

**COMPLAINTS AND CONDUCT COMMITTEE**  
**Rolling Action Log – Public Session**

Action No	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update/Comments
<b>Meeting held Wednesday 2<sup>nd</sup> March 2022</b>						
20220302-CCC- 001	<b>Police Scotland Professional Standards Quarterly Performance Report:</b> Return the results of analytical work being carried out within East Command to understand and address increases, against previous year to date and 5-year average, in complaints in Fife and Contact, Command and Control (C3)	CS John Paterson	<b>OPEN</b>	31-5-22		<b>16.05.22</b> – Analytical work has been undertaken and a report will be shared with relevant divisions for their progression.  <b>Propose to close.</b>
20220302-CCC- 002	<b>Police Scotland Professional Standards Quarterly Performance Report:</b> Ensure that themes emerging from PIRC Complaint Handling Reviews and Statutory Referral investigations are discussed in greater detail at a	CS John Paterson	<b>OPEN</b>	31-5-22		<b>16.05.22</b> – Themes discussed at the CCC Workshop.  <b>Propose to close.</b>

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	forthcoming Complaints and Conduct Workshop.					
20220302-CCC- 003	<b>COP26 Complaint Outcomes:</b> Ensure that the final report by Scottish Multi-Agency Training and Exercise Unit (SMARTEU) to allow members to have sight of any learning opportunities.	CS John Paterson	OPEN	31-5-22		<b>16.05.22</b> – Report complete and submitted as a paper ahead of the May CCC Meeting.  <b>Propose to close.</b>
<b>Meeting held Thursday 25 November 2021</b>						
20211125-CCC- 001	<b>Police Scotland Professional Standards Quarterly Performance Report:</b> Bring forward a report focusing on organisational learning and how that is communicated throughout Police Scotland. This report will be added to the work plan to come forward on a 6 monthly basis.	ACC Speirs	OPEN	31-5-22		<b>21.02.22:</b> Report delayed as per agenda setting meeting on 01 February 2022, item to be brought to committee on 31 May 2022.  <b>16.05.22</b> – Organisational Learning section of the Q4 report has been enhanced to reflect updates from analytical work and actions.  PSD have adopted an IT system (4Action) which will improve the effectiveness of monitoring organisational learning, identifying themes and trends and

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						<p>ensuring the effectiveness of actions/training. A 'Go live' date for the first feedback report is anticipated circa mid-June, which will seek to form the basis of analytical feedback for a number of meeting streams.</p> <p><b>Propose to close.</b></p>

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