

Meeting	SPA Board Meeting Public Session
Date and Time	20 June 2016
Location	Stirling Court Hotel, Stirling
Title of Paper	Police Scotland Contact Command & Control Progress Report
Item Number	11
Presented By	ACC John Hawkins, PS
Recommendation to Members	For Consultation
Appendix Attached	No

PURPOSE

The purpose of this paper is to provide members of the Scottish Police Authority (SPA) with an update in respect of both the Contact, Command and Control Division Integration and Remodelling Project, and current progress in relation to the implementation of the HMICS Assurance Review Recommendations.

1 BACKGROUND

- 1.1 This report provides members with an update since the last meeting of the Authority on 31st March 2016.

2 FURTHER DETAIL ON THE REPORT TOPIC

- 2.1 Since that meeting the SPA Governance and Assurance Group has met twice (27th April & 25th May 2016) with detailed reporting being provided in respect of C3 activity at these meetings.

C3IR Programme

- 2.2 Since the last meeting of the Authority and following the retiral of ACC Val Thomson, ACC Hawkins has been appointed as the new Senior Responsible Officer (SRO). This coincides with the appointment of Mr Derek Kilday as Programme Manager, who joins Police Scotland on secondment from the Department for International Development.
- 2.3 The appointment of both brings with it a natural opportunity to review progress to-date.

STORM Unity - Dundee

- 2.4 The programme team has been focussed upon planning for and working towards delivering the implementation of a new command and control system, STORM Unity, into Dundee Area Control Room.
- 2.5 STORM Unity is the command and control system presently used in the West and East of the country, and its introduction as planned, will bring Dundee ACR onto the National Command and Control system, ensuring greater national visibility of resources and assisting in the management of incidents.
- 2.6 Significant assurance activity and risk management planning have been put in place to ensure a smooth transition, with internal governance (both at Programme Board and Force Executive level)

NOT PROTECTIVELY MARKED

having closely scrutinised the assurance activity and the planning in place, prior to giving approval to implement.

- 2.7 Whilst the implementation of STORM Unity into Dundee ACR is recognised as being an operational decision for Police Scotland, progress towards implementation has been discussed in detail at the aforementioned Governance and Assurance Groups.
- 2.8 It is anticipated that STORM Unity will be implemented in Dundee ACR in advance of the SPA Board meeting and that a further verbal update will be provided.

Quality Assurance Framework

- 2.9 The Quality Assurance Framework, which members have previously been briefed in relation to, is now proving to be an excellent tool for delivering practical and visible assurance, and providing additional confidence in progress, or the means of challenge, to the SRO. Members of the Governance and Assurance Group are routinely briefed in respect of the Quality Assurance Framework, and this continues to be well received there.

HMICS Recommendations

- 2.10 The HMICS recommendations continue to be progressed through the Divisional "Shaping Our Future" Board, which meets on a fortnightly basis. The Board, which is chaired by the Divisional Commander, reviews and drives delivery of the 30 recommendations.
- 2.11 Of the 30 recommendations, 15 relate to business as usual within C3 Division, 13 relate to the C3IR project and 2 relate to wider programme management in Police Scotland.
- 2.12 HMICS have continued interest in progress and regular liaison takes place. At present, 12 recommendations have been presented to them for formal discharge (with 10 having been formally discharged and 2 being under consideration). The remaining recommendations are at various stages of completion and will be presented to HMICS in due course. It is anticipated that 18 of the recommendations will have been presented to HMICS for discharge by end June 2016.

3 FINANCIAL IMPLICATIONS

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NOT PROTECTIVELY MARKED

3.1 There are no financial implications as a consequence of this update.

4 PERSONNEL IMPLICATION

4.1 There are no personnel implications as a consequence of this update

5 LEGAL IMPLICATIONS

5.1 There are no legal implications as a consequence of this update.

6 REPUTATIONAL IMPLICATIONS

6.1 There are no reputational implications as a consequence of this update.

7 SOCIAL IMPLICATIONS

7.1 There are no social implications as a consequence of this update.

8 COMMUNITY IMPACT

8.1 There are no community implications associated with this paper

9 EQUALITIES IMPLICATIONS

9.1 There are no equalities implications as a consequence of this update.

10 ENVIRONMENTAL IMPLICATIONS

10.1 There are no environmental implications associated with this paper.

RECOMMENDATIONS

That members note the content of this paper.