

Meeting	SPA Board Meeting
Date and Time	27 October 2015, 10.00 – 12.45
Location	Stirling Court Hotel, Stirling
Title of Paper	Chief Constable’s Report
Item Number	3
Presented By	DCC Designate Neil Richardson
Recommendation to Members	For Consultation
Appendix Attached:	None

PURPOSE

The purpose of this report is to provide Members of the Scottish Police Authority (SPA) with information on progress and significant events within Police Scotland since the last full SPA Board meeting on 27 August 2015.

This report is submitted as a Standing Agenda Item and is For Consultation.

1. BACKGROUND

1.1 The purpose of Police Scotland is ‘to improve the safety and wellbeing of people, places and communities in Scotland’. Our focus is Keeping People Safe. This paper is intended to provide Members with an update on key events and activity within Police Scotland, in support of Keeping People Safe.

2. FURTHER DETAIL ON REPORT TOPIC

2.1 EXTERNAL LIAISON

HMICS

Local Policing + Inspection – Edinburgh City Division

On Tuesday 20 October 2015, HMICS published their Local Policing+ Inspection of Edinburgh Division. There are three recommendations and two Improvement Actions which, as per normal practice will be managed through the Police Scotland External Liaison Unit and progress reported via the HMICS Sharepoint Tracker to the Scottish Police Authority (SPA) Audit and Risk Committee to ensure that Members have oversight of progress towards discharge.

By way of a synopsis, the report highlights that crimes per 10,000 of population in Edinburgh Division is the highest in Scotland and is well above the Scottish average. The report adds that Edinburgh has the lowest detection rates of all Divisions in Scotland and is well below the Scottish average. However, on a positive note, crimes of violence have

decreased by 3.4% compared to the previous year and decreased 25% against the five-year average.

The report also highlighted that reports of housebreaking increased by 20.8% during 2014/15, although the long-term trend remains downward.

Edinburgh City has also benefited from improved performance in crime recording standards.

Effective practice highlighted in the Division includes the scale and range of consultation adopted through the use of the 5's' process (**S**treet **S**urveys, **E**dinburgh **O**nline **S**urvey, **C**ommunity **E**ngagement **S**essions, **C**ity **C**entre **B**usiness **S**trategy and **S**takeholder **S**ummit). Furthermore, the 'Think Twice' initiative, which aims to prevent crimes that present a risk to public safety and are linked to the night time economy by banning offenders from entering certain areas within the city centre, is an additional example of effective practice in preventing violent behaviour.

In respect of the + element of the Inspection, which focused on Custody Centres within the Division, the report highlights that detainees at St Leonards were well treated and their cell conditions were good. The report added that staff were professional and respectful, and committed to delivering a good standard of care.

HMICS are of the view that the effective management and processing of detainees was hampered by the layout of the custody centre, the facilities available and the high number of detainees to be processed and cared for and there was a lack of privacy at the charge bar which had the potential to limit the effectiveness of the risk assessment. However, the report did state that St Leonards benefited from 24-hour on-site, nurse-led health care provision and that there were good relationships between health care and custody staff.

A further four recommendations are made and again progress will be reported via the SPA Audit and Risk Committee as per normal processes.

Independent Assurance Review of Call Handling

In August 2015 HMICS issued their Interim Report in relation to their Independent Assurance Review of Call Handling. Following the publication of this report a number of engagements between SPA and Police Scotland took place, to ensure that action relevant to the single Recommendation delivered at that time was being progressed as a matter of urgency.

Having accepted that this is the case, the SPA Human Resources and Remuneration Committee (HRRC) approved the commencement of consultation and estate remodelling in the North, on the understanding that no remodelling changes are implemented without first seeking approval from the SPA.

2.2 INCIDENTS OF NOTE

PIRC

Between 1 April and 20 October 2015 Police Scotland identified a total of 94 incidents which could meet the threshold for a formal referral to the Police Investigations and Review Commissioner (PIRC).

Of these 94 incidents, 29 were formally referred and 14 are still under investigation.

A number of these incidents have been reported through the Chief Executive, SPA given the circumstances involved and a face-to-face briefing has also been provided to Members by Chief Superintendent Andrew Morris, Head of Force Executive Support

2.3 EVENTS OF NOTE

Scottish Women's Development Forum (SWDF) Awards

The Scottish Women's Development Forum Awards took place at the Police Scotland Training College, Tulliallan, on Tuesday 15 September 2015 to celebrate the contribution to policing of women officers and staff. Individuals from around the country were recognised for their efforts, with certificates presented by Chief Constable Sir Stephen House. Winners were nominated by colleagues, with runners up also being presented with highly commended certificates.

