

Meeting	SPA Board Meeting
Date	29 March 2018
Location	John McIntyre Centre, Pollock Halls, University of Edinburgh
Title of Paper	Complaints and Conduct Committee Chair Report
Item Number	13.2
Reference Number	REP-B.14.20180329
Presented By	Matt Smith
Recommendation to Members	For Noting
Appendix Attached:	NO

PURPOSE

To provide the Board with an update on business progressed through the Complaints & Conduct Committee that met on 5 March and 8 March 2018

1. **Senior Officer Complaints (Ongoing)**

Discussed in Private in accordance with the SPA Governance Framework Section 27(b)

- 1.1 Decisions were taken in relation to Senior Officer Complaints at Committee meetings held on 5 March and 8 March 2018.

2. **Complaints and Conduct Committee Workshop (New)**

- 2.1 A workshop was held on Thursday 15th March 2018, with attendance from the SPA Complaints and Conduct team, to review ongoing complaints & matters and share key issues.

The team also considered the work plan for the committee and approved in principle the proposal, subject to iteration.

3. **Date of Next Meeting**

- 6.1 The next Complaints and Conduct Committee Meeting will take place on Tuesday 27th March 2018.