	2	3	4	5	6	7	Total
2019/20	180	305	2141	971	1260	2594	2522	9973
2020/21	170	235	2015	694	1591	2523	1753	8981

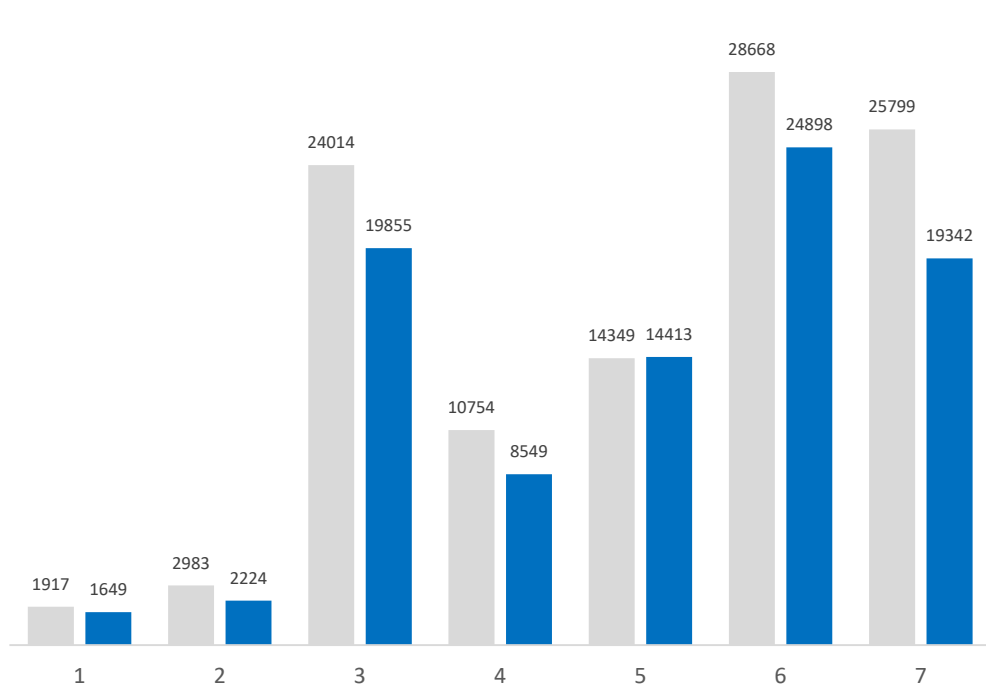
All Crime Groups (with exception of Group 5) show a decrease when the preceding weeks volume is compared to the same period in 2019. Group 5 crime types which have seen significant increase in volume include 'Failing to Appear after Undertaking to Police' & 'Bail Offences'.

More information regarding Crime Groups can be found [via this link](#)