This year's awards also celebrated 100 years of women in policing as part of a series of country-wide events.

Police Scotland Bravery and Meritorious Conduct Awards

On Tuesday 10 November 2015, the Police Scotland Bravery and Meritorious Awards ceremony will be held at the Police Scotland Training College, Tulliallan and will recognise the contribution of Police Officers, Police Staff, Special Constables and members of the public towards keeping people safe.

To celebrate the milestone of 100 years of women in policing, special recognition awards will also be made as part of this event. There will be three special awards which will recognise and celebrate the positive contribution women make in policing today, whether by way of recognition of a single act or a longer term contribution to policing in serving our communities. This section of the awards ceremony will recognise an outstanding contribution made by any police officer or member of staff and can also include Special Constables and our Police Scotland Youth Volunteers.

Brave@Heart Awards 2015

First Minister Nicola Sturgeon presented 27 Police Scotland officers, who went above and beyond the call of duty, with bravery awards at the 2015 Brave@Heart Awards ceremony in Edinburgh.

The Brave@Heart awards recognise and celebrate acts of bravery by staff of emergency services, voluntary sector rescue organisations and members of the public. The 2015 awards acknowledged selfless action and heroism in a range of incidents, including house fires and knife attacks. The awards also recognised help given to distressed individuals and to those injured during the George Square bin lorry tragedy.

Brave@Heart Award winners included:

Constable Brian Tennant and Police Dog 'Ozzy' who responded to a call about a disturbance at a block of flats where a drunk man had assaulted a couple with a knife, fractured a gas pipe and threatened to 'blow up' the building. Concerned for this man's own safety the police constable and his dog entered the flat.

On entering the man charged at them whilst holding a lighter ready to ignite the gas. Ignoring warnings and threats, the dog was released and tackled the man to the ground. The actions of the officer and his dog, showed undoubted bravery, prevented possibly injury to the other residents and stopped extensive damage to the flats.

Constable Derek Thow received a call to say that a man had been seen in the sea at Stonehaven Harbour. It was a wild January night with high winds and rain and the sea was very rough.

With complete disregard for his personal safety Constable Thow entered the water up to his waist and in spite of the conditions managed to take a hold of the man who by this time was unconscious and remove him from the water. On returning to shore he then started chest compressions until the casualty was taken to hospital by a rescue helicopter. Regrettably the victim succumbed to his injuries the following morning however, Constable Thow's selfless bravery was instrumental in allowing all possible opportunities to be taken to save this man's life.

Constables Christopher Pile and Donald Sinclair were called by occupants of a house on a remote island off the west coast of Scotland after a man had entered their house and became threatening and abusive.

The man was sitting at the top the stairs and threatened both officers with a samurai sword and baseball bat. He became very agitated and barricaded himself in the bedroom. After an hour-long negotiation, he calmed down and the officers were able to take him in to custody. The calm and careful approach taken by the two officers turned a very tense and volatile situation into one where no injuries occurred.

Four members of the public were also successfully nominated for a Brave@Heart Award by Police Scotland in recognition of their own

invaluable contribution towards keeping people safe and/or supporting police officers in undertaking their duties.

National Police Memorial Day

On Sunday 27 September 2015, the annual remembrance service for police officers who have been killed or died on duty took place in Edinburgh International Conference Centre. It brought together police forces, colleagues, friends and relatives from across the UK to remember those who made the ultimate sacrifice and to recognise the dedication to duty and courage shown by police officers.

A wreath was laid by Niall McLaren, Air Observer, Air Support Unit, Police Scotland in remembrance of those who lost their lives in the Clutha helicopter tragedy in 2013.

2.3 OPERATIONS, INITIATIVES AND CAMPAIGNS

Homicide Detections

The Scottish Government's Justice Analytical Services Division has released the bulletin *Homicide in Scotland 2014-15*, presenting statistics on crimes of homicide recorded by the police in 2014-15. The key findings within the publication are as follows:

- Between 2013-14 and 2014-15 the number of homicide cases recorded by the police in Scotland decreased by 2% (or 1 case) from 60 to 59;
- Over the ten year period from 2005-06 to 2014-15, the number of homicide cases in Scotland fell by 36 (or 38%) from 95 to 59; and
- As at 31 March 2015, no cases of homicide recorded in 2014-15 were unsolved. Since the launch of Police Scotland on 1st April 2013, all recorded homicides have been solved.

