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AUTHORITY
ÙGH DARRAS POILIS NA H-ALBA

Complaints and Conduct Committee Public Rolling Action Log

Action No	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update/Comments
MEETING HELD 18 AUG 2022						
20221808 - CCC- 001	Action Log: Consider whether action due dates are realistic and further consider which items which may be incorporated into work plan as routine reporting.	Darren Paterson/ Colette Craig	OPEN	19-10-22		04.11.22 – The Governance Support Officer will continually note the next scheduled committee date as the discharge date for any newly generated actions. Following receipt of of any new actions it is a requirement of the action owner, if required, to request a later date for discharge. This request should come via email to SPA Board Services. Propose to close.
20221808 - CCC- 002	PS Professional Standards Quarterly Performance Report: Identify if there was any evidence to show that the use of excessive force by an officer had related to a previous assault that they had	CS John Paterson/ CS Catriona Henderson	OPEN	15-11-22		04.11.22 - A review is currently taking place to establish if this information is held, to enable an assessment of any inferences between officers subject to excessive force

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	personally suffered during their worktime.					complaints having been the victim of previous assaults. Propose ongoing
20221808 - CCC-003	Workplan: Ensure that the committee work plan is placed on the agenda for the forthcoming workshop for consideration.	SPA Governance Support/ Colette Craig	OPEN	19-10-22		04.11.22 – Going forward, the Governance Support Officer will attach the committee work plan when issuing action logs. Action owners will be required to review the work plan to ensure that any future pieces of work expected to come to the committee have been captured correctly. If there is a requirement to add to the work plan, then requests should be sent via email to SPA Board Services. Propose to close.
MEETING HELD 31 MAY 2022						
20223105 - CCC-003	PS Professional Standards Quarterly Performance Report: Produce a bespoke report for the next committee, around Discriminatory Behaviour and Quality of Service, looking at the data from 2021/22 allowing for a deeper dive into a full years data.	ACC Alan Speirs	ONGOING	18-08-22 15-11-22		10.08.22: Agreed at agenda planning session, remains work in progress. ACC Speirs will provide committee with an update at next meeting. 04.11.22 – Action 20223105- CCC-003 and 20223105- CCC- 004 have been addressed by Item 7 on the agenda, a bespoke report submitted by PSD on Discriminatory Behaviour, Quality of Service and Irregularity in Service. Propose to close.

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20223105 - CCC-004	PS Professional Standards Quarterly Performance Report: Provide the committee with further detail around which policies are the drivers for Irregularity in procedures based on a 5 year average.	ACC Alan Speirs	ONGOING	18-08-22 15-11-22		10.08.22: Agreed at agenda planning session, remains work in progress. ACC Speirs will provide committee with an update at next meeting. 04.11.22 – Action 20223105- CCC-004 and 20223105- CCC- 003 have been addressed by Item 7 on the agenda, a bespoke report submitted by PSD on Discriminatory Behaviour, Quality of Service and Irregularity in Service. Propose to close.
20223105 - CCC-006	PIRC Quarterly Report on Police Scotland Handling of Complaints: Take forward a piece of work which will look at improving the 14 day deadline of submitting paperwork to the PIRC.	ACC Alan Speirs	ONGOING	18-08-22 15-11-22		10.08.22: Joint PSOS and PIRC practitioners’ forum scheduled for early Sept 2022. Update will be provided to committee at next meeting. Propose ongoing.
20223105 - CCC-008	Joint Audit SPA/PIRC Update Report: Provide the committee with the final report on completion of the Audit.	Ilya Zharov	ONGOING	18-08-22 15-11-22		09.08.22: There is no tangible update due to the audit still being ongoing. 18.08.22: On track to publish the audit report by the end of Q2 2022/23. PIRC advised that the CCC should be provided with the report at its meeting in November. 07.11.22: Due to absences within the audit team, there has been slippage of the drafting of the report. Additional

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						resource has been identified and this work is being prioritised Propose ongoing.
20223105 - CCC-009	Professional Boundaries: Report back to the committee twice over the next 12 months on the progression of recommendations in relation to Professional Boundaries.	ACC Alan Speirs/ DS Catriona Henderson	OPEN	15-11-22		04.11.22 - Professional Boundaries was addressed and discussed at the SPA Workshop held on 20 October 2022 and a paper has been submitted for the November CCC meeting as per agenda item 8. Propose to close.
MEETING HELD 2 MARCH 2022						
20220302- CCC- 002	Police Scotland Professional Standards Quarterly Performance Report: Ensure that themes emerging from PIRC Complaint Handling Reviews and Statutory Referral investigations are discussed in greater detail at a forthcoming Complaints and Conduct Workshop.	CS John Paterson	ONGOING	March 2022 19-10-22		16.05.22 – Themes discussed at the CCC Workshop. 31.05.22 - This was not at the workshop in March so should remain open until later in the year. Next Workshop scheduled for October. 04.11.22 - Themes were addressed and discussed at the SPA Workshop held on 20 October 2022. Propose to close.
MEETING HELD 25 NOV 2021						
20211125- CCC- 001	Police Scotland Professional Standards Quarterly Performance Report: Bring	ACC Speirs	ONGOING	31-5-22 18-8-22		21.02.22: Report delayed as per agenda setting meeting on 01

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	forward a report focusing on organisational learning and how that is communicated throughout Police Scotland. This report will be added to the work plan to come forward on a 6 monthly basis.			15-11-22		<p>February 2022, item to be brought to committee on 31 May 2022.</p> <p>16.05.22 – Organisational Learning section of the Q4 report has been enhanced to reflect updates from analytical work and actions.</p> <p>PSD have adopted an IT system (4Action) which will improve the effectiveness of monitoring organisational learning, identifying themes and trends and ensuring the effectiveness of actions/training. A 'Go live' date for the first feedback report is anticipated circa mid-June, which will seek to form the basis of analytical feedback for a number of meeting streams.</p> <p>31.05.22: Further consideration to be had around how this information is fed back to the committee. Members agreed for the action to remain ongoing to allow further discussions to take place.</p> <p>09.08.2022: agreed at agenda planning, work remains ongoing.</p> <p>04.11.22 - Organisational Learning was addressed at the SPA Workshop held on 20 October 2022. Police Scotland are currently reviewing</p>

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						<p>Organisational Learning from all business areas, and how this is communicated throughout the organisation with the assistance of Azets. This review is currently ongoing, and upon its conclusion, PSD will report back to SPA with the most appropriate platform to report findings on a 6 monthly basis.</p> <p>Propose ongoing.</p>