# Cumulative Crime Demand (9 March – 24 May 2020)

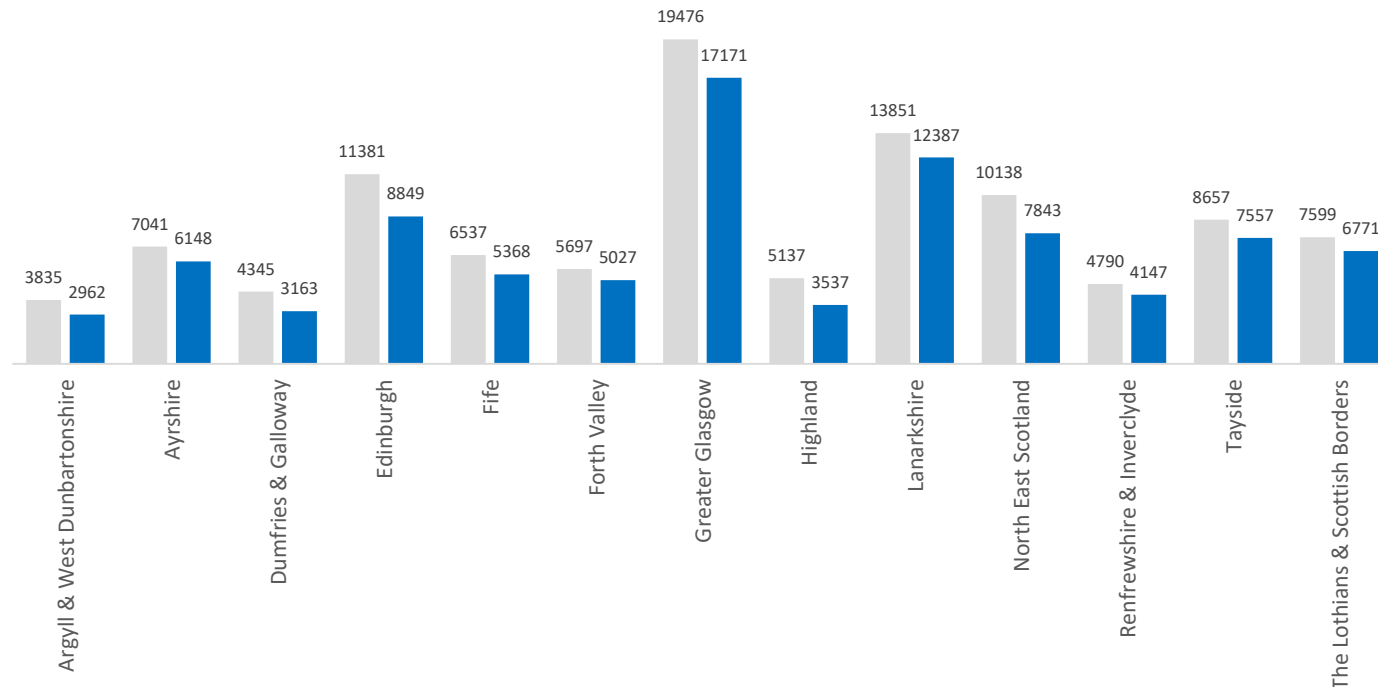
### Total Crime by Group

■ 2019/20 ■ 2020/21



### Total Crime by Division

■ 2019/20 ■ 2020/21



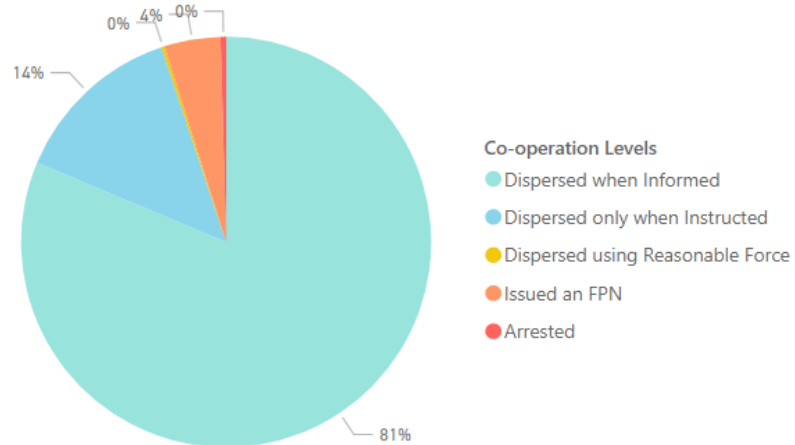
Crime Group	1	2	3	4	5	6	7	Total
2019/20	1917	2983	24014	10754	14349	28668	25799	108484
2020/21	1649	2224	19855	8549	14413	24898	19342	90930

All Crime Groups (with the exception of Group 5) show a decrease in volume when compared to the same period in 2019. Group 5 crime is slightly higher in volume and this is reflected in the weekly records. All Divisions show a decrease in volume when compared to the same time period in 2019.

More information regarding Crime Groups can be found [via this link](#)

# Weekly Coronavirus Legislation Co-operation (21 – 27 May 2020)

Weekly Cooperation Levels

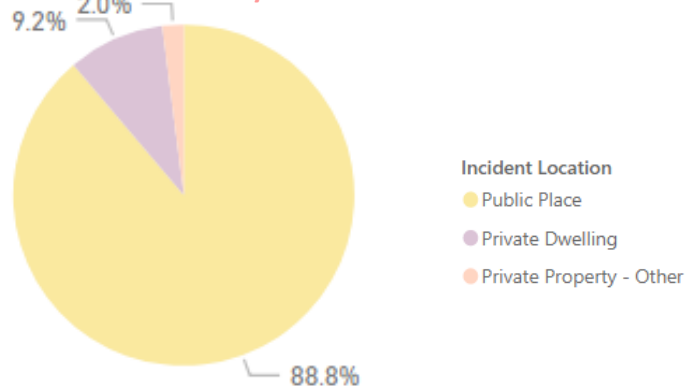


Interaction Totals over Preceding Week



An 'interaction' is any instance where a Police Officer has reason to engage with a person who is not conforming with Legislation. Only when all efforts to encourage co-operation fail will Police Officers resort to enforcement.