Distress Innovation Mental Health Community Triage Pilot - NHS Greater Glasgow and Clyde Crisis Out of Hours CPN service

Between 5 January and 30 June 2015 officers in Greater Glasgow, Renfrewshire, Inverclyde and West Dunbartonshire Divisions were involved in a pilot scheme in partnership with the NHS, aiming to improve our response and service to people within our communities who find themselves in distress or suffering from mental health difficulties.

The Community Triage Service provides officers with out-of-hours telephone access to Community Psychiatric Nurses (CPNs), who provide professional support to persons in distress and police officers who may be trying to assist individuals in such circumstances. The CPNs help officers to make the most appropriate decisions, as well as helping those in distress to manage their situations at home.

The results from the pilot scheme are very positive; of the 234 incidents attended, 225 individuals (96%) were found to be fit and well by the CPN and in no need of further intervention. 86% of the incidents were resolved

by telephone consultation between the CPN and the individual concerned, with only nine people during the course of the pilot being admitted to hospital. A very small number of persons (six) were reported for offences, after being found to be fit and well by the CPN. In terms of police resource and service delivery time, 68% of the incidents were dealt with in less than two hours, with 85% of the calls completed within three hours or less.

Although the official pilot period has ended, the service will continue to operate. A second pilot has now started at weekends in Edinburgh Division in partnership with NHS Lothian, with several other areas across the country showing interest and progress in developing similar services.

On 22 September 2015, the 'Distress Innovation – Improving our Response' event was held at the Police Scotland Training College, Tulliallan. About 150 delegates from across NHS, Scottish Government, Social Work Services, Adult Support and Protection and the voluntary sector gathered to hear presentations about Community Triage, Scottish Government Distress Brief Interventions, Breathing Space, Police Scotland Policy, Practice and Training, Support in Mind, and Alcohol Withdrawal in custody. The event was held in partnership with Police Scotland, Scottish Government and NHS Scotland, and was opened by DCC Rose Fitzpatrick and Jamie Hepburn MSP and closed by the Chief Medical Officer, Dr Catherine Calderwood.

Suicide Prevention Week 2015

Suicide Prevention Week ran from Monday 7 to Saturday 12 September 2015. The 'Read Between The Lines' campaign aimed to raise awareness of mental health issues and assist in identifying illness and situations where someone may contemplate, attempt or commit suicide.

Suicide Prevention Week provided an opportunity to raise awareness and encourage collective efforts by communities, public and 3rd sector organisations, mental health practitioners and related professionals, to reduce the incidence of suicide. Police have a crucial role to play in reducing and preventing suicide and raising awareness amongst police officers and police staff while tackling the stigma around suicide and encouraging a 'people centred approach' can save lives. One in four people experience a mental health problem in any given year and many will come into contact with the police. People with mental health problems are more likely to be victims of crime than others and up to 90% of prisoners and two fifths of those on community sentences have mental health problems.

Police Scotland has been working closely with the Scottish Government to improve mental health and suicide prevention guidance. The Scottish Government's Suicide Prevention Strategy 2013-2016 was launched in December 2013 and builds on 10 years of prevention work which achieved an 18% reduction in suicides.

A new Standard Operating Procedures (SOP) for Mental Health and Places of Safety has been developed with Local Policing and Custody Divisions

consolidating good practice from around the country. Accredited training proposals have been developed to support the implementation of that SOP and approximately 1,026 probationers have been trained to date during their probationary training at the Police Scotland Training College, Tulliallan.

The Disclosure Scheme for Domestic Abuse Scotland Go Live Date

The Disclosure Scheme for Domestic Abuse Scotland went live across the country on Thursday 1 October 2015. This Scheme aims to provide a means of sharing information about a partner's abusive past with a potential victim and gives people at risk of domestic abuse the information needed to make an informed decision on whether to continue the relationship.

All Police Officers and members of Police Staff have a vital role to play in tackling domestic abuse. The scale of the problem of domestic abuse cannot be overstated – an officer will attend a report of domestic abuse in Scotland every 9 minutes, 365 days a year.

The Scheme has two main triggers for disclosure:

The 'Right to Ask' is open to anyone who has concerns about a new partner's abusive past. It is also open to anyone who has concerns about another person's partner. An example of this would be a parent who is concerned about their child's new partner.

The 'Power to Tell' is when Police Scotland receives information or intelligence about the safety of a person who may be at risk. An example of this would be when officers dealing with an incident know that one of the involved parties has an abusive past. Professional judgment may lead officers to believe that the new partner might be at risk of harm.

