

SCOTTISH POLICE
AUTHORITY

Meeting	Forensic Services Committee
Date	7 November 2018
Location	Pacific Quay, Glasgow
Title of Paper	Forensic Services 2026 Update
Item number	8
Presented By	Tom Nelson
Recommendation to Members	For consultation
Appendix Attached	No

PURPOSE

To update members on progress on:

- The Forensic Services 2026 Programme

1. BACKGROUND

1.1. The Forensic Services 2026 Strategy was approved by the SPA Board in May 2018. The approval of the Strategy has given the authority to start the Programme work in addition to providing alignment and direction for the business as usual plans which include the continuous improvement activity. The scoping of the strategic work streams and alignment of this work to building stronger Operational Performance through the first and phases of the strategic delivery programme focuses on:

"Increasing Capacity, improving utilisation and demonstrating value."

1.2. This paper sets out the work which is underway in respect of the first phase of the strategy and the projects which are being scoped to support the wider transformational activity in the short and medium term.

2. FURTHER DETAIL ON THE REPORT TOPIC

2.1. The table below takes the Forensic 2026 Strategy Roadmap for Phase 1 and illustrates the work has be progressed:

Business Planning Phase 1	Work Done	Progress to complete
Continuous Improvement – Progressing HMICS Recommendations	<ul style="list-style-type: none"> Work on recommendations has progressed with the proposed closure of approximately one third of recommendations. Update paper taken to each Forensic Services Committee highlighting progress against plan. 	<ul style="list-style-type: none"> Progress varies across recommendations as noted in the HMICS report to the November 2018 Committee.
Forensic 2026 Strategy Development	<ul style="list-style-type: none"> Programme Brief progressed to the Forensic Committee in May 2018. Update on Forensic Services 2026 Change Programme given to August 2018 Forensic Services Committee. High level indicative resourcing paper for taking forward the 2026 programme work taken to the November 2018 Forensic Services Committee. 	<ul style="list-style-type: none"> January 2019 Forensic Services Committee review Target Operating Model which includes design principles and Initial Business Cases. Work to support the development of the programme team will continue through to 31st of March 2019.
Infrastructure Development	<ul style="list-style-type: none"> Work to improve performance of the main operating system is continuing 	<ul style="list-style-type: none"> Current work plan to assess completion for first phase of this work in March 2019

	<ul style="list-style-type: none"> • People engagement sessions have been run across the business in early summer and during the autumn 	
Addressing critical resource gaps	<ul style="list-style-type: none"> • Staff recruitment underway and nearing completion, slightly behind planned schedule • Corporate Services resources are being assessed to best fit Forensic Services requirements moving forward • More experienced staff being recruited reducing training time and bringing project back on track 	<ul style="list-style-type: none"> • Staff recruitment due to be completed by March 2019 and training by September 2020. • Request for Corporate Services resources being progressed
Process Improvement	<ul style="list-style-type: none"> • Business continuous improvement initiative running across the business • Work on better understanding utilisation commencing 	<ul style="list-style-type: none"> • Short term improvement initiatives and utilisation to complete by March 2020
Management Information Reporting	<ul style="list-style-type: none"> • New style Performance Report provided for Quarter 2 2018/19 reporting and taken to the Forensic Services November 2018 Committee • Automated dashboard reporting being progressed 	<ul style="list-style-type: none"> • Planned completion of this exercise 31 March 2019
Demonstrating Value	<ul style="list-style-type: none"> • Researching what value means throughout the criminal justice process and what it means for each partner • Paper taking forward a research proposal being taken forward to the Forensic Services November 2018 Committee meeting. 	<ul style="list-style-type: none"> • Value workshop being held with partners in November 2018 • Research project due to complete in March 2019

2.2. All work is currently on track with the exception of staff recruitment which has been slower than planned. This recruitment delay has reduced the time available for staff training however as more experienced staff have been recruited the required staff training time will be recovered.

3. FINANCIAL IMPLICATIONS

3.1. There are no additional financial implications associated with this paper other than those previously approved as part of the 2018/19 budget. The Forensic 2026 Programme will require funding to deliver at each phase of work.

4. PERSONNEL IMPLICATIONS

4.1. There are no direct personnel implications associated with this paper.

5. LEGAL IMPLICATIONS

5.1. There are no legal implications associated with this paper.

6. REPUTATIONAL IMPLICATIONS

6.1. There are long term reputational implications associated with this paper should the Forensic Services not meet the expectations as set out in the Forensic 2026 Strategy.

7. SOCIAL IMPLICATIONS

7.1. There are no direct social implications associated with this paper.

8. COMMUNITY IMPACT

8.1. There are no direct community impact implications associated with this paper.

9. EQUALITIES IMPLICATIONS

9.1. There are no equality implications associated with this paper.

10. ENVIRONMENT IMPLICATIONS

10.1. There are no environmental implications associated with this paper.

RECOMMENDATIONS

Members are requested to note:

- The progress on the Forensic 2026 Programme to date.