Weekly Intervention Locations



Interaction Times over Preceding Week

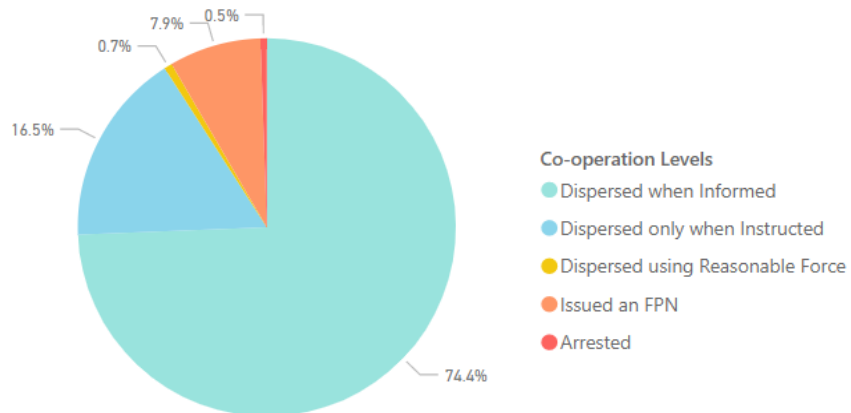


In response to the introduction of The Health Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 and Coronavirus Act 2020, Police Scotland developed a 'Coronavirus Interventions' (CVI) recording system. This system allowed Police Scotland to begin gathering data in relation to the public co-operation levels with the new legislation. This system relies on Police Officers manually updating the system with the co-operation level when they encounter an individual in contravention of the new legislation.

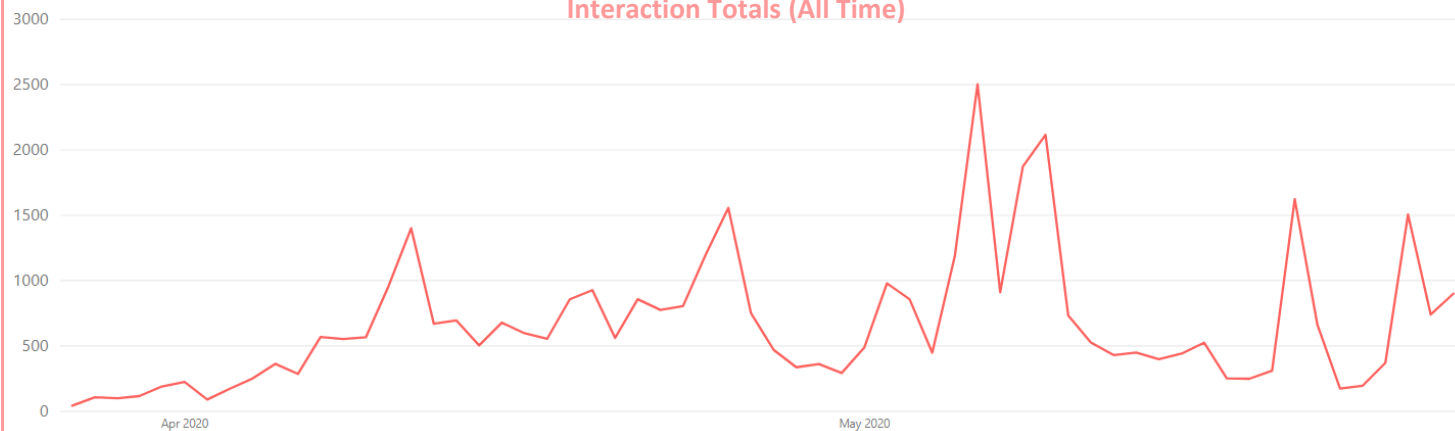
**Due to the manual input required to form this data set, the contents of this slide are indicative only. Actual figures will differ from those recorded on Crime Systems (please see slide 11), may be subject to change, and cannot be considered Official Police Statistics. They do provide an indication of the public co-operation levels across Scotland.**