If appropriate, a disclosure is made to the applicant or person best placed to safeguard the person at risk. This is carried out in conjunction with Domestic Abuse Advocacy Support Services, who also assist if a decision is made not to disclose. Appropriate safety planning is implemented and discussed at the commencement of an application and is reviewed and continued until the process is concluded.

Wildlife Crime

On 24 September 2015, the Police Scotland Training College, Tulliallan hosted a CPD event for those involved in wildlife crime law enforcement. Although the majority of attendees were from Police Scotland, representatives from Crown Office and Procurator Fiscal Service (COPFS), UK Border Force, Scottish Agricultural Science Agency (SASA) and Scottish Natural Heritage were also in attendance. Approximately 80 attendees received presentations on Firearms Licensing, the Trade in Endangered Species, Corporate Communications and Forensics, as well as two case studies covering the first Vicarious Liability case in Scotland and the Black Isle raptor killings.

In September 2015, N Division appointed their first full time Wildlife Crime Liaison Officer (WCLO). This is a new appointment and increases the number of full time WCLOs in Scotland to six, which demonstrates Police Scotland's commitment to dealing with this important issue.

Student Safety Campaign

The aim of the campaign, launched on Monday 31 August 2015, was to raise awareness amongst students of the importance of safety throughout student life. Targeting 16-25 year olds via a variety of relevant communication methods, there was a particular focus on the following areas:

- Home/Property
- Online
- Party Safe/Out and about
- Personal Security

Positive results from the campaign to date include:

Amnet Digital Display Advertising (online adverts targeting our demographic)

Over the period 31 August – 28 September 2015, a total of 991,846 people saw one of our four digital student safety adverts online.

Social Media Evaluation related to the Campaign (31 August – 28 September)

Total number of social media posts	131 posts across Facebook, Twitter, Instagram and YouTube
Video Views	90,672 across Facebook and YouTube
Total social media reach	1,103,447
Facebook and twitter interactions	31,924

Instagram

The below table illustrates the power of Instagram in reaching the public with our awareness campaign throughout the month.

Posts	53
Interactions	494
Student Engagement	155 students using the selfie boards

Police Scotland Website Evaluation (31 August – 28 September)

Total page views	1,964
Unique page views	1,622
Average time on page	1 minute 52 seconds

Partner Coverage

Over 14 Universities and 11 Colleges in Scotland supported our campaign via website, social media, our student safety guides, and featured the student safety video on plasma screens throughout their campus. Amongst other partners who made use of our campaign toolkit were Young Scot; Community Safety Glasgow and Crimestoppers Scotland.

Festive Safety Campaigns

The Festive Drink & Drug Drive Campaign 2015 will commence at 0700 hours on Friday 4 December 2015 and run for a period of four weeks until 0700 hours on Friday 1 January 2016. This initiative coincides with the one year anniversary of the reduction to the drink drive limit which was enacted on 5 December 2014. As in previous years, Police Scotland will work in partnership with Scottish Government and other agencies to publicise the initiative, which will commence with a media launch event.

The initiative will be conducted through high visibility patrol work in marked police vehicles, static road checks and intelligence-led enforcement. The aim will be to conduct high visibility patrols of main arterial routes and drink/drug drive hotspots. Static road checks will form an integral part of this campaign; their aim being to deliver a strong message, detect offenders and present a high visibility presence to drivers using our road network during the Festive period.

Police Scotland Domestic Abuse Festive Campaign 2015-16

This year's Festive Campaign (13 days of Christmas) will reinforce the message that Police Scotland does not, and will not, tolerate Domestic Abuse. It also focuses on coercive control and prevention, highlighting Police Scotland's aim to prevent Domestic Abuse destroying the lives of victims, particularly those who are children and young people living in abusive households. This links with the recent public launch of the Domestic Abuse Disclosure Scheme for Scotland (DSDAS) and the Abusive Behaviour and Sexual Crime Bill, which is currently going through Parliament and proposes a statutory offence of 'Domestic Abuse.'

The Campaign will run from Thursday 24 December 2015 until Tuesday 5 January 2016, as analysis indicates this time period represents one of the most significant time of the year for an increase in the number of reported Domestic incidents. It will follow a similar structure to the successful Campaign of 2014-15, which saw a 3.5% reduction in Domestic incidents and continues to focus on the proactive targeting of Domestic perpetrators. The following key themes will feature throughout the Campaign:

- To proactively target perpetrators of Domestic Abuse;
- To reduce the number of Domestic incidents during the festive period; and
- To raise awareness of the issue of Domestic Abuse and encourage reporting of same

2.4 GOOD NEWS STORIES

The 2015 ICON Awards

These awards recognise excellence within the LGBTI Community and individuals and organisations that push boundaries and break down barriers.

