

SCOTTISH POLICE  
AUTHORITY

<b>Meeting</b>	<b>Public SPA Board Meeting</b>
<b>Date</b>	<b>15 December 2016</b>
<b>Location</b>	<b>Assembly Room, Tulliallan, Alloa</b>
<b>Title of Paper</b>	<b>Committee Chairs' Report</b>
<b>Item Number</b>	<b>16.2</b>
<b>Presented By</b>	<b>George Graham, Complaints &amp; Conduct Committee Chair</b>
<b>Recommendation to Members</b>	<b>For Noting</b>
<b>Appendix Attached:</b>	<b>YES</b>

**PURPOSE**

To provide Board Members with a summary of business considered at the Complaints & Conduct Committee at its meeting held on 22 November 2016.

**1. BACKGROUND**

1.1

**2. FURTHER DETAIL ON THE REPORT TOPIC**

**3. FINANCIAL IMPLICATIONS**

3.1 There are no financial implications in this report.

**4. PERSONNEL IMPLICATIONS**

4.1 There are no personnel implications associated with this paper.

**5. LEGAL IMPLICATIONS**

5.1 There are no legal implications associated with this paper.

**6. REPUTATIONAL IMPLICATIONS**

6.1 There are no reputational implications associated with this paper.

**7. SOCIAL IMPLICATIONS**

7.1 There are no social implications associated with this paper.

**8. COMMUNITY IMPACT**

8.1 There are no community implications associated with this paper.

**9. EQUALITIES IMPLICATIONS**

9.1 There are no equality implications associated with this paper.

**10. ENVIRONMENT IMPLICATIONS**

10.1 There are no equality implications associated with this paper.

**RECOMMENDATIONS**

Members are invited to note the contents of update provided.

**Complaints & Conduct Committee Meeting – Summary Report**

<b>Meeting</b>	Complaints & Conduct Committee Meeting	<b>Date/Venue</b>	22 <sup>nd</sup> November 2016, Pacific Quay Boardroom, Glasgow
<b>Chaired by</b>	George Graham		

**Key Decisions/Key Points**

The Committee attendees were advised by George Graham that going forward commitments made at the meeting would be directed towards the Policing Committee and People Committee, on which Members present would sit (George Graham, Moi Ali and Graham Houston).

**Online Complaints Form**

Members had a discussion around the current level of public service and need for an online complaints form and agreed to follow up with John Foley in order to report back to the Policing Committee with an update.

**Professional Standards Department Performance Update**

Police Scotland provided Members with a Quarter 2 Performance Report, an update on Organisational Learning along with Misconduct Hearings, Suspended Officer and Restricted Officer statistics. Members were content with the information provided.

**Duty Restriction Process**

In addition to normal reporting Police Scotland provided Members with an additional report around the Duty Restriction Process which outlined the process around restricted officers and offered assurance to Members that it was reviewed internally on a weekly basis and through the DCC Designate on a monthly basis.

**Dip Sampling of Police Scotland Closed Complaints**

Members were provided with an update to a dip sampling process which had been carried out on the 18<sup>th</sup> October 2016 at the Professional Standards Department (PSD) (North) Aberdeen, where 50 closed complaints had been reviewed. Members were advised that 2 non-criminal files sent to PSD North had gone missing, however, were assured that it was not a systemic issue and that counts and balances taken place to address loss of paperwork.

**Ongoing Complaints**

Members were advised on 36 ongoing complaints and provided with an update on the status of those complaints.

**Consideration of Specific Complaints**

Members considered 5 specific complaints and, based on discussion about the information provided, took an informed decision to close all 5 complaints. In addition, Members considered 1 additional complaint which was for noting.