# Coronavirus Legislation Co-operation (27 March – 27 May)

### All Time Cooperation Levels

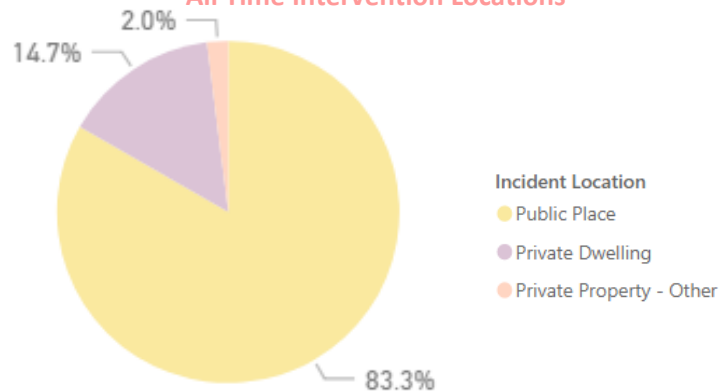


### Interaction Totals (All Time)

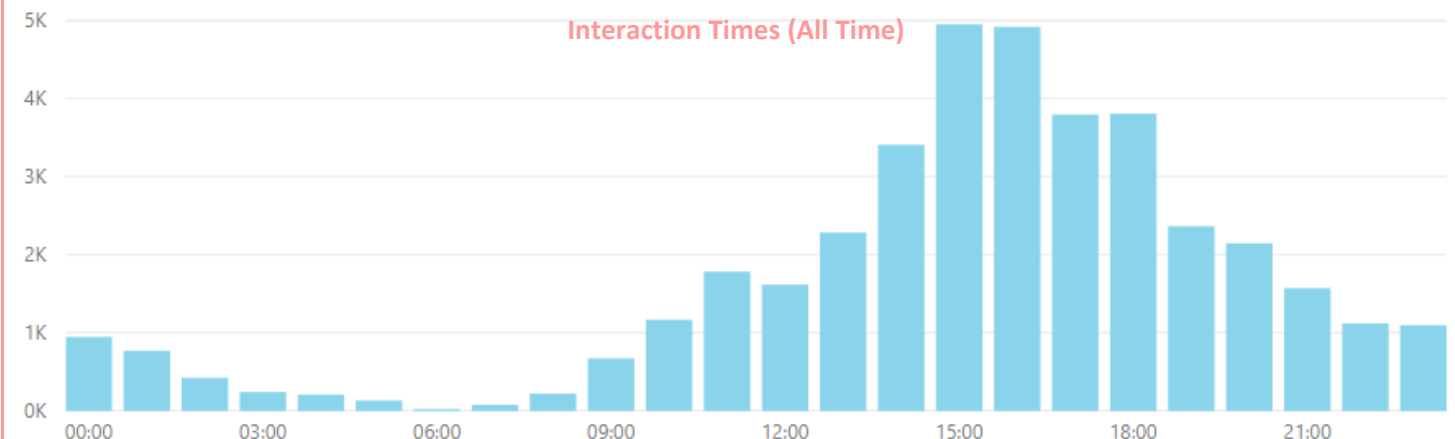


An 'interaction' is any instance where a Police Officer has reason to engage with a person who is not conforming with Legislation. Only when all efforts to encourage co-operation fail will Police Officers resort to enforcement.

### All Time Intervention Locations



### Interaction Times (All Time)



In response to the introduction of The Health Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 and Coronavirus Act 2020, Police Scotland developed a 'Coronavirus Interventions' (CVI) recording system. This system allowed Police Scotland to begin gathering data in relation to the public co-operation levels with the new legislation. This system relies on Police Officers manually updating the system with the co-operation level when they encounter an individual in contravention of the new legislation.

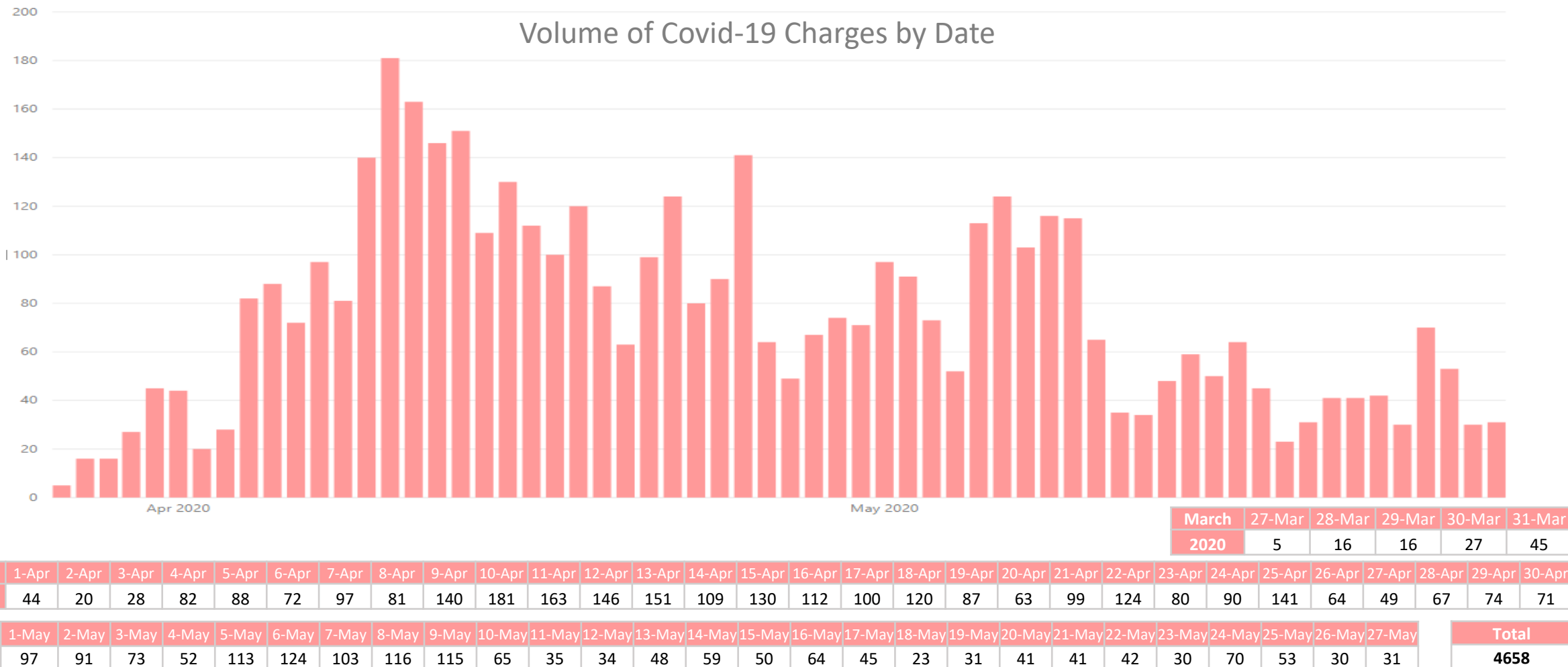
**Due to the manual input required to form this data set, the contents of this slide are indicative only. Actual figures will differ from those recorded on Crime Systems (please see slide 11), may be subject to change, and cannot be considered Official Police Statistics. They do provide an indication of the public co-operation levels across Scotland.**