The Gay Police Association (GPA) Scotland was delighted to collect the Community Spirit Award at a gala ceremony held in Glasgow on Friday 9 October 2015.

The winner was determined by public vote and over 20,000 votes were cast with GPA Scotland the clear winners in their category. Many hundreds of groups, organisations and individuals were nominated by the public.

The ICON Awards describe the category as: "There are so many groups, charities and organisations doing amazing work to help the community, The Community Spirit Award is for the one that has gone that extra mile over the last 12 months, who really holds the spirit of the community and runs with it."

Other finalists within the Community Spirit category included Pride Glasgow; Highland LGBT Forum; Loud & Proud Choir; Saltire Thistle Football Club.

GPA Scotland also recently won, again by public vote, the Scottish LGBTI Award for Staff Network of the Year (organised by the Equality Network) and are finalists in the upcoming UK Equality Awards being held in London on 21 October 2015.

Poppy Scotland

This year, Police Scotland will be selling 5,000 specially-designed enamel pin badges, as well as the traditional paper poppies, to raise money for ex-service men and women.

Police Scotland raised £8,446.00 last year and aims to increase the total this year.

2.5 INTERNET & SOCIAL MEDIA

Cybercrime Awareness Event

Lanarkshire Division, assisted by X Factor star Nicky McDonald, provided advice on online safety and cyber bullying at East Kilbride Shopping

Centre. The event focused on educating young people, businesses and senior citizens.

Local schools and youth groups participated in the event to highlight the effect cyber bullying has on young people. Lanarkshire Safer Communities Department also launched a 'safe selfie' tent, which highlighted key messages and questions young people should be considering when taking a selfie.

Financial organisations, NHS Lanarkshire, online security organisations and local youth groups were present to provide advice to online users.

Social Media Analysis

Social media evaluation for the month of September 2015 is as follows:

High Level Statistics

	Total number of followers	Monthly increase in followers
National Facebook and Twitter	271,540	10,558
Divisional Facebook accounts	288,543	21,412
Divisional Twitter accounts	151,111	4,499
Local & Specialist Twitter accounts	167,892	7,549

Recruitment Campaign

The recruitment campaign has been ongoing for some time now, with fresh content still reaching a significantly large audience. Information on posting preferences for new recruits reached 60,091 people on Facebook and gained 22,717 impressions on Twitter.

A flowchart simplifying the recruitment process reached 74,355 people on Facebook and had 39,490 impressions and 2,386 engagements on Twitter.

The Davis Cup – Andy Murray

The Davis Cup came to Glasgow in September 2015 and travel awareness advice, which included a picture of a Police Scotland Area Commander, Chief Inspector David Pettigrew with Andy Murray helped widen the reach of our messages. 36,486 people viewed our corporate Facebook, achieving 36,034 impressions, 1,352 engagements and 38 retweets.

Police Scotland Mounted Branch

We regularly publicise the resources we use to keep people safe, with the police horses being of particular interest to the public. A video of our horses during a training session was viewed 22,096 times, reached 71,497 people on Facebook and had 17,291 impressions on Twitter.

Missing 12 year-old

The power of social media greatly assisted in tracing a 12 year-old girl who went missing from Cambuslang. The post reached a total of 1,196,763 people on Facebook and was shared over 16,000 times.

4. FINANCIAL IMPLICATIONS

4.1 There are no financial implications other than any highlighted in this report or the reports pertaining to the events detailed.

5. PERSONNEL IMPLICATIONS

5.1 There are no personnel implications other than any highlighted in this report or the reports pertaining to the events detailed.

6. LEGAL IMPLICATIONS

6.1 There are no legal implications as a consequence of this report.

7. REPUTATIONAL IMPLICATIONS

7.1 There are no reputational implications other than any highlighted in this report or the reports pertaining to the events detailed.

8. SOCIAL IMPLICATIONS

8.1 There are no social implications other than any highlighted in this report or the reports pertaining to the events detailed.

9. EQUALITIES IMPLICATIONS

9.1 There are no equalities implications other than any highlighted in this report or the reports pertaining to the events detailed.

RECOMMENDATIONS

Members are invited to note the content of this paper.