# 'Enforcement' of Coronavirus specific legislation

The following is a summary of all 'enforcement' action in relation to both The Health Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 and Coronavirus Act 2020.

This includes all Fixed Penalty Notices issued and processed by Police Scotland. It also includes all occasions that a charge was labelled and recorded on Police Scotland's Crime Recording System against a person in relation to the aforementioned legislation. This is a true value of the volume of recorded 'enforcement' activity, but does not provide the granularity of the Coronavirus Intervention (CVI) recording system and does not capture the earlier phases of the '4 E's' approach.

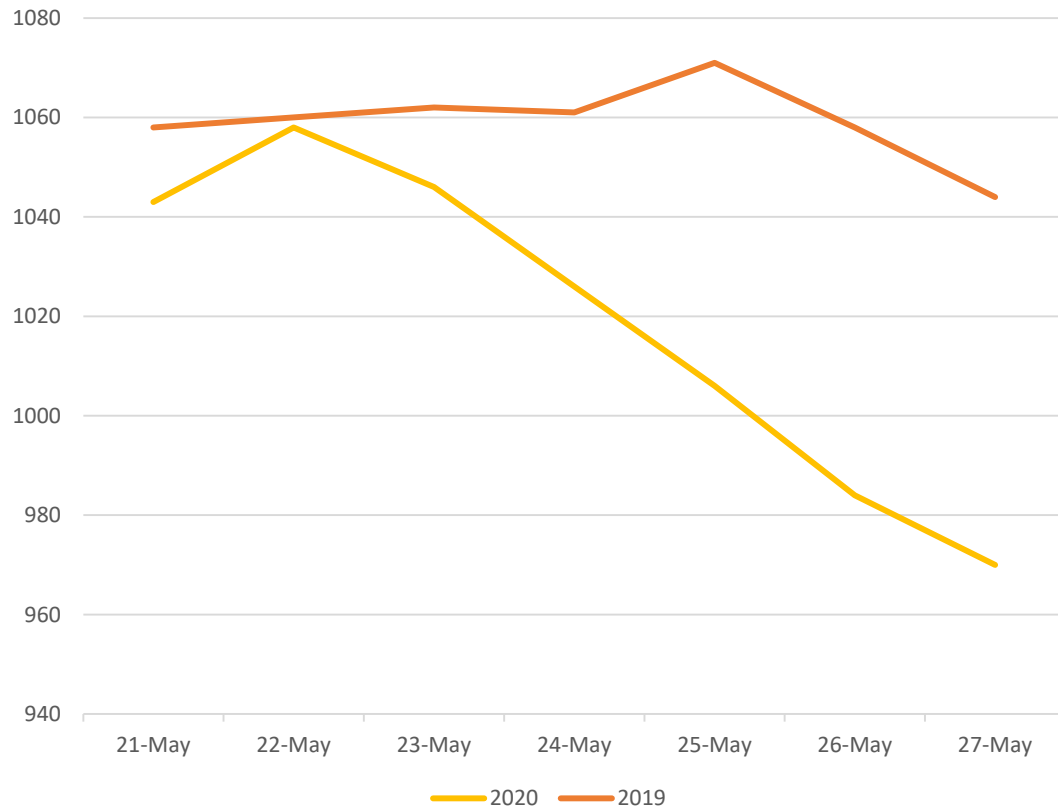
These values remain subject to change as offences are retrospectively added or amended and do not match the indicative 'enforcement' values from the CVI recording system.



No figures should be considered as Official Police Statistics. These may not yet have been verified or validated.

# Weekly Absence (14 – 20 May 2020)

Total Absence Levels Line Graph – Comparison of 2019 to 2020



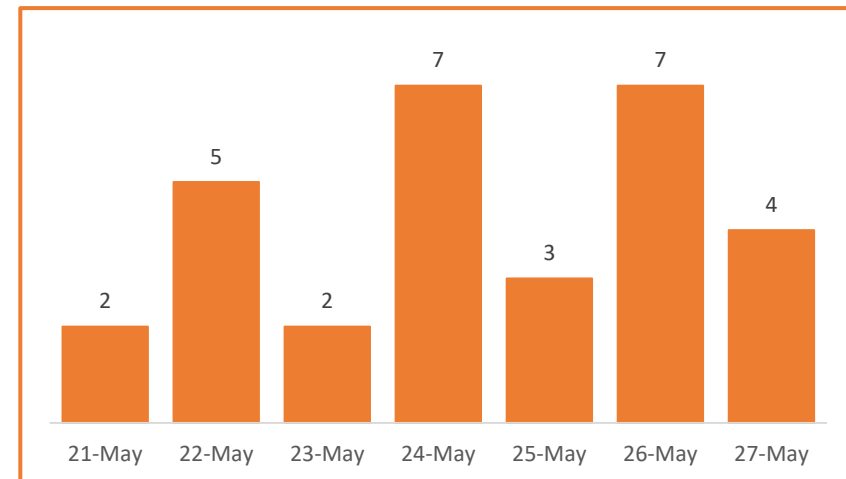
Date	21-May	22-May	23-May	24-May	25-May	26-May	27-May
2020	1043	1058	1046	1026	1006	984	970
2019	1058	1060	1062	1061	1071	1058	1044

Police Scotland Current Absences

27 <sup>th</sup> May 2020	No.	Change from same day previous week	Change from same day previous week (%)
<b>COVID-19</b>	158	-79	-33%
<b>Total Absences</b>	970	-83	-8%

COVID-19 Screening Tests Arranged

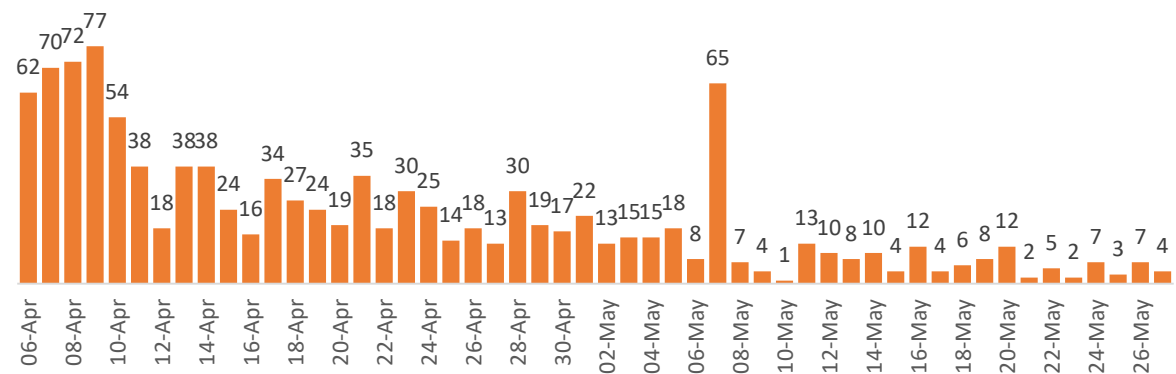
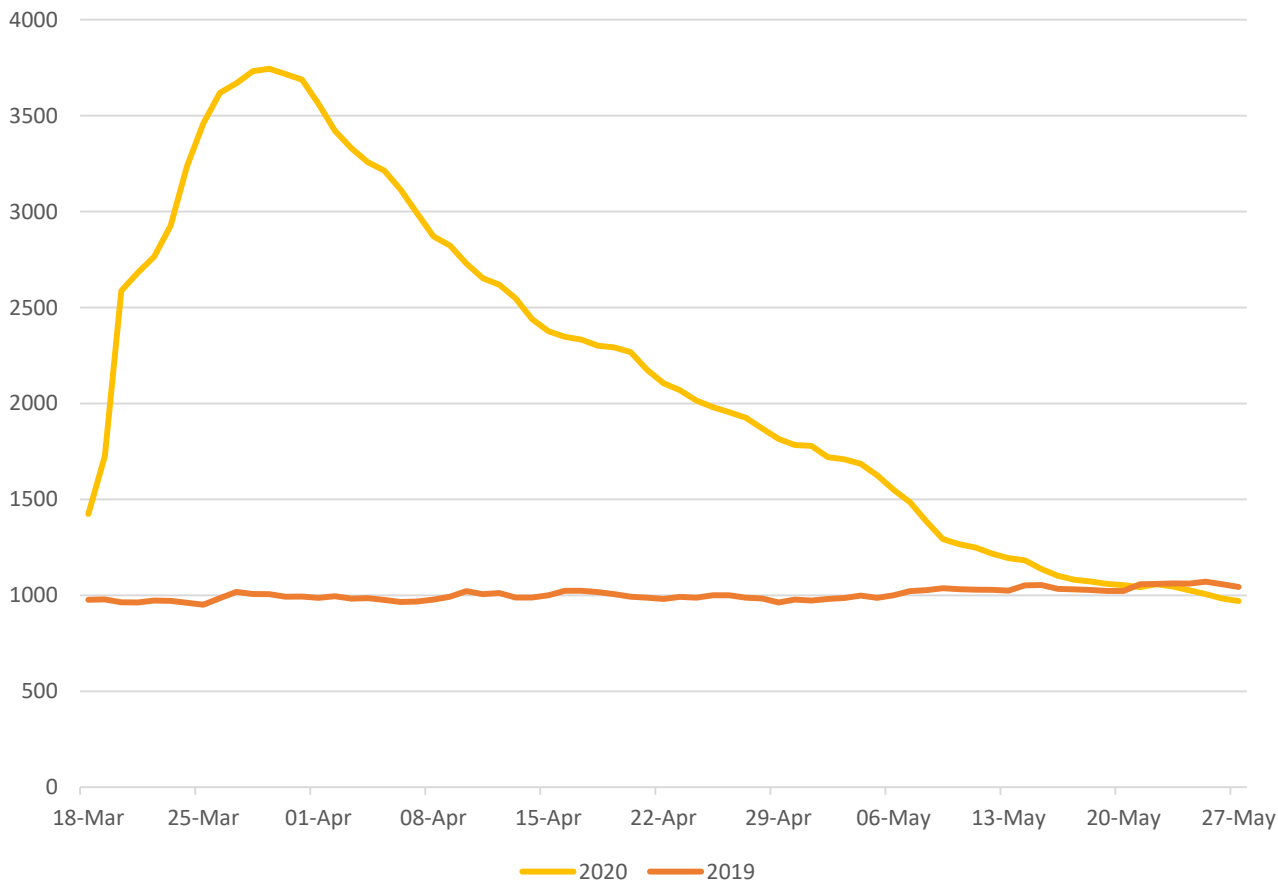
Total
<b>30</b>



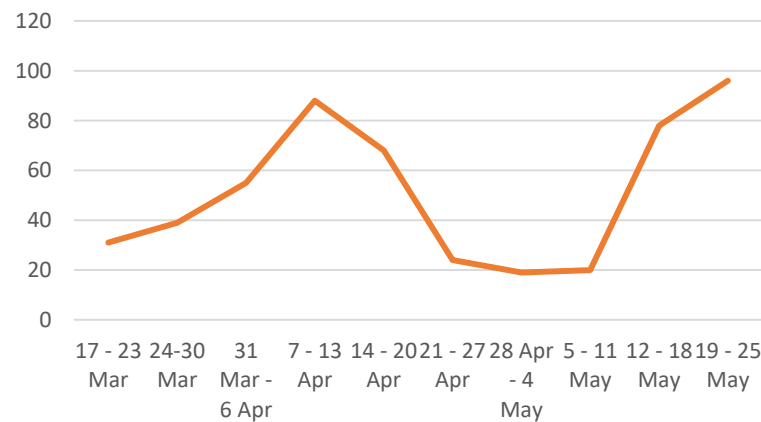


# All Absence (21 March – 27 May 2020)

### Total Absence Levels Line Graph – Comparison of 2019 to 2020



### Weekly Total 'Near Miss' Forms



'Near miss' forms in the context of the pandemic situation may be submitted for a variety of reasons i.e. when officers are potentially exposed to COVID-19 whilst not wearing PPE, where PPE malfunctions, or in any other instance an officer feels a risk to themselves in a specific occurrence relating to COVID-19. This can occur due to the reactive nature of Policing, as well as being influenced by training levels and supply of PPE. A sudden increase has been observed over the last two weeks due to changes in recording procedures to allow officers to request asymptomatic testing.

Date	18-Mar	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar
2020	1424	1725	2587	2681	2765	2926	3238	3460	3619	3669	3731	3745	3716	3688
2019	977	979	964	963	973	971	961	951	985	1018	1007	1006	993	994

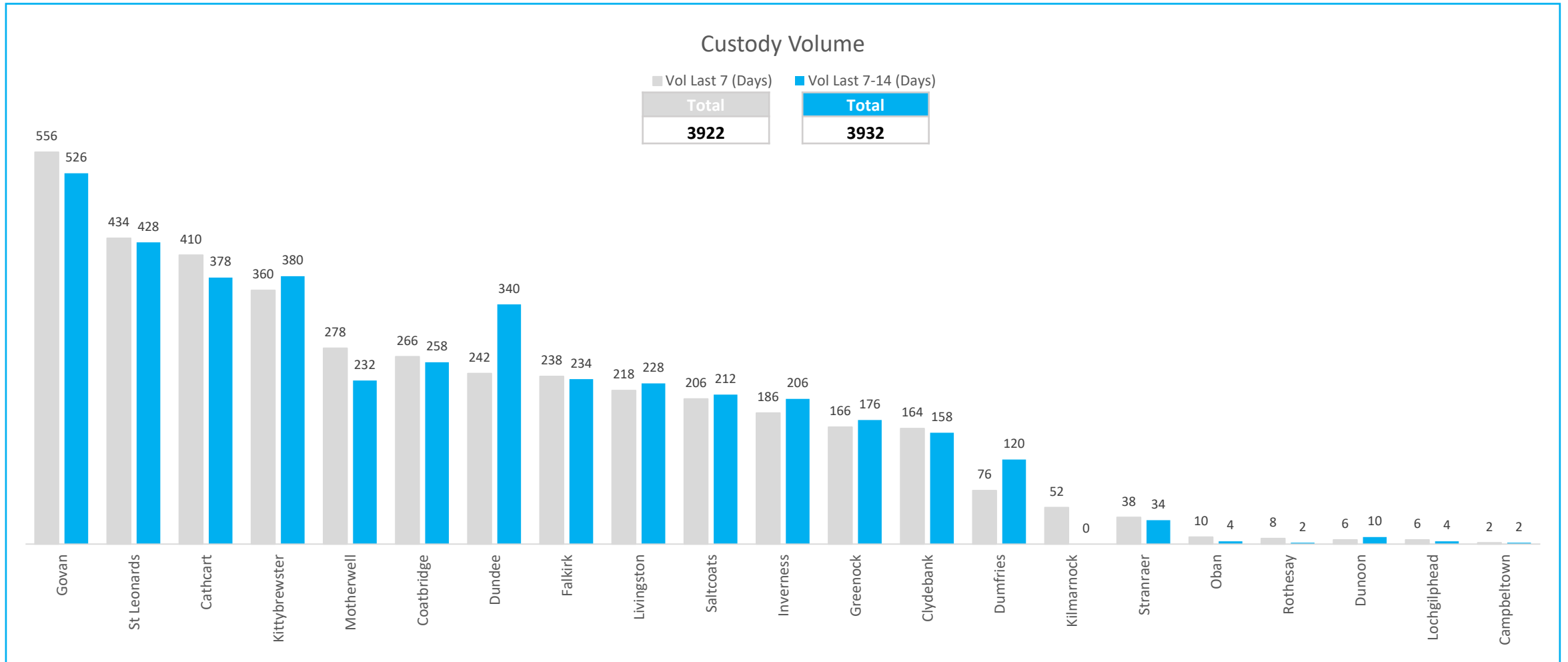
Date	01-Apr	02-Apr	03-Apr	04-Apr	05-Apr	06-Apr	07-Apr	08-Apr	09-Apr	10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	16-Apr	17-Apr	18-Apr	19-Apr	20-Apr	21-Apr	22-Apr	23-Apr	24-Apr	25-Apr	26-Apr	27-Apr	28-Apr	29-Apr	30-Apr
2020	3562	3421	3330	3258	3214	3114	2992	2871	2823	2730	2653	2619	2548	2440	2376	2347	2333	2301	2292	2268	2175	2105	2069	2015	1981	1954	1926	1870	1815	1783
2019	987	995	983	985	976	965	968	978	993	1022	1006	1012	989	989	1000	1024	1024	1017	1006	993	988	981	992	988	1000	1000	988	984	963	978

Date	01-May	02-May	03-May	04-May	05-May	06-May	07-May	08-May	09-May	10-May	11-May	12-May	13-May	14-May	15-May	16-May	17-May	18-May	19-May	20-May	21-May	22-May	23-May	24-May	25-May	26-May	27-May
2020	1779	1720	1709	1686	1626	1550	1486	1385	1293	1266	1249	1217	1194	1182	1137	1102	1081	1072	1060	1053	1043	1058	1046	1026	1006	984	970
2019	973	981	986	999	987	1000	1022	1027	1037	1032	1030	1029	1025	1052	1054	1034	1031	1028	1023	1023	1058	1060	1062	1061	1071	1058	1044

# Custody Volume

The below bar chart displays the custody volume in each custody centre weekly. In this chart the blue bar represents the volume over the last 7 days (7-13 May 2020), and the grey bar represents the 7 days prior to that. As can be seen, custody volume has remain static over the last 2 weeks.



# Custody Volume

The below bar chart displays the total custody volume over time. As can be seen, the number of custodies fell on the approach to 'lockdown', reaching their lowest level on 29<sup>th</sup> March. Since that date Custodies have steadily